

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	812055
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT3SR2B7M6107638
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	062 / 062C
Labor rate:	\$130.00	ITEM #	SRF37FLH-C
OWNER INFORMATION		DEALER RO #	65573
LORIE B JONES		CLAIM START DATE	10/25/2021
		CLAIM END DATE	01/01/1900
7777 SCOTTSDALE DR			
Newburgh, IN 47630			
USA			
Retail Date of Purchase	11/08/2021	WARRANTY EXPIRATION DATE	11/08/2022

Claim Line Details

Labor

Line#	Operation Code	Operational Description			
1	20-66-01-00-000658	Entry Door - Exterior/Entry Doors/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-10-25 12:37:11 :: ENTRY DOOR NEED REPLACED HAS CRACKS IN IT ENTRY DOOR CRACKED . REPLACE THE ENTRY DOOR Additional Note :				
	bhoffman@americanrvcenter.com, 2021-10-25 12:37:41 :: IT ALSO HAS A DECAL				
	Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$260.00
	Serial #	Appr Hrs	1.50	Appr Labor Amt	\$195.00

Notes

fill out LCI repair form and attach. Form can be found at: https://lci-support-doc.s3.amazonaws.com/service_forms/ccd-0003870.pdf

THAT IS FILLED OUT AND UPLOADED

pending vendor review. thanks

From: EmailToCase <customerservice@lci1.com>

Sent: Friday, October 29, 2021 11:55 AM

To: Chad Cook <ccook@forestriverinc.com>

Subject: Authorization [ref:_00Di0alhw_5005d1cQdlB:ref]

CAUTION: This email originated from outside of Forest River. Please do not follow any instructions, click any links, or open any attachments unless you recognize the sender, verified it was from them and know the content is safe.

Case Number: 2931749

VIN: M6107638

Hello Chad Cook,

Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new complete entry door and decal and 1.5 hours of labor.

Thank you,

David B.

Lippert Customer Care Center Representative
p: 432.LIPPERT | f: 574.534.7161
e: customerservice@lci1.com

Submitted	Labor Amt	\$260.00
	Parts & Freight	\$0.00
	Total	\$260.00

Approved	Labor Amt	\$195.00
	Parts & Freight	\$0.00
	Total	\$195.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.