



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65521

CUSTOMER WORK ORDER

WO #: 65521

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 1105 CHECK PREAUTH DEAD
DEAL

Stock #: 10990
Stock Desc: 2021 5W FOREST RIVER
SABRE 37FLH
Chassis #: 5ZT3SR2B7M6107638
Serial #: 5ZT3SR2B7M6107638
Mileage: 0
Licence:

Invoice #:
Date In: 18 OCT 21
Promised:
Date Sched:
Completed: 31 OCT 21
Warr. Date: 29 OCT 21



Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CORRECTION: FINAL DONE.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C
SRM27	GROUP 27 DC BATTER	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #1 - Internal

COMPLAINT: INSTALL STACKER WASHER AND DRYER

CORRECTION: TOOK OFF 4 DOORS AND 2 LATCHES,NO PLUG INS, HAD TO INSTALL 2 PLUG INS.COULDN'T INSTALL THOSE PLUG INS HAD TO ORDER DIFFERENT PLUG INS,REMOVED 2 SHELVES AND 4 BRACES ON WALL PUT WASHER IN CLOSET AND HOOKED UP HOT AND COLD HOSES AND 2 90 DEGREE ELBOWS HOOKED UP DRAIN HOSE AND SECURED TO WALL,DRILLED 4 INCH HOLE IN WALL AND INSTALLED VENT AND SILICONED AROUND VENT,INSTALLED BRACKETS ON FEET OF WASHER AND INSTALLED BRACKETS ON TOP OF WASHER FOR DRYER TO MOUNT TO,MOVED DRYER INTO CLOSET AND HOOKED UP DRYER VENT TO DRYER,AND INSTALLED ON TOP OF WASHER AND SECURED TO WASHER,INSTALLED 2 PLUG INS AND PLUGGED WASHER AND DRYER IN,RAN BOTH THROUGH CYCLES AND CHECKED FOR LEAKS ALL IS GOOD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
110107	(DV6400X) SPLENDID	1.00	N/C	N/C
07-0535	SPLENDIDE WASHER	1.00	N/C	N/C
07-0538	SPLENDIDE MOUNTING	1.00	N/C	N/C

Customer #: 1000
BASDEN'S AMERICAN RV,



07-0808	SPLENDIDE 90 DEG.	2.00	N/C	N/C
07-0371	DRYER VENT KIT - B	1.00	N/C	N/C
07-0540	ARISTON RV STACKIN	1.00	N/C	N/C
S811	S811 WHITE DUAL OU	1.00	N/C	N/C
275433	DRYER DUCT	1.00	N/C	N/C
10-0578	90 DEGREE HOSE ELB	3.00	N/C	N/C
S831	S831 WHITE DUAL OU	2.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: 4 STEP HANDRAIL INSTALLED

CORRECTION: INSTALLED HANDRAIL.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
08-5526	Entry Step Hand Ra	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Subtotal for Job #DELUXE: 0.00

Job #3 - Internal

COUNTER TOP ICE MAKER

Parts

Part #	Description	Qty	Price	Total
6362	SILVER COUNTERTOP	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #SUPERLITE - Internal

INSTALL SUPERLITE HITCH

2010 & NEWER CHEVY REQUIRE ADDITIONAL BRACKET

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #SUPERLITE: 0.00

Job #WALK - Internal

WALK THRU

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #WALK: 0.00

Job #4 - Warranty

Transferred to BAS*65573 on 25 OCT 21



Customer #: 1000
BASDENS AMERICAN RV,



Estimate amount was 0.00
 ENTRY DOOR NEED REPLACED HAS CRACKS IN IT

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: RECALL ON SLIDE ROOM 51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS

CORRECTION: CUT 3 HOLES AND GOT S/N OFF OF MOTORS, FILLED OUT SHEET FOR MATT, SEALED ALL 3 HOLES BACK UP UNTIL WE HEAR FROM LIPPERT. GOT PARTS IN, CUT UNDERBELLY TO GAIN ACCESS TO MOTOR CUT 2 WIRES AND ZIP TIE UNDOLED MOTOR TO DROP DOWN AND TOOK OFF 3 NUTS AND BELL TO TAKE MOTOR OUT AND ACUATOR, REINSTALLED MOTOR AND ACUATOR AND 3 NUTS AND BELL AND ADJUSTED FOR ROOM AND , DID THIS 3 TIMES AND TAPED 4 HOLES UP.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	117.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	325.00
Subtotal for Job #5:			507.00

Parts Total:	0.00
Labour Total:	507.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	507.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Nov 2021

W/O: 65521



Customer #: 1000
 BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	819925
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT3SR2B7M6107638
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	062 / 062C
Labor rate:	\$130.00	ITEM #	SRF37FLH-C
OWNER INFORMATION		DEALER RO #	65521
MIST MCBRIDE		CLAIM START DATE	10/29/2021
1555 ROSCOE VEAZY RD		CLAIM END DATE	01/01/1900
Manitou, KY 42436			
USA			

Retail Date of Purchase	08/24/2021	WARRANTY EXPIRATION DATE	08/24/2022
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Claim Line Details

Labor

Line# 1	Operation Code SB-670-01-00-004082	Operational Description 51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS - REPAIR - Technical Service Bulletin/Actuator/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-10-29 17:40:22 :: RECALL ON SLIDE ROOM 51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS CUT 3 HOLES AND GOT S/N OFF OF MOTORS,FILLED OUT SHEET FOR MATT,SEALED ALL 3 HOLES BACK UP UNTIL WE HEAR FROM LIPPERT.GOT PARTS IN,CUT UNDERBELLY TO GAIN ACESS TO MOTOR CUT 2 WIRES AND ZIP TIE UNDOLED MOTOR TO DROP DOWN AND TOOK OFF 3 NUTS AND BELL TO TAKE MOTOR OUT AND ACUATOR,REIINSTALLED MOTOR AND ACUATOR AND 3 NUTS AND BELL AND ADJUSTED FOR ROOM AND ,DID THIS 3 TIMES AND TAPED 4 HOLES UP.	
	Model #	Dir Sub Hrs 3.90
	Serial #	Appr Hrs 3.90
		Sub Labor Amt \$507.00
		Appr Labor Amt \$507.00
	Notes	

Submitted	Labor Amt	\$507.00	Approved	Labor Amt	\$507.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$507.00		Total	\$507.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.