

Claim CLAIM105016 (C3948079)

Last Modified By

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Changed		Date of Purchase
								Labor rate	warranty rate	
CLAIM105016 (C3948079)	40236	3/5/2026	4/28/2026	4YDFAVU2XTE760487	PA03978875	16105	Link Ford & RV Minong LLC 1025 Hokah St Minong, WI 54859	165.00	0.00	WARR 1/1/1970

Deny code	Item number	Name	Quantity	Qty Returned	Dealer price	Markup	Part total	Appr Freight	Sub Freight	Sublet	Status
90	211119	Warranty Shop Supply - Cleaning Supplies	1	0	5.00	30.00	6.50	0.00	0.00	0.00	Approved

Component Serial Number 311 2/26/26

	211112	Warranty Shop Supply - Fasteners - Screws - Staples - Bolts and Etc.	1	0	2.00	30.00	2.60	0.00	0.00	0.00	Approved
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	211112	Warranty Shop Supply - Fasteners - Screws - Staples - Bolts and Etc.	1	0	2.00	30.00	2.60	0.00	0.00	0.00	Approved
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	211115	Warranty Shop Supply - Paint and Paint Supplies	1	0	5.00	30.00	6.50	0.00	0.00	0.00	Approved
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14	211112	Warranty Shop Supply - Fasteners - Screws - Staples - Bolts and Etc.	1	0	2.00	30.00	2.60	0.00	0.00	0.00	Denied
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Component Serial Number can use from previous jobs

	211119	Warranty Shop Supply - Cleaning Supplies	1	0	5.00	30.00	6.50	0.00	0.00	0.00	Approved
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14	211115	Warranty Shop Supply - Paint and Paint Supplies	1	0	5.00	30.00	6.50	0.00	0.00	0.00	Denied
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Component Serial Number can use from previous jobs

90	102107	Sealant - Silicone - Neutral Cure - Translucent - (30/Case)	1	0	2.00	30.00	2.60	0.00	0.00	0.00	Approved
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	102107	Sealant - Silicone - Neutral Cure - Translucent - (30/Case)	1	0	2.00	30.00	2.60	0.00	0.00	0.00	Approved
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	211115	Warranty Shop Supply - Paint and Paint Supplies	1	0	2.00	30.00	2.60	0.00	0.00	0.00	Approved
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14	211119	Warranty Shop Supply - Cleaning Supplies	1	0	5.00	30.00	6.50	0.00	0.00	0.00	Denied
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Component Serial Number can use from previous jobs

90	786528	Diecut - 2026 - AL - Side - DC #7 - DS - Oxide Bronze	1	0	11.42	30.00	14.85	25.43	25.43	0.00	Approved
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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2205506B	Attic Vent - Roof	0.5	0.5	82.5	0	1	0.3	Approved
	<p>Complaint Dealer states that there is lap sealant on AC on the roof and on the top of the nose cover. No correct labor code for this.</p> <p>Cause Sloppy caulk job from the manufacturer.</p> <p>Correction Scraped the caulk off with a plastic scraper on both the nose cone and AC cover. Cleaned them both off with light cleaner. Unsure on correct labor code.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	4157106A	A/C - Furrion - Repair	0	0	0	0	1	0.5	Denied
	<p>Complaint Dealer states that the AC cover is not put together correctly, the seams are overlapping each other.</p> <p>Cause Hurried assembly at the manufacturer.</p> <p>Correction AC cover was cross lapped where the 2 plastic cover pieces should join each other. Unscrewed cover, realigned, Functions as it should, but it will not line up correctly. It is not cosmetically please for a new high end unit, recommend new cover.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3202014A	Panel - Interior Wall - Repair	0.3	0.3	49.5	0	1	0.1	Approved
	<p>Complaint Dealer states that the off kitchen slide out vinyl is kinked like maybe the fascia boards are not cut short enough.</p> <p>Cause The board behind the trim molding was loose. Vinyl was unattached behind the trim.</p> <p>Correction Removed trim molding, removed old nails, scraped off glue, tightened screws on backboard, added extra screws for extra strength, straightened and stapled the vinyl to support board to fix kink in vinyl. Reattached trim. Cleaned up.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3202314A	Vinyl Trim - Gimp & etc. - Repair - per 3 ft	0.3	0.3	49.5	0	1	0.1	Approved
	<p>Complaint Dealer states that the fascia board on left side of kitchen slideout is separated and not flush.</p> <p>Cause Poor installation, board loose.</p> <p>Correction Removed trim, tightened screws on structural board and reattached the trim.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3103812A	Overhead Cabinet - Repair	0.2	0.2	33	0	1	0.2	Approved
	<p>Complaint Dealer states that the cabinet face on door side to the right of slide out next to the entry door has a scuff.</p> <p>Cause Scuff from manufacturer.</p> <p>Correction Touched up and blended with paint marker. Undetectable now.</p>								



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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3300516A	Blind - Vertical - Repair	0.2	0.2	33	0	1	0.2	Approved
	<p>Complaint Dealer states that the valance above the stove is hanging loose. Cause Missing screw on the right side, there was no screw hole or screw. Correction Added screw, refastened valance and touched up with paint marker.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3304237B	Sofa - Jack Knife or Storage - Kickboard	0.2	0.2	33	0	1	0.2	Approved
	<p>- Replace Complaint Dealer states the couch section on door side has what appears to be a stain from a pen. Cause Pen streak. Correction Attempted to remove with soap and water, tried to remove with citrol, tried again with dish soap and the stain is still there. Recommend new foot stool (unsure on proper labor code.)</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3200808A	Door - Interior Sliding - Repair	0.2	0.2	33	0	1	0.2	Approved
	<p>Complaint Dealer states the bathroom sliding entry door has a nick on corner, close to the handle. Cause Nick from installation. Correction Mixed grey wood putty with white until color match was achieved. Applied and smoothed wood putty.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3201314B	Door - Interior Sliding - Latch	0.1	0.1	16.5	0	1	0.1	Approved
	<p>Complaint Dealer states the close lock is not attached. Cause From manufacturer. Correction Unscrewed latch, reattached handle, refastened latch, tested for function.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2200114A	Corner Moldings - DS - Ft - Repair	0.2	0.2	33	0	1	0.2	Approved
	<p>Complaint Dealer states the bottom extrusion under door side nose cone has scraped off sealant. Cause Poor caulk job from manufacturer. Correction Taped off area, applied sealant to missing area, removed tape.</p>								



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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2200214A	Corner Moldings - ODS - Ft - Repair	0.2	0.2	33	0	1	0.2	Approved
	<p>Complaint Dealer states the off door side bottom of nose cone, corner extrusion has sloppy caulking. Cause Sloppy caulk job from the manufacturer. Correction Cleaned area off with plastic knife, dried with a rag.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2302208A	Compartment Door	0.2	0.2	33	0	1	0.2	Approved
	<p>Complaint Dealer states front door side, cargo bay door has a scratch on upper left trim. Cause Scratch. Correction Tapped off scratch for minimal area of paint not matching. Touched up with paint marker, removed tape.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	5103514A	Monitor Panel - Wiring - Repair	0.5	0.5	82.5	0	1	0.5	Approved
	<p>Complaint Dealer states that awning #2 interior switch does not work. Does not send power, unit has both interior and exterior controls for slide out and awnings, exterior button operates as it should though. Cause Wires on the spade were mixed up. Correction Red and black wires were switched, has to swap positions to function. Now works as it should.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2101308A	Metal Lower Wrap	2	2	330	0	1	0.5	Approved
	<p>Complaint Dealer states that the metal below the door is also scratched up in 2 spots underneath the decal that has scratches. Cause Scratched from manufacturer. Correction Scrubbed/buffed with microfiber rag and citrol. Can no longer detect scratch.</p>								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2400206B	Die Cut - Over 3' long - Replace	1	1	165	0	1	1	Approved
	<p>Complaint Dealer states behind the main door has 3 different scratches on the decal and will need to be replaced. Cause Decals are scratched from manufacturer. Correction Replace decal</p>								



Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
210	78A	Paint - Rust - Side all - D	0.6	99	0	1	1		6/2/2026 Approved 9:05:18 AM

KEYSTONE

Complaint Dealer states the side under the decal on

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Cause Scratches from manufacturer.
Correction Body shop will need to buff our scratches prior to decal replacement.

Submitted parts & subLet	62.95	Approved parts & subLet	47.35
Submitted labor & subLet	1,105.50	Approved labor & subLet	1,105.50
Submitted freight	25.43	Approved freight	25.43
Total Submitted	<u>1,193.88</u>	Total approved	<u>1,178.28</u>