



# RECREATIONAL VEHICLES

Claim CLAIM5623 (KZ0042578)

Last Modified By

| Claim                    | Reference no. | Repair start date | Repair date | VIN               | Pre-auth Dealer | Repairing dealer name  | Labor rate | Changed warranty |              | Date of Purchase |
|--------------------------|---------------|-------------------|-------------|-------------------|-----------------|--|------------|------------------|--------------|------------------|
|                          |               |                   |             |                   |                 |  |            | rate             | Type         |                  |
| CLAIM5623<br>(KZ0042578) | 27243         | 6/2/2026          | 1/1/0001    | 4EZTS2921V5053791 | CUST-002602     | TRI-AM RV CENTER OF EAST TENNESSEE, INC. 1202 IDELL ROAD BULLS GAP, TN 37711 | 175.00     | 175.00           | Pre-delivery | 1/1/0001         |

| Deny code   | Operation | Description   | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|---|-----------|---|-----------|------------|-----------|--------|-----|------------|----------|
|   | 5540_01_A | Repair, General, Putty, Clean, Sand, Etc. - Damaged - Repair/adjust/tighten | 0.5       | 0.5        | 87.5      | 0      | 1   | 0.1        | Approved |
| <p><b>Complaint</b> Lots of metal debris on both bunk bed mattresses. These pieces are stuck into the mattress and very sharp</p> <p><b>Cause</b> Noted on DAF</p> <p><b>Correction</b> Remove both mattresses to vacuum and pick the metal off, clean bunk area before putting mattresses back</p> |           |   |           |            |           |        |     |            |          |

| Deny code  | Operation | Description   | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|--|-----------|---|-----------|------------|-----------|--------|-----|------------|----------|
|  | 5555_02_A | R/R Door, Cabinet, Any Size - Delam/Peeling/Flaking - Repair/adjust/tighten | 0.3       | 0.3        | 52.5      | 0      | 1   | 0.3        | Approved |
| <p><b>Complaint</b> Black stains on cabinet door next to table and wall</p> <p><b>Cause</b> Noted on DAF</p> <p><b>Correction</b> Clean areas and color blend to match</p> |           |   |           |            |           |        |     |            |          |

| Deny code  | Operation | Description  | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|--|-----------|--|-----------|------------|-----------|--------|-----|------------|----------|
|  | 6624_02_A | R/R Towel Rack - Delam/Peeling/Flaking - Repair/adjust/tighten | 0.4       | 0.4        | 70        | 0      | 1   | 0.1        | Approved |
| <p><b>Complaint</b> Screw hole on wall in bathroom showing at the towel hanger, as well as the towel hanger has a stain on it</p> <p><b>Cause</b> Noted on DAF</p> <p><b>Correction</b> Remove towel hanger, fill hole, color and blend area, reinstall towel hanger. Clean and color blend the stained area on the towel hanger</p> |           |  |           |            |           |        |     |            |          |



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|-----------|-------------------|--|-----------|------------|-----------|--------|-----|------------|----------|
| 5513_02_A | R/R Panel(s)      | Ceiling - Delam/Peeling/Flaking -<br>Repair/adjust/tighten | 0.2       | 0.2        | 35        | 0      | 1   | 0          | Approved |
|           | <b>Complaint</b>  | 2 stains on bathroom ceiling and molding                   |           |            |           |        |     |            |          |
|           | <b>Cause</b>      | Noted on DAF   |           |            |           |        |     |            |          |
|           | <b>Correction</b> | Clean and color blend the areas                            |           |            |           |        |     |            |          |

| Deny code | Operation                | Description   | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|-----------|--------------------------|---|-----------|------------|-----------|--------|-----|------------|----------|
| 5526_03_A | Trim, Stick-On, 8' Pc. - | Improperly Installed -<br>Repair/adjust/tighten                               | 0.4       | 0.4        | 70        | 0      | 1   | 0.1        | Approved |
|           | <b>Complaint</b>         | Corner molding not flush on wall and sticking out                             |           |            |           |        |     |            |          |
|           | <b>Cause</b>             | Noted on DAF  |           |            |           |        |     |            |          |
|           | <b>Correction</b>        | Corner trim will need to be made lay correct on corner, add pin nails to trim |           |            |           |        |     |            |          |

| Deny code | Operation              | Description                                | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|-----------|------------------------|--|-----------|------------|-----------|--------|-----|------------|----------|
| 5539_01_A | Repair Overhead, All - | Damaged -<br>Repair/adjust/tighten         | 0.2       | 0.2        | 35        | 0      | 1   | 0          | Approved |
|           | <b>Complaint</b>       | Scratch on kitchen cabinet above the table |           |            |           |        |     |            |          |
|           | <b>Cause</b>           | Noted on DAF                               |           |            |           |        |     |            |          |
|           | <b>Correction</b>      | Fill, color, and blend area                |           |            |           |        |     |            |          |

| Deny code | Operation               | Description  | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|-----------|-------------------------|--|-----------|------------|-----------|--------|-----|------------|----------|
| 5527_01_A | Trim, Soft Vinyl/GIMP - | Damaged -<br>Repair/adjust/tighten                         | 0.2       | 0.2        | 35        | 0      | 1   | 0          | Approved |
|           | <b>Complaint</b>        | Scratch and dent on the left stile on slide out at seating |           |            |           |        |     |            |          |
|           | <b>Cause</b>            | Noted on DAF   |           |            |           |        |     |            |          |
|           | <b>Correction</b>       | Fill, color, and blend area to match                       |           |            |           |        |     |            |          |

| Deny code | Operation            | Description   | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|-----------|----------------------|---|-----------|------------|-----------|--------|-----|------------|----------|
| 5514_01_A | R/R Trim, 8' piece - | Damaged -<br>Repair/adjust/tighten                    | 0.2       | 0.2        | 35        | 0      | 1   | 0.1        | Approved |
|           | <b>Complaint</b>     | Scratch on right side of the slide out in the kitchen |           |            |           |        |     |            |          |
|           | <b>Cause</b>         | Noted on DAF  |           |            |           |        |     |            |          |
|           | <b>Correction</b>    | Color and blend area                                  |           |            |           |        |     |            |          |



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|                          |               |
|--------------------------|---------------|
| Submitted parts & subLet | 0.00          |
| labor & subLet           | 420.00        |
| Submitted freight        | 0.00          |
| <b>Total Submitted</b>   | <b>420.00</b> |

|                         |               |
|-------------------------|---------------|
| Approved parts & subLet | 0.00          |
| Approved labor & subLet | 420.00        |
| Approved freight        | 0.00          |
| <b>Total approved</b>   | <b>420.00</b> |

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