



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65596
Promised Date: 23 NOV 21

CUSTOMER WORK ORDER

WO #: 65596

Customer: 52016 - MAXWELL II,
WILLIAM - 812-470-4056

Tag:

Author: BJW

Location: 1123 DELIVERY

Stock #: 10496

Stock Desc: 2022 TT FOREST RIVER
CHEROKEE GREY WOLF 26RR

Chassis #: 4X4TCKB27NK079073

Serial #: 4X4TCKB27NK079073

Mileage: 0

Licence:

Invoice #:

Date In: 26 OCT 21

Promised: 23 NOV 21

Date Sched:

Completed: 31 OCT 21

Warr. Date: 28 OCT 21

Job #PDINTT - Internal

PDI - NEW TRAVEL TRAILER

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
80-8509	CAMLOC, METAL LATC	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

FINAL PDI ON NEW TRAVEL TRAILERS

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C

Subtotal for Job #FPDINTT: 0.00

Job #E2 - Internal

10K E2 EQUALIZER HITCH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION H	1.00	N/C	N/C

Subtotal for Job #E2: 0.00



Customer #: 52016
MAXWELL II, WILLIAM





Job #BCWT - Internal
 BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY. 1996 CHEVROLET SILVERADO

Labor				
Code	Description		Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP		GAH	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BCWT: 0.00

Job #DELUXE - Internal
 DELUXE STARTER KIT

Parts				
Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal
 COMPLAINT: WALK THRU

CAUSE: DONT KNOW WHY IT WONT UNSCHEDLE MADE NEW JOB
 Estimated Amount: 180.00

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	N/C

Subtotal for Job #WALK: 0.00

Job #WINTER - Internal
 COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE
 UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA
 DE-WINTERIZATION IS NOT INCLUDED

CORRECTION: COMPLETED WINTERIZE

Labor				
Code	Description		Mechanic	Total
Z990	WINTERIZE UNIT		DGH	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty
 COMPLAINT: KITCHEN NO CHANNELS ON THE TV

CORRECTION: checked ceiling booster and connection was good checked antanna and it was bad cut off end and put new end on it.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	26.00



Subtotal for Job #1: 26.00

Job #2 - Warranty

COMPLAINT: BEDROOM TV NO CHANNELS

CORRECTION: ran tv scan no channels took down input in ceiling and it was fine,checked booster in kitchen and wire fell off replaced end and it works.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00

Subtotal for Job #2: 26.00

Job #3 - Warranty

COMPLAINT: BATHROOM DOORS ABOVE TOILET WONT SHUT

CORRECTION: moved doors so they wouldnt hit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00

Subtotal for Job #3: 26.00

Job #4 - Warranty

COMPLAINT: OUTSIDE SPEAKERS DONT WORK

CORRECTION: TOOK RADIO OUT AND CHECKED WIRES AND TOOK BOTH SPEAKERS OUT AND FOUND WIRE WAS NOT HOOKED UP,REPLACED END ON SPEAKER AND CRIMPED BOTH WIRES AND HOOKED UP,PUT SPEAKERS BACK IN AND SEALED BOTH AND PUT RADIO BACK IN,ALL IS GOOD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	39.00

Subtotal for Job #4: 39.00

Job #5 - Internal

WALK THUR

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C

Subtotal for Job #5: 0.00

Parts Total: 0.00
 Labour Total: 117.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 117.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

W/O: 65596
Promised Date: 23 NOV 21



Customer #: 52016
MAXWELL II, WILLIAM



Customer Signature : _____

Date: 09 Nov 2021

W/O: 65596
Promised Date: 23 NOV 21



Customer #: 52016
MAXWELL II, WILLIAM



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	828025
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB27NK079073
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017C
Labor rate:	\$130.00	ITEM #	CCKT26RR
OWNER INFORMATION		DEALER RO #	65596
		CLAIM START DATE	11/05/2021
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor					
Line# 1	Operation Code	Operational Description			
	70-147-24-00-001769	TV Coax Cable - Appliances/Television/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-11-05 14:13:33 :: KITCHEN NO CHANNELS ON THE TV checked ceiling booster and connection was good checked antenna and it was bad cut off end and put new end on it.				
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00
	Notes				
	replace terminal on antenna				
Labor					
Line# 2	Operation Code	Operational Description			
	70-147-24-00-001769	TV Coax Cable - Appliances/Television/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-11-05 14:14:45 :: BEDROOM TV NO CHANNELS ran tv scan no channels took down input in ceiling and it was fine, checked booster in kitchen and wire fell off replaced end and it works.				
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00
	Notes				
	repair wire				
Labor					
Line# 3	Operation Code	Operational Description			
	30-101-01-00-001076	Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-11-05 14:15:26 :: BATHROOM DOORS ABOVE TOILET WONT SHUT moved doors so they wouldnt hit.				
	Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$78.00
	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00
	Notes				
	adjust cabinet door				
Labor					
Line# 4	Operation Code	Operational Description			
	20-55-01-11-003685	Speaker Assembly - Exterior/Awnings - Electrical (Carefree of Colorac Replace/Electrical			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-11-05 14:16:44 :: OUTSIDE SPEAKERS DONT WORK T				

OUT AND CHECKED WIRES AND TOOK BOTH SPEAKERS OUT AND FOUND WIRE WAS NOT HOOKED UP,REPL,
ON SPEAKER AND CRIMPED BOTH WIRES AND HOOKED UP,PUT SPEAKERS BACK IN AND SEALED BOTH ANI
RADIO BACK IN,ALL IS GOOD.

Model #	DR5.25LEDB	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00
Serial #	95F2021256910500	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes
repair speaker

Submitted	Labor Amt	\$221.00
	Parts & Freight	\$0.00
	Total	\$221.00

Approved	Labor Amt	\$117.00
	Parts & Freight	\$0.00
	Total	\$117.00

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.