



Claim CLAIM106232 (C3949284)

Last Modified By

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Labor rate	Changed		Date of Purchase
									warranty rate	Type	
CLAIM106232 (C3949284)	40155	2/11/2026	5/12/2026	4YDTATG14T8920548	PA03985940	16105	Link Ford & RV Minong LLC 1025 Hokah St Minong, WI 54859	165.00	0.00	WARR	1/1/1970

Deny code	Item number	Name	Quantity	Qty Returned	Dealer price	Part Markup	Appr total	Sub Freight	Sub Freight	Sublet	Status
30	786595	Water Heater - Door Latch - Kit ST - 525060 - Surburban - Black	1	0	10.58	30.00	13.75	25.39	25.39	0.00	Approved
5166318	Component Model 1 Component Serial Number Plt 815 11/19/25										
	102107	Sealant - Silicone - Neutral Cure - Translucent - (30/Case)	1	0	1.65	30.00	2.15	0.00	0.00	0.00	Approved
	390798	Caps - Vent - Plastic - Black	1	0	1.20	30.00	1.56	12.71	12.71	0.00	Approved
5159213	211119	Warranty Shop Supply - Cleaning Supplies	1	0	5.00	30.00	6.50	0.00	0.00	0.00	Approved
90	479579	Light - Ceiling - Round - 4 1/2" - 12V - LED - Mushroom Light - Ultra Bright - (Cool White) - w/Switch	1	0	2.36	30.00	3.07	12.72	12.72	0.00	Approved
5159213	102107	Sealant - Silicone - Neutral Cure - Translucent - (30/Case)	1	0	1.65	30.00	2.15	0.00	0.00	0.00	Approved

Deny code	Operation	Description	Sub hours	Apv'd Hours	Labor amt	Sublet	Qty	Base Hours	Status
4129314B	Water Heater - Atwood/Dometic - Access Door		0.3	0.3	49.5	0	1	0.3	Approved
	Complaint Dealer states the water heater latch is missing. Cause Missing handle on water heater door. Correction Replace door. KRV – Labor time adjusted allowing for proper repair procedure to be performed.								

Deny code	Operation	Description	Sub hours	Apv'd Hours	Labor amt	Sublet	Qty	Base Hours	Status
5101903A	Light, Clearance & Taillight - Repair		0.1	0.1	16.5	0	1	0.2	Approved
	Complaint Dealer states the door side marker light and door side tail light are not sealed up all the way. Cause Poorly applied sealant Correction Cleaned old sealant off of both side marker and tail light with plastic putty knife, cleaned with dry rag and reapplied sealant. KRV – Labor time adjusted allowing for proper repair procedure to be performed.								



Claim CLAIM106232 (C3949284)

Last Modified By

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2202606B	Plumbing Vent - Roof - Replace	0.3	0.3	49.5	0	1	0.3	Approved
	<p>Complaint Dealer states there is a plumbing vent cap on the roof that is missing and broke. Cause Missing vent cap. Correction Replace vent cap</p> <p>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p>								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2102812B	Wall - Metal Siding - over 8 FT Replace	0.5	0.5	82.5	0	1	0.5	Approved
	<p>Complaint Dealer states there is a 6" smear on the rear upper panel of sheet metal on off door side. Cause Smeard caulk Correction Cleaned off smeard caulk with citron and detail rag.</p>								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	5102406B	Light, 12V Interior - Replace	0.6	0.6	99	0	1	0.2	Approved
	<p>Complaint Dealer states the off door side light above the bed flickers, bathroom light flickers and the light by the AC flickers. Cause Bad connections and bad LED light in from of AC on ceiling. Correction Checked lights for flicker, function and power. Light by AC flickers. Checked and confirmed consistent power, installed new connectors for the bathroom light and bedroom light. Bathroom light and bedroom light no longer flicker. Light by AC does not work at all. I believe the flickering was due to a weak circuit that was remedied by new connected. Recommend new LED light for AC light.</p> <p>KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)</p>								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	4120914A	Furnace - Suburban - Exhaust Vent - Repair	0.1	0.1	16.5	0	1	0.2	Approved
	<p>Complaint Dealer states there are holes in sealant around the furnace vent and need to re-seal. Cause Caulk had dripped down. Correction Removed old sealant from vent and cleaned. Then applied new sealant.</p> <p>KRV – Labor time adjusted allowing for proper repair procedure to be performed.</p>								



Claim CLAIM106232 (C3949284)

Last Modified By

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	6200106A	Drop Pressure Test - Per Repair When Required	0	0	0	0	1	0.2	Denied
		<p>Complaint Dealer states it did not pass an LP drop test on the stove and has a LP leak somewhere.</p> <p>Cause Perhaps rangetop line was cracked open.</p> <p>Correction Performed a drop test with range top twice, passed both times.</p> <p>KRV – After careful consideration, no manufacturing defect is present</p>							

Submitted parts & subLet	29.18	Approved parts & subLet	29.18
Submitted labor & subLet	313.50	Approved labor & subLet	313.50
Submitted freight	50.82	Approved freight	50.82
Total Submitted	<u>393.50</u>	Total approved	<u>393.50</u>