

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 65702

Completed : 09 FEB 22 Customer : 1013 - KEYSTONE RV CO -
Licence # : Invoice # :
Stock No : 11026 Description : 2022 5W KEYSTONE COUGAR HALF-TON 29
Tag : Date In : 03 NOV 21 Mileage : 0
Author : BJW Promised : 26 FEB 22
Location : 0209 SEE IF BH CAN Date Sched :
Serial# : 4YDFCGN27N2500301 Chassis# : 4YDFCGN27N2500301
Warr. Date : 11 SEP 21 Cust PO# :
Print Date : 09 FEB 22

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THE REAR HANDLE OF W 1013 KEYST
THE OFF DOOR SIDE FRONT STORAGE
COMPARTMENT DOES NOT CATCH PROPERLY.
CORRECTION: REMOVED BRACKET AND INSTALLED SO IT WILL
CATCH
2 COMPLAINT: THE SKIRT BRACKET LOCATED ON THE OFF W 1013 KEYST
DOOR SIDE BELOW THE WATER HEATER IS NOT
CONNECTED.
CAUSE: METAL IS LOOSE AND NEED TO BE PUT BACK
CORRECTION: SCREWED METAL AND SEAL WHERE NEEDED
3 COMPLAINT: CUSTOMER WOULD LIKE TO HAVE A NEW 751 E 42604 Ansli
KEY AND AN EXTRA KEY CUT FOR THE STORAGE
COMPARTMENTS. WRITER WILL TAKE CARE OF
THIS LINE.
CAUSE: DONE
CORRECTION: DONE
4 COMPLAINT: CUSTOMER STATES THAT THE TOP BRACKET W 1013 KEYST
THAT HOLDS THE LEND A HAND IS BROKEN
CORRECTION: REMOVE DAMAGED LEND A HAND AND INSTALLED
A NEW ONE.
5 COMPLAINT: THE CENTER DRAWER IN THE BUNKHOUSE DOES W 1013 KEYST
NOT LATCH PROPERLY AND IT COMES OPEN
WHEN RUNNING THE ROOM OUT. BE CAUTIOUS
WHEN RUNNING THE ROOM OUT SO THAT THE
DOOR FRONT DOESN'T CATCH AND GET RIPPED
OFF BY THE SLIDE ROOM. CUSTOMER WOULD
LIKE TO HAVE ALL THREE DRAWERS CHECKED
TO BE SURE THAT THE TRACKS ARE CORRECT
AND THAT THEY FUNCTION PROPERLY.
CORRECTION: Took drawer out and put new screws on
the drawer guilds. Works good
6 Transferred to BAS*65864 on 15 NOV 21 Estimate W 1013 KEYST
amount was 0.00 THE RING AROUND THE SLIDING DOOR
LATCH BOLT IS MISSING ON THE DOOR FOR THE BUNK

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Job #  Description                      JOB INFORMATION                      Type Bill To
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7      HOUSE. SEE WRITER FOR DETAILS
      COMPLAINT:  THE WHITE CABINET TO THE RIGHT SIDE OF THE MICROWAVE HAS A FLAW IN THE UPPER
                  LEFT EDGE THAT NEEDS TO BE TOUCHED UP.
                  CORRECTION: TOUCHED UP WITH PAINT
8      COMPLAINT:  Transferred to BAS*65864 on 15 NOV 21
                  Estimate amount was 0.00 THE MICROWAVE DOOR WILL NOT OPEN
                  CORRECTION: TRIED TO ADJUSTED DOOR BUT AFTER A DAY IT GOES BACK TO NOT OPENING. PULL DOWN
                              ON THE DOOR TO MAKE IT WORK. ORDERED MICRO ON 11/4/21
9      COMPLAINT:  THE CABINET DOORS UNDER THE KITCHEN TOUCH WHEN THEY ARE CLOSED. SEE WRITER
                  FOR MORE DETAILS.
                  CORRECTION: ADJUSTED DOORS TO CLOSE RIGHT
10     COMPLAINT:  THERE IS A GAP IN THE COUNTER TOP BEHIND THE STOVE. CUSTOMER WOULD LIKE A CLEANER
                  EDGE WHERE THE TWO COUNTER TOP PIECES MEET.
                  CORRECTION: PUT CLEAR SILICONE IN GAP AND CLEANED UP
11     COMPLAINT:  THE LEFT SIDE OF THE STOVE DOES NOT MEET UP WITH THE COUNTER TOP AS SMOOTHLY AS
                  THE RIGHT SIDE DOES.
                  CORRECTION: REMOVED STOVE AND STRAIGHTEN FRONT KNOB HOLDER UP AND SCREWED BACK.
12     Transferred to BAS*65864 on 15 NOV 21 Estimate amount was 0.00 THE WINDOW BEHIND THE KITCHEN FAUCET
                  IS NOT INSTALLED PROPERLY. THE LEFT SIDE AND THE BOTTOM OF THE FRAME APPEAR TO BE IN A BIND.
                  DAYLIGHT CAN BE SEEN THROUGHT THE LOWER LEFT CORNER OF THE WINDOW FRAME.
13     CUSTOMER WOULD LIKE TO HAVE THE REFRIDGERATOR AND THE FREEZER DOORS ARE CLOSING AND LATCHING PROPERLY.
                  ON ONE CAMPING TRIP, THE CUSTOMER NOTICED THAT IT SEEMED THAT THE REFRIDGERATOR DOOR WAS NOT CATCHING
                  PROPERLY.
14     COMPLAINT:  THE CABINET DOOR ON THE DOOR SIDE/FRONT OF THE BEDROOM HAS A GAP IN IT WHEN IT IS CLOSED.
                  CORRECTION: REMOVED CABINET DOOR AND FILLED HOLES WHERE HINGES WERE. RE HUNG DOOR TO SHUT
                              PROPER
15     COMPLAINT:  THE WINDOW BLIND ON THE DOOR SIDE OF THE BEDROOM IS NOT ATTACHED TO THE WALL ON THE RIGHT SIDE.
                  CORRECTION: REMOVED VALANCE AND RE ATTACHED BLIND. PUT VALANCE BACK
1-1    COMPLAINT:  THE FRESH TANK LEVEL IS NOT REGISTERING

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AT THE CONTROL PANEL.
 CAUSE: SEE PIC ON 65153
 CORRECTION: fresh tank did not work, cut underbelly
 in 3 places to find wires, found wires
 and they were hooked to brake wires, cut
 wires ground and red wire, took n command
 apart and away from wall and found wires
 checked wires and white wire was not
 hooked up on wires going to tank and red
 wire was not hooked up to n command, put
 all back together and taped up
 underbelly, all works fine now.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
3	L200	L200 2-pk 751 REPLACEMENT KEY	E-42604	1	9.99	9.99	
3	20-0798	GLOBAL KEY BLANKS	E-42604	1	6.99	6.99	
4	2603892	GRAB HANDLE W/GRIP	W-1013	1	25.43	25.43	
6	569234	PASSAGE DOOR LOCK	W-1013	0	12.06	0.00	
12	680479	TRIM RING - WINDOW	W-1013	0	13.16	0.00	

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.20	130.00	26.00	
2	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.40	130.00	52.00	
4	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.40	130.00	52.00	
5	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.25	130.00	32.50	
5	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.25	130.00	32.50	
6	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
6	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
7	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
8	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
8	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
9	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.20	130.00	26.00	
10	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.20	130.00	26.00	
11	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
11	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.20	130.00	26.00	
12	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
12	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
13	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.00	130.00	0.00	
14	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.20	130.00	26.00	
15	Z990	MISCELLANEOUS REPAIR	BB	W-1013	0.20	130.00	26.00	
1-1	Z990	MISCELLANEOUS REPAIR	DGH	W-1013	0.50	130.00	65.00	

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
3	SS	SHOP SUPPLIES	E-42604	1.00	0.00	0.00	
6	FRT	UPS-DOOR LOCK	W-1013	0.00	12.54	0.00	
12	FRT	UP-WINDOW TRIM RING	W-1013	0.00	46.05	0.00	

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 CUSTOMER COMMENTS

THIS TICKET IS READY TO CLOSE BUT CANT BECAUSE THE PO CAN NOT BE TRANSFERED

BH SENT PREAUTH FOR THE JOBS THAT ARE LEFT 11-15

WINDOW TRIM RING IN BACKROOM 11-12-21....CAM

DOOR LOCK IN BACKROOM 11-11-21...CAM

MATT HAS COPIES OF PRE-AUTH AND ORDER SHEET IN FILE CABINET.

APPROVED PARTS ORDERED. ORDER#5058723.

KEYSTONE APPROVED: MICROWAVE, PASSAGE DOOR LOCK ASMY. AND WINDOW TRIM RING ONLY. PRE AUTH STATES "WINDOW IS NOT DAMAGED. CORRECT

THE OPENEING AND RE-INSTALL OLD WINDOW WITH NEW GARNISH".

GAVE UP ON BEN, SUBMITTED PRE-AUTH MYSELF. PRE-AUTH #PA02975500.

10-4-21. COPY OF PRE-AUTH AND COPY OF PARTS REQ SHEET IN

KEYSTONE FILE. MATTS DRAWER. MAB

BRETT GAVE BEN PARTS ORDER SHEET FOR PRE-AUTH. 11-4-21

 BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	42604	16.98	0.00	0.00	0.00	1.19	18.17
W	1013	25.43	390.00	0.00	0.00	0.00	415.43
	Totals	42.41	390.00	0.00	0.00	1.19	433.60