

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 65566
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 41028 - JOHN R. RUSSELL
Address: 3515 BUFKIN SPRINGFIELD RD MT VERNON, IN

47620

Phone: 812-270-1292

Stock Number: 10722 - 2021 SPRINGDALE 340FWBH 4YDF3402XM3110422

VIN: 4YDF3402XM3110422 HIN: SER#: 4YDF3402XM3110422

Mileage: 0 Work Order Comp: 29 NOV 21

Auth. No: Dealer #: 1194

Warr. Date: 19 JUN 21 Work Order Date: 25 OCT 21 Inv #: 370998

WO # Job # Description JOB INFORMATION

65566 1 LEAKING NEAR THE REAR OF THE CAMPER UNDER THE RESTROOM AREA
CUSTOMER FILLED THE FRESH TANK AND AFTER HE WAS DONE 5 MIN
AFTER IT STARTED TO LEAK AND THEN WHEN HE GOT TO THE CAMPGROUND
IT LEAKED ALSO...WATER PUMP WAS NOT LOOSEING PRESSURE LEAKED
FOR 10 TO 15 MIS WHILE CUSTOMER WAS LOADING THE CAMPER WHEN AT
THE CAMP SITE AFTER ABOUT 2-3 HRS IT STARTED TO LEAK AGAIN. IT
WAS NOT FILLED WHILE AT THE CAMP SITE. THIS IS THE FIRST TIME
CUSTOMER HAS FILLED THE FRESH TANK AND IT LEAKED. HE HAS FILLED
THE FRESH TANK BEFORE AND THIS DIDNT HAPPEN.
CHECK FOR LEAKS ON FRESH TANK. CUT OPEN UNDERBELLY TO LOOK AT
TANK FITTINGS. WHEN FILLING THE TANK I NOTICED THE DRAIN FITTING
IS CRACKED. THIS IS A "SUN" WELDED FITTING. NEED TO REPLACE THE
TANK. PICS ON ONEDRIVE.
cut open underbelly. removed water lines and diode pack from
tank. loosened brackets that hold the tank in place. removed
support "bands" from main support. pulled tank. removed fittings
from old tank and installed on new tank. removed diode pack and
insstalled on new tank. installed new drain line and valve on new
tank. installed new tank. secured support "bands" under tank.
positioned support beams in place and secured with tech screws.
wired up diode pack. secured water lines to new tank. filled tank
to test for leaks and test tank level indicator. taped up
underbelly.

Part No Job# Description PARTS Qty Price Total

437088 1 FRESH WATER TANK 1.00 129.72 129.72

Claim : 65566

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*****
Part No      Job#  Description          PARTS          Qty      Price      Total
*****
30803        1   30803 1/2" MALE EL          1.00      2.31      2.31
5677         1   1/2" MTP X 1/2" PE        1.00      1.37      1.37
30879        1   30879 Shut Off Valve; PEXLock; St 1.00      6.14      6.14
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*****
Lab Code     Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990         1   MISC LABOUR CODE (EXTERNAL) 0.00     130.00     0.00
Z990         1   MISC LABOUR CODE (EXTERNAL) 0.43     130.00    55.90
Z990         1   MISC LABOUR CODE (EXTERNAL) 0.43     130.00    55.90
Z990         1   MISC LABOUR CODE (EXTERNAL) 0.14     130.00    18.20
Z990         1   MISC LABOUR CODE (EXTERNAL) 1.00     130.00   130.00
Z990         1   MISC LABOUR CODE (EXTERNAL) 1.00     130.00   130.00
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*****
Excode      Job#  Description          EXTRAS          Qty      Price      Total
*****
SS           1   SHOP SUPPLIES          1.00      0.00      0.00
FRT         1   FREIGHT                1.00     72.45     72.45
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Parts Total: 139.54
Labour Total: 390.00
Sublet Total: 0.00
Extras Total: 72.45

>>>> Claim Total: 601.99

Customer Signature: _____

Date: _____