

# FOREST RIVER WARRANTY CLAIM FORM

|                                |            |                                 |                   |
|--------------------------------|------------|---------------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>        | 0005106    | <b>CLAIM STATUS</b>             | Authorized        |
| <b>BASDEN RV CENTER INC</b>    |            | <b>CLAIM</b>                    | 842398            |
| <b>DBA AMERICAN RV CENTER</b>  |            | <b>CLAIM ORIGIN</b>             | WEB               |
| <b>600 E BASELINE ROAD</b>     |            | <b>ORIGINAL CLAIM ID</b>        |                   |
| <b>EVANSVILLE, IN 47725</b>    |            | <b>VIN</b>                      | 5ZTCFLS09NW427979 |
| <b>USA</b>                     |            | <b>CHASSIS VIN</b>              | 1FDWE3FN9MDC39007 |
|                                |            | <b>MILEAGE</b>                  | 10692             |
|                                |            | <b>SITE/WAREHOUSE</b>           | 210 / 210         |
|                                |            | <b>ITEM #</b>                   | FLC27QBF35        |
| <b>Labor rate:</b>             | \$130.00   | <b>DEALER RO #</b>              | 65589             |
| <b>OWNER INFORMATION</b>       |            | <b>CLAIM START DATE</b>         | 11/18/2021        |
| <b>CHUBBY CHOW FACTORY LLC</b> |            | <b>CLAIM END DATE</b>           | 01/01/1900        |
| <b>7721 NEWBURGH RD</b>        |            |                                 |                   |
| <b>Evansville, IN 47715</b>    |            |                                 |                   |
| <b>USA</b>                     |            |                                 |                   |
| <b>Retail Date of Purchase</b> | 06/04/2021 | <b>WARRANTY EXPIRATION DATE</b> | 06/04/2022        |

## Claim Line Details

**Labor**

Line# 1      **Operation Code**      **Operational Description**  
 60-136-15-00-001499      Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2021-11-18 10:28:06 :: WATER HEATER IS LEAKING. FITTINGS LEAKING I FOUND THAT THE WATER FITTINGS ON THE BACK OF THE WATER HEATER WERE LOOSE. I TIGHTENED THE FITTINGS AND IT STOPPED LEAKING.

|                 |  |                    |      |                       |         |
|-----------------|--|--------------------|------|-----------------------|---------|
| <b>Model #</b>  |  | <b>Dir Sub Hrs</b> | 0.60 | <b>Sub Labor Amt</b>  | \$78.00 |
| <b>Serial #</b> |  | <b>Appr Hrs</b>    | 0.60 | <b>Appr Labor Amt</b> | \$78.00 |

**Notes**  
rp

**Labor**

Line# 2      **Operation Code**      **Operational Description**  
 70-168-01-11-002027      Water Heater Thermal Cut Off - Electronic (Read Note!!!) - Appliances/ Water Heater (Dometic, Atwood)/Replace/Electrical

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2021-11-18 10:33:20 :: THERMAL FUSE ON WATER HEATER HAS BLOWN FAILURE OF A PART REPLACE PART

|                 |          |                    |      |                       |         |
|-----------------|----------|--------------------|------|-----------------------|---------|
| <b>Model #</b>  | 94001BP  | <b>Dir Sub Hrs</b> | 0.40 | <b>Sub Labor Amt</b>  | \$52.00 |
| <b>Serial #</b> | 10692140 | <b>Appr Hrs</b>    | 0.25 | <b>Appr Labor Amt</b> | \$32.50 |

**Notes**  
paid repair duplicate  
excessive time request charge back dometic....

|                  |                            |          |                 |                            |          |
|------------------|----------------------------|----------|-----------------|----------------------------|----------|
| <b>Submitted</b> | <b>Labor Amt</b>           | \$130.00 | <b>Approved</b> | <b>Labor Amt</b>           | \$110.50 |
|                  | <b>Parts &amp; Freight</b> | \$0.00   |                 | <b>Parts &amp; Freight</b> | \$0.00   |
|                  | <b>Total</b>               | \$130.00 |                 | <b>Total</b>               | \$110.50 |

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

All repairs described have been inspected and are satisfactory.