

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Authorized
 CLAIM 2641850
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4MFRG24RF064929
 CHASSIS VIN 1FDXE4FN2SDD01919
 MILEAGE 100
 SITE/WAREHOUSE 034 / 034A
 ITEM # FRC3051SF
 DEALER RO # 26914
 CLAIM START DATE 04/14/2026
 CLAIM END DATE 01/01/1900

Labor rate: \$175.00

OWNER INFORMATION

JANET WILLIS
 1845 BAYS MOUNTAIN RD
 New Market, TN 37820
 USA

Retail Date of Purchase 04/12/2025 WARRANTY EXPIRATION DATE 04/12/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 70-151-01-00-001800 Refrigerator Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-04-14 13:34:00 :: Complaint: Fridge came off when customer opened it and the door fell on customers foot and put a hole in the floor Cause: Customer stated he opened the upper fridge door and it came off. When the door came off, it hit the customers toe and caused a hole in the flooring at fridge. This also damaged the fridge door on the bottom corner when it came off and hit the customer and floor Correction: Replace the upper fridge door and hardware * This unit is out of warranty by 2 days, however customer brought unit into service department on 4/1/2026, which was before warranty expired

Model# 1 **Dlr Sub Hrs** 1.00 **Sub Labor Amt** \$175.00
 Serial# 1 **Appr Hrs** 0.20 **Appr Labor Amt** \$35.00

Notes

Time requested is excessive to replace the door. Time provided is sufficient to replace the door.
 VCB

Labor

Line# 2 **Operation Code** **Operational Description**
 10-11-24-00-000205 Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-04-14 13:35:45 :: Complaint: Rear slide seal is coming off the unit Cause: Interior rear ball seal is coming off the track Correction: Reinsert seal to correct issue

Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$35.00
 Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$35.00

Notes

NOVCB

Labor

Line# 3 **Operation Code** **Operational Description**
 40-196-01-11-001309 Charging Center - USB & 12 Volt - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-04-14 13:37:29 :: Complaint: USB plug above dinette does not work Cause: Voltage to the USB port is good, USB has failed out and is not working Correction: Replace the USB port and test

Model# **Dlr Sub Hrs** 0.40 **Sub Labor Amt** \$70.00
 Serial# **Appr Hrs** 0.40 **Appr Labor Amt** \$70.00

Notes

VCB

Labor

Line# 4 **Operation Code** **Operational Description**
 30-102-24-00-003061 Ceiling Panel - Touchup - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-04-14 13:39:02 :: Complaint: Brown spots are showing up on the ceiling, this is throughout the whole unit Cause: Customer stated there are brown spots that are appearing on the ceiling Correction: Spots need to be cleaned off then color blend area if needed

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$87.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$87.50

Notes

This is a ONE TIME GOODWILL ONLY. Most of these spots are hand prints and have nothing to do with the build or warranty. These spots do not just show up and would have been there from the beginning. The customer has owned this coach for over a year. NOVCB

Labor

Line# 5 **Operation Code** **Operational Description**
 30-103-01-00-001125 Linoleum - Interior/Flooring/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-04-14 15:50:05 :: Complaint: Lino repair regarding line 1 Cause: Lino repair regarding line 1 Correction: Need to cut the lino in the damaged area, fill wood, smooth and sand, then replace the lino in the damaged area

Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$700.00
Serial#	Appr Hrs	4.00	Appr Labor Amt	\$700.00

Notes

Please get a sublet for an estimate. Time requested is excessive for this repair.
 Estimate uploaded. Thank you!
 VCB due to line 1 vendor

Submitted	Labor Amt	\$1,067.50	Approved	Labor Amt	\$927.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,067.50		Total	\$927.50

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.