



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 65627  
Promised Date: 30 OCT 21

### CUSTOMER WORK ORDER

WO #: 65627

Customer: 52027 - WINSTEAD,  
WHITNEY M. - 270-635-1253

Tag:

Author: BJW

Location: 1103 CHECK PREAUTH

Stock #: 10560

Stock Desc: 2022 TT COACHMEN  
CATALINA 323BHDCKLE

Chassis #: 5ZT2CAXB9NX023545

Serial #: 5ZT2CAXB9NX023545

Mileage: 0

Licence:

Invoice #:

Date In: 28 OCT 21

Promised: 30 OCT 21

Date Sched:

Completed: 31 OCT 21

Warr. Date: 30 OCT 21

#### Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: FINAL DONE.

#### Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C

#### Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

#### Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CAUSE: HITCH INSTALL

CORRECTION: INSTALLED HITCH. CUSTOMER IS ORDERING AIR BAG KIT FOR HIS TRUCK.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

#### Parts

Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10	1.00	N/C	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

#### Job #DELUXE - Internal

DELUXE STARTER KIT

#### Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Customer #: 52027  
WINSTEAD, WHITNEY M.



Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal  
COMPLAINT: WALK THRU

CAUSE: WALK THROUGH

CORRECTION: WALK THROUGH WENT GOOD, DIDNT HAVE TIME TO CLOCK OUT BEFORE OTHER ONE WAS STARTED  
Estimated Amount: 180.00

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C

Subtotal for Job #WALK: 0.00

**Job #1 - Warranty**

COMPLAINT: AWNING LIGHTS ONLY 4 FT WORKING

CORRECTION: TOOK OLD LIGHTS OFF AND INSTALLED NEW LIGHTS,BOOGEY LIGHTS.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	65.00

**Parts**

Part #	Description	Qty	Price	Total
5039	16' BLUE LED ADD-O	1.00	64.29	64.29

Subtotal for Job #1: 129.29

Parts Total: 64.29  
Labour Total: 65.00  
Sublet Total: 0.00  
Extras Total: 0.00

**WORK ORDER TOTAL: 129.29**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 03 Nov 2021

Customer Signature : \_\_\_\_\_

W/O : 65627  
Promised Date: 30 OCT 21



Customer #: 52027  
WINSTEAD, WHITNEY M.



# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	823968
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	5ZT2CAXB9NX023545
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
		<b>SITE/WAREHOUSE</b>	205 / 205
<b>Labor rate:</b>	\$130.00	<b>ITEM #</b>	ACAT323BHDSCKLE
<b>OWNER INFORMATION</b>		<b>DEALER RO #</b>	65627
<b>WHITNEY M WINSTEAD</b>		<b>CLAIM START DATE</b>	11/03/2021
<b>256 STATE ROUTE 983</b>		<b>CLAIM END DATE</b>	01/01/1900
<b>Dixon, KY 42409</b>			
<b>USA</b>			
<b>Retail Date of Purchase</b>	10/27/2021	<b>WARRANTY EXPIRATION DATE</b>	10/27/2022

## Claim Line Details

**Labor**

<b>Line# 1</b>	<b>Operation Code</b> 20-55-01-11-000850	<b>Operational Description</b> Awning LED Light Strip - Exterior/Awnings - Electrical (Carefree of Colorado)/Replace/Electrical
	<b>Complaint, Cause, Correction</b>	
	Original Note : bhoffman@americanrvcenter.com, 2021-11-03 09:23:45 :: AWNING LIGHTS ONLY 4 FT WORKING NEED TO REPLACE THE LIGHTS INSTALL NEW LIGHTS	
	<b>Model #</b> GZ252006EAR	<b>Dlr Sub Hrs</b> 0.60
	<b>Serial #</b> 2148183683	<b>Appr Hrs</b> 0.50
		<b>Sub Labor Amt</b> \$78.00
		<b>Appr Labor Amt</b> \$65.00

**Notes**  
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

<b>Submitted</b>	Labor Amt	\$78.00	<b>Approved</b>	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	<b>Total</b>	<b>\$78.00</b>		<b>Total</b>	<b>\$65.00</b>

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

All repairs described have been inspected and are satisfactory.