

Tri-Am RV Center

Customer Self Installation & Warranty Liability Acknowledgment

Customer Name: Carl Haehner
Spouse: Jean Haehner
Address: 154 Manor Ln, Jonesborough, TN 37659
Unit: 2025 Rockwood Ultra 2606WS Travel Trailer
VIN / Serial: 4X4TRLB20SZ197313

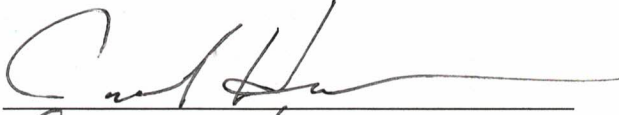
This document confirms that the customer listed above has requested to take possession of a warranty replacement part from Tri-Am RV Center and has declined to bring the recreational vehicle to the dealership for proper inspection, diagnosis, and installation by an authorized technician. The customer has chosen to personally install the part or have it installed by a third party not affiliated with Tri-Am RV Center or Forest River, Inc. By signing this document the customer acknowledges and agrees to the following: 1. Tri-Am RV Center has recommended that the unit be brought to the dealership for proper inspection, diagnosis, and installation of the replacement part. 2. The customer has voluntarily refused dealer inspection and installation and has chosen to perform or arrange installation independently. 3. Because the dealership has not inspected or diagnosed the unit and will not perform the installation, Tri-Am RV Center cannot verify that the replacement part is the correct repair for the issue. 4. The customer understands that improper installation, incorrect diagnosis, or installation related issues may cause further damage to the unit, surrounding systems, or additional components. 5. The customer acknowledges that by installing the part themselves or through a third party without dealer diagnosis and installation, warranty coverage on the part and related components may be denied or voided. 6. The customer agrees that Tri-Am RV Center and Forest River, Inc. shall not be responsible or liable for any damages, failures, installation errors, secondary damage, or future warranty claims related to the part or its installation. 7. The customer releases, indemnifies, and holds harmless Tri-Am RV Center, its owners, employees, representatives, and Forest River, Inc. from any and all claims, losses, damages, liabilities, or expenses arising from the installation or use of the part after it leaves the dealership. By signing below the customer confirms they fully understand the risks of self installation and assume full responsibility for the installation and any resulting damage or outcomes.

Customer Signature:

Printed Name:

Date:

Tri-Am RV Representative:


CARL HAEHNER
3-23-2026
Stephanie Davis



Phone: (423) 235-1167
Toll Free: (877) 635-1167
Fax: (423) 235-1176

1202 Idell Road
Bulls Gap, TN 37711

WO #: 26798

Customer: 76295 - HAEHNER, CARL
Address: 154 MANOR LN
JONESBOROUGH, TN
37659

Home Phone: (423) 328-8595

Work Phone:

Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 11096

Stock Desc: 2025 TT FOREST RIVER

ROCKWOOD ULTRA 2606WS

Model: 2606WS

Serial #: 4X4TRLB20SZ197313

Chassis #:

Mileage:

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 19 APR 25

Date In: 06 MAR 26

Promise Date:

Promise Time:

Schedule Date:

Completed: 16 MAR 26

Warr. Date: 19 APR 25

Job #1 - Warranty

COMPLAINT: CUSTOMER STATED THE CONVERTER IS NOT WORKING

CAUSE: MEASURED VOLTAGE OF 7.8 AT THE PANEL AND 7.9 AT BATTERY TERMINAL

CORRECTION: REPLACE CONVERTER AND TEST

PER MARK AT FOREST RIVER CUSTOMER WILL PICK UP THE CONVERTER FROM TRIAM TO HAVE INSTALLED HIMSELF. NO WARRANTY ON CONVERTOR FROM FOREST RIVER. CLAIM APPROVED FOR PARTS AND SHIPPING ONLY.

Parts

Part #	Description	Qty	Price	Total
F100315055	CONVERTER - PFL: 55 AMP, 120 VOLT - V# WF-9855-AD X, REPLACED V# WF-9855	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING/FREIGHT FEE	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Parts Total: 0.00

Labour Total: 0.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 0.00

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature :

Date: 16 Mar 2026

