

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 65702
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 42604 - Christina Anslinger
Address: 7415 NEW HARMONY RD. EVANSVILLE, IN

47720

Phone: 812-483-5378

Stock Number: 11026 - 2022 COUGAR HALF-TON 29MBS 4YDFCGN27N2500301

VIN: 4YDFCGN27N2500301 HIN: SER#: 4YDFCGN27N2500301

Mileage: 0 Work Order Comp: 09 FEB 22

Auth. No: Dealer #: 1194

Warr. Date: 11 SEP 21 Work Order Date: 03 NOV 21 Inv #: 372792

WO #	Job #	Description	JOB INFORMATION

65702	4	CUSTOMER STATES THAT THE TOP BRACKET THAT HOLDS THE LEND A HAND IS BROKEN REMOVE DAMAGED LEND A HAND AND INSTALLED A NEW ONE.	
65702	1	CUSTOMER STATES THAT THE REAR HANDLE OF THE OFF DOOR SIDE FRONT STORAGE COMPARTMENT DOES NOT CATCH PROPERLY. REMOVED BRACKET AND INSTALLED SO IT WILL CATCH	
65702	2	THE SKIRT BRACKET LOCATED ON THE OFF DOOR SIDE BELOW THE WATER HEATER IS NOT CONNECTED. METAL IS LOOSE AND NEED TO BE PUT BACK SCREWED METAL AND SEAL WHERE NEEDED	
65702	5	THE CENTER DRAWER IN THE BUNKHOUSE DOES NOT LATCH PROPERLY AND IT COMES OPEN WHEN RUNNING THE ROOM OUT. BE CAUTIOUS WHEN RUNNING THE ROOM OUT SO THAT THE DOOR FRONT DOESN'T CATCH AND GET RIPPED OFF BY THE SLIDE ROOM. CUSTOMER WOULD LIKE TO HAVE ALL THREE DRAWERS CHECKED TO BE SURE THAT THE TRACKS ARE CORRECT AND THAT THEY FUNCTION PROPERLY. Took drawer out and put new screws on the drawer guilds. Works good	
65702	9	THE CABINET DOORS UNDER THE KITCHEN TOUCH WHEN THEY ARE CLOSED. SEE WRITER FOR MORE DETAILS. ADJUSTED DOORS TO CLOSE RIGHT	

Claim : 65702

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WO #      Job #   Description      JOB INFORMATION
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65702     10      THERE IS A GAP IN THE COUNTER TOP BEHIND THE STOVE. CUSTOMER
              WOULD LIKE A CLEANER EDGE WHERE THE TWO COUNTER TOP PIECES MEET.
              PUT CLEAR SILICONE IN GAP AND CLEANED UP

65702     11      THE LEFT SIDE OF THE STOVE DOES NOT MEET UP WITH THE COUNTER TOP
              AS SMOOTHLY AS THE RIGHT SIDE DOES.
              REMOVED STOVE AND STRAIGHTEN FRONT KNOB HOLDER UP AND SCREWED
              BACK.

65702     14      THE CABINET DOOR ON THE DOOR SIDE/FRONT OF THE BEDROOM HAS A GAP
              IN IT WHEN IT IS CLOSED.
              REMOVED CABINET DOOR AND FILLED HOLES WHERE HINGES WERE. RE HUNG
              DOOR TO SHUT PROPER

65702     15      THE WINDOW BLIND ON THE DOOR SIDE OF THE BEDROOM IS NOT ATTACHED
              TO THE WALL ON THE RIGHT SIDE.
              REMOVED VALANCE AND RE ATTACHED BLIND. PUT VALANCE BACK

65702     1-1     THE FRESH TANK LEVEL IS NOT REGISTERING AT THE CONTROL PANEL.
              SEE PIC ON 65153
              fresh tank did not work, cut underbelly in 3 places to find
              wires, found wires and they were hooked to brake wires, cut wires
              ground and red wire, took n command apart and away from wall and
              found wires checked wires and white wire was not hooked up on
              wires going to tank and red wire was not hooked up to n
              command, put all back together and taped up underbelly, all works
              fine now.

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Part No    Job#   Description      PARTS      Qty      Price      Total
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SCPAM-800      4   GRAB HANDLE W/GRIP                1.00      25.43      25.43

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Lab Code   Job#   Description      LABOUR      Hrs      Rate      Total
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Z990       4     MISCELLANEOUS REPAIR                0.40     130.00     52.00
Z990       1     MISCELLANEOUS REPAIR                0.20     130.00     26.00
Z990       2     MISCELLANEOUS REPAIR                0.40     130.00     52.00
Z990       5     MISCELLANEOUS REPAIR                0.25     130.00     32.50
Z990       5     MISCELLANEOUS REPAIR                0.25     130.00     32.50
Z990       9     MISCELLANEOUS REPAIR                0.20     130.00     26.00
Z990      10     MISCELLANEOUS REPAIR                0.20     130.00     26.00
Z990      11     MISCELLANEOUS REPAIR                0.00     130.00       0.00
Z990      11     MISCELLANEOUS REPAIR                0.20     130.00     26.00
Z990      14     MISCELLANEOUS REPAIR                0.20     130.00     26.00
Z990      15     MISCELLANEOUS REPAIR                0.20     130.00     26.00

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Claim : 65702

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      1-1  MISCELLANEOUS REPAIR      0.50     130.00     65.00

                        Parts Total:      25.43
                        Labour Total:     390.00
                        Sublet Total:      0.00
                        Extras Total:      0.00

                        >>>> Claim Total:    415.43
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Customer Signature: _____

Date: _____