



Phone: (423) 235-1167
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1202 Idell Road
 Bulls Gap, TN 37711

W/O: 26914



WO #: 26914 (Appointment Date: 01 APR 2026 - Time: 09:00am)

Customer: 92645 - WILLIS, JANET
 Address: 1845 BAYS MOUNTAIN RD
 NEW MARKET, TN
 37820

Home Phone: (810) 577-0053

Work Phone:

Author:SPD

Location: IH

Invoice #:

Stock #: 10925

Stock Desc: (10925) 2024 FOREST RIVER

FORESTER 3051SF

Model: 3051SF

Serial #: 1FDXE4FN2SDD01919

Chassis #: 1FDXE4FN2SDD01919

Mileage:100

Key #: 6999

Req'n #:

License #:

Trim:

Purchase Date: 12 APR 25

Date In: 01 APR 26

Promise Date:

Promise Time:

Schedule Date:

Completed: 26 MAY 26

Warr. Date: 12 APR 25

Job #1 - Warranty

COMPLAINT: FRIDGE CAME OFF WHEN CUSTOMER OPENED IT AND THE DOOR FELL ON CUSTOMERS FOOT AND PUT A HOLE IN THE FLOOR

CAUSE: CUST STATED HE OPENED THE UPPER FRIDGE DOOR AND IT CAME OFF. WHEN THE DOOR CAME OFF IT HIT THE CUSTOMERS TOE AND CAUSED A HOLE IN THE FLOORING AT FRIDGE.THIS ALSO DAMAGED THE FRIDGE DOOR ON THE BOTTOM CORNER WHEN IT CAME OFF AND HIT THE CUSTOMER AND FLOOR

CORRECTION: REPLACE THE UPPER FRIDGE DOOR AND HARDWARE

LABOR .50

FOR THE LINO REPAIR, NEED TO CUT THE LINO IN THE DAMAGED AREA, FILL WOOD, SMOOTH AND SAND. THEN REPLACE THE LINO IN THE DAMAGED AREA

LABOR 4.0

Labor

Job #	Description	Hours	Total
1	REPAIRED LINO FLOORING	4.20	735.00

Parts

Part #	Description	Qty	Price	Total
F100465592	REFRIGERATOR DOOR FCR11DCGBA	1.00	351.29	351.29
F100562481	LINOLEUM, SUMMER WIND WHITE SMOKE DF 9690 JUMBO	8.00	14.68	117.44

Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING	1.00	288.40	288.40

Subtotal for Job #1: 1,492.13

Job #2 - Warranty

COMPLAINT: REAR SLIDE SEAL IS COMING OFF THE UNIT

CAUSE: INTERIOR REAR BALL SEAL IS COMING OFF THE TRACK

CORRECTION: REINSERT SEAL TO CORRECT ISSUE

LABOR .20

Labor

Job #	Description	Hours	Total
2	REINSERT SEAL	0.20	35.00

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Parts

Part #	Description	Qty	Price	Total
2023038132	SCREW COVER	1.00	10.58	10.58
D4G8337	IVCUS FLEX SEAM	1.00	28.54	28.54

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	13.30	13.30

Subtotal for Job #2: 87.42

Job #3 - Warranty

COMPLAINT: AUTO LEVEL PUSH PAD IS GIVING CUST ISSUES HE STATED HE HAS TO PUSH IT VERY HARD TO GET IT TO WORK

CORRECTION: PUSH PAD WORKED AS DESIGNED
WARRANTY HAD 2 TECHS VERIFY THIS. YOU HAVE TO PUSH THE VERY CENTER OF THE BUTTONS

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: USB PLUG ABOVE DINETTE DOES NOT WORK

CAUSE: VOLTAGE TO THE USB PORT IS GOOD, USB HAS FAILED OUT AND IS NOT WORKING

CORRECTION: REPLACE THE USB PORT AND TEST
LABOR .40

Labor

Job #	Description	Hours	Total
4	REPLACED USB PORT	0.40	70.00

Parts

Part #	Description	Qty	Price	Total
F100366695	OUTLET SURFACE MOUNT DUAL PORT	1.00	12.29	12.29

Subtotal for Job #4: 82.29

Job #5 - Warranty

COMPLAINT: BROWN SPOTS ARE SHOWING UP ON THE CEILING, THIS IS PLACES IN THE WHOLE UNIT CUST STATED

CAUSE: CUST STATED THERE IS BROWN SPOTS THAT ARE APPEARING ON THE CEILING

CORRECTION: SPOTS NEED TO BE CLEANED OFF THEN COLOR BLEND AREA IF NEEDED
LABOR .50

Labor

Job #	Description	Hours	Total
5	MIS	0.50	87.50

Subtotal for Job #5: 87.50

Job #6 - Warranty

COMPLAINT: LEFT FRONT AND RIGHT REAR JACK WOULD NOT COME UP FOR CUSTOMER FLASHED CONTACT LCI
CUST IS HAVING TO REBOOT EACH TIME THIS IS A ON GOING ISSUE

CORRECTION: 2 TECHS COULD NOT DUPLICATE THIS ISSUE



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Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: WHEN HE HOOKS WATER TO CITY CONNECTION OR THE FLUSH TANK BOTH OF THESE ARE LEAKING ON THE BACK SIDE

CORRECTION: CUST HAS QUICK CONNECTS ON THESE AND THE TECH REMOVED THEM, HOOKED TO OUR WATER AND NO LEAKS WERE FOUND AT THIS TIME

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: CS THAT THE AWNING COMES IN REAL SLOW GOES OUT JUST FINE

CORRECTION: AWNING IS GOING IN AND OUT WITH NO ISSUES
WARRANTY VERIFIED

Subtotal for Job #8: 0.00

Parts Total:	520.14
Labour Total:	927.50
Sublet Total:	0.00
Extras Total:	301.70
WORK ORDER TOTAL:	1,749.34

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X _____

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Date: 26 May 2026

Customer Signature : _____

W/O: 26914



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