



# KEYSTONE

## Pre-Authorization

Pre- Authorization number: PREAUTH83872 (PA03978875) Reference no.40236 Status: Approved

Servicing Dealer 16105 Name Link Ford & RV Minong LLC Address 1025 Hokah St Minong, WI 54859 VIN 4YDFAVU2XTE760487 Retail sold on

Root	Operation Description	Sublet	Sub Hours	Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
2205506B	Attic Vent - Roof	0	1	0.5		1	0.3	<p><b>Complaint:</b> Dealer states that there is lap sealant on AC on the roof and on the top of the nose cover. No correct labor code for this.</p> <p><b>Cause:</b> Sloppy caulk job from the manufacturer.</p> <p><b>Correction:</b> Scraped the caulk off with a plastic scraper on both the nose cone and AC cover. Cleaned them both off with light cleaner. Unsure on correct labor code.</p>
4157106A	A/C - Furrion - Repair	0	0.8	0.8		1	0.5	<p><b>Complaint:</b> Dealer states that the AC cover is not put together correctly, the seams are overlapping each other.</p> <p><b>Cause:</b> Hurried assembly at the manufacturer.</p> <p><b>Correction:</b> AC cover was cross lapped where the 2 plastic cover pieces should join each other. Unscrewed cover, realigned, Functions as it should, but it will not line up correctly. It is not cosmetically please for a new high end unit, recommend new cover.</p>
3202014A	Panel - Interior Wall - Repair	0	0.6	0.3		1	0.1	<p><b>Complaint:</b> Dealer states that the off kitchen slide out vinyl is kinked like maybe the fascia boards are not cut short enough.</p> <p><b>Cause:</b> The board behind the trim molding was loose. Vinyl was unattached behind the trim.</p> <p><b>Correction:</b> Removed trim molding, removed old nails, scraped off glue, tightened screws on backboard, added extra screws for extra strength, straightened and stapled the vinyl to support board to fix kink in vinyl. Reattached trim. Cleaned up.</p>

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3202314A Vinyl Trim - Gimp & etc. - Repair - per 3 ft	0	0.3	0.3		1	0.1	<p><b>Complaint:</b> Dealer states that the fascia board on left side of kitchen slideout is separated and not flush.</p> <p><b>Cause:</b> Poor installation, board loose.</p> <p><b>Correction:</b> Removed trim, tightened screws on structural board and reattached the trim.</p>
3103812A Overhead Cabinet - Repair	0	0.3	0.2		1	0.2	<p><b>Complaint:</b> Dealer states that the cabinet face on door side to the right of slide out next to the entry door has a scuff.</p> <p><b>Cause:</b> Scuff from manufacturer.</p> <p><b>Correction:</b> Touched up and blended with paint marker. Undetectable now.</p>
3300516A Blind - Vertical - Repair	0	0.3	0.2		1	0.2	<p><b>Complaint:</b> Dealer states that the valance above the stove is hanging loose.</p> <p><b>Cause:</b> Missing screw on the right side, there was no screw hole or screw.</p> <p><b>Correction:</b> Added screw, refastened valance and touched up with paint marker.</p>
3304237B Sofa - Jack Knife or Storage - Kickboard - Replace	0	0.3	0.2		1	0.2	<p><b>Complaint:</b> Dealer states the couch section on door side has what appears to be a stain from a pen.</p> <p><b>Cause:</b> Pen streak.</p> <p><b>Correction:</b> Attempted to remove with soap and water, tried to remove with citrol, tried again with dish soap and the stain is still there. Recommend new foot stool (unsure on proper labor code.)</p>
3200808A Door - Interior Sliding - Repair	0	0.3	0.2		1	0.2	<p><b>Complaint:</b> Dealer states the bathroom sliding entry door has a nick on corner, close to the handle.</p> <p><b>Cause:</b> Nick from installation.</p> <p><b>Correction:</b> Mixed grey wood putty with white until color match was achieved. Applied and smoothed wood putty.</p>
3201314B Door - Interior Sliding - Latch	0	0.3	0.1		1	0.1	<p><b>Complaint:</b> Dealer states the close lock is not attached.</p> <p><b>Cause:</b> From manufacturer.</p>

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2200114A	Corner Moldings - DS - Ft - Repair	0	0.2	0.2	1	0.2	<p><b>Correction:</b> Unscrewed latch, reattached handle, refastened latch, tested for function.</p> <p><b>Complaint:</b> Dealer states the bottom extrusion under door side nose cone has scraped off sealant.</p> <p><b>Cause:</b> Poor caulk job from manufacturer.</p> <p><b>Correction:</b> Taped off area, applied sealant to missing area, removed tape.</p>
2200214A	Corner Moldings - ODS - Ft - Repair	0	0.2	0.2	1	0.2	<p><b>Complaint:</b> Dealer states the off door side bottom of nose cone, corner extrusion has sloppy caulking.</p> <p><b>Cause:</b> Sloppy caulk job from the manufacturer.</p> <p><b>Correction:</b> Cleaned area off with plastic knife, dried with a rag.</p>
2302208A	Compartment Door	0	0.2	0.2	1	0.2	<p><b>Complaint:</b> Dealer states front door side, cargo bay door has a scratch on upper left trim.</p> <p><b>Cause:</b> Scratch.</p> <p><b>Correction:</b> Tapped off scratch for minimal area of paint not matching. Touched up with paint marker, removed tape.</p>
5103514A	Monitor Panel - Wiring - Repair	0	1	0.5	1	0.5	<p><b>Complaint:</b> Dealer states that awning #2 interior switch does not work. Does not send power, unit has both interior and exterior controls for slide out and awnings, exterior button operates as it should though.</p> <p><b>Cause:</b> Wires on the spade were mixed up.</p> <p><b>Correction:</b> Red and black wires were switched, has to swap positions to function. Now works as it should.</p>
2101308A	Metal Lower Wrap	0	2	2	1	0.5	<p><b>Complaint:</b> Dealer states that the metal below the door is also scratched up in 2 spots underneath the decal that has scratches.</p> <p><b>Cause:</b> Scratched from manufacturer.</p> <p><b>Correction:</b> Scrubbed/buffed with microfiber rag and citrol. Can no longer detect scratch.</p>

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2400206B	Die Cut - Over 3' long - Replace	0	1	1		1	1	<p><b>Complaint:</b> Dealer states behind the main door has 3 different scratches on the decal and will need to be replaced.</p> <p><b>Cause:</b> Decals are scratched from manufacturer.</p> <p><b>Correction:</b> Replace decal</p>
2108708A	Paint - Custom - Sidewall - ODS	100	0	0		1	1	<p><b>Complaint:</b> Dealer states the side under the decal on previous line is scratched deeper than just the decal.</p> <p><b>Cause:</b> Scratches from manufacturer.</p> <p><b>Correction:</b> Body shop will need to buff our scratches prior to decal replacement.</p>
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