

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Authorized
MYERS RV CENTER INC		CLAIM	2689236
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2TRJB8TB526825
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	048 / 048B
OWNER INFORMATION		ITEM #	TRT195RB
		DEALER RO #	72836-1
		CLAIM START DATE	05/27/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	30-101-01-00-001074	Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Replace/ No Tread Code
Complaint, Cause, Correction		
Original Note : stephanie@dealer-advisors.com, 2026-05-27 13:16:55 :: Complaint: The pantry door is leaning Cause: The pantry door is leaning due to improper insulation from factory. The door is approximately half an inch hitting the opposite side. Due to improper installation the screws are hitting the frame on the opposite side and gouging the plastic and metal frame. Correction: Prior to removing the pantry door, the TV needs to be unwired, unscrewed and removed. The Inn of Flame fireplace also needs to be unwired, unscrewed and removed from factory location. The entry door have to be unscrewed and removed. Inspect the framing that holds up the door. Once inspected to make sure that framing of the wall does not need to be rebuilt door can be replaced. Pantry door jam needs to be ordered due to the damage of the door framing needs to be replaced. Pantry door jam, old pantry door jam needs to be unscrewed and replaced. The new pantry door jam needs to be screwed back in to factory location. Pantry door framing needs to be ordered. The old pantry door frame needs to be taken off, unscrewed and replaced due to scratches. The new pantry door frame needs to be ordered and screwed back in and replaced to factory location. The door with all the new parts needs to be replaced to factory location, TV reinstalled and fireplace reinstalled.		

Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$760.00
--------	-------------	------	---------------	----------

Serial#	Appr Hrs	2.50	Appr Labor Amt	\$475.00
---------	----------	------	----------------	----------

Notes

When the pantry door is closed in the travel position, is the door flush at the top and bottom?
What are the measurements of the inside opening for the pantry door near the top, middle and
bottom?

Measurements have been uploaded. There are pictures attached that show that the door is not
flush and the wall is not straight.

Lets start with 2.50 hours. If tech needs more time have them document and take pictures of
additional labor to get this opening correct.

Submitted	Labor Amt	\$760.00	Approved	Labor Amt	\$475.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$760.00		Total	\$475.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.