

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 13338

Date In: 10 APR 26 Author: KOTT  
Promised Date: 21 APR 26 Stock No: 11424  
: Year: 2025  
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN  
Address: 11333 COUNTY RD 2 Brand: SOLITUDE  
: MIDDLEBURY, IN Model: 310GK  
Postal/Zip: 46540 Miles/Hrs: 0  
Phone#(res): 888-825-2820 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: NONE Tag#: KEYS ON THE BOARD  
Purchased Date: 08 NOV 25 :  
Delivery Date: 07 APR 26 :  
InService Date: :  
Serial#: 573FS3621SAA21933 :

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Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	CUSTOMER STATES THAT THE KITCHEN SLIDE IS NOT COMING OUT ALIGNED- CUSTOMER STATES THAT DURING THE SHOWTHRU THEY SHOWED THE TECHNICIAN- CUSTOMER ALSO STATES THAT THE BOTTOM METAL DOES NOT COME ALL THE WAY IN- THERE IS ABOUT A THREE INCH GAP- THE SEAL DOES NOT SEAL ABOUT TEN INCHES- CMR GOT ADJUSTED SLIGHTLY BUT ON BOTTOM LEFT CORNER OF THE ODS SLIDE THERE IS STILL GAPPING BETWEEN THE BOTTOM METAL AND SLIDE. CAUSE: check ods slide for operation. customer unformilure with slide operation . slide operation is normal within peramiters. CORRECTION: slide works normal. npf. added aluminum braceing behind jwrap for added support. request: 1.5	W	1020 GRAND
2	COMPLAINT:	CUSTOMER STATES THAT THE BOTTOM DRAWER IN THE KITCHEN ISLAND DOES NOT CLOSE PROPERLY- IT HAS THE SOFT CLOSE GLIDES AND YOU HAVE TO PUSH IT IN AND IT WILL "JAM UP" WHEN YOU DO THAT- CUSTOMER STATES THAT IT IS HARD TO OPEN- NEEDS TO BE LOOKED AT- there is 3 taped drawers - 1 LEFT, 2 RIGHT UNDER BED - RIGHT DRAWER UNDER FRIDGE , PET DRAWER, RIGHT ONE UNDER DRESSER CAUSE: check drawer under fridge for operation.	W	1020 GRAND

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Job #   Description           JOB INFORMATION           Type Bill To
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                                           doesn't stay closed. also has a broken
                                           latch on bottom of drawer. need a
                                           replacement latch. need three latches in
                                           all. one right hand and two left hand
                                           latches for the bottom of drawers.
CORRECTION: .... request: 1.5 (.5 per handle)
WARR COMPLAINT: WARRANTY REPAIR 1 - THE DOORS ARE WATER W 1020 GRAND
                                           LOGGED. BOTH PASS THROUGH DOORS, IN THE
                                           FRONT ARE LEAKING WATER FROM BY THE
                                           LOCKS. ITS NOT COMING FROM THE LOCKING
                                           MECHANISM, BUT FROMT THE TRIM AT THE TOP
                                           OF THE DOOR WHEN PUT UP.
CAUSE: check front pass threw storage doors for
water saturation. water runs down the
inside of door when opened. no tag
available for warranty. need to order
new storage door due to water intrusion.
CORRECTION: .... REQUEST: 3.0 (1.5 per door)
WARR COMPLAINT: WARRANTY REPAIR 2 - THE TRAVLFI UNIT IS W 1020 GRAND
MISSING FROM THE UNIT. WAS IN THERE WHEN
THEY LOOKED AT THE UNIT, BUT IS NOT IN
THERE NOW.
CAUSE: check unit for travelfi. it suppost to
be prepped with it. there is no
location marked in unit. travelfi is
missing from the unit.
CORRECTION: .... request: .2
    
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Job # Part No Description PARTS Bill to Qty Price Total
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2 822063948 DRAWER GUIDE 15" UNDERMOUNT W-1020 0 18.29 0.00
2 822063947 DRAWER GUIDE 12" KIT UNDERM W-1020 0 14.78 0.00
    
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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1 WARR MANUFACTURER WARRANTY TD W-1020 0.11 140.00 15.40
2 WARR MANUFACTURER WARRANTY TD W-1020 0.00 140.00 0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020 0.00 140.00 0.00
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020 0.00 140.00 0.00
2 WARR MANUFACTURER WARRANTY TD W-1020 0.22 140.00 30.80
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020 0.16 140.00 22.40
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020 0.31 140.00 43.40
1 WARR MANUFACTURER WARRANTY TD W-1020 0.39 140.00 54.60
2 WARR MANUFACTURER WARRANTY TD W-1020 0.28 140.00 39.20
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020 0.19 140.00 26.60
ARR01 Z992 MISC LABOUR CODE (WARR W-1020 0.00 140.00 0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020 0.10 140.00 14.00
    
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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
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ARR02 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.00   140.00    0.00
ARR01 RV31B-4   COMPARTMENT DOOR R&R (    W-1020    0.00   140.00    0.00
ARR01 RV31B-4   COMPARTMENT DOOR R&R (    W-1020    0.00   140.00    0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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W      1020          0.00    246.40    0.00     0.00    0.00    246.40
      Totals          0.00    246.40    0.00     0.00    0.00    246.40
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&k2S  
&k0S