



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65514

CUSTOMER WORK ORDER

WO #: 65514

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: DH
Location: 1023 CHECK PREAUTH

Stock #: 10712
Stock Desc: 2022 TT KEYSTONE
SPRINGDALE 282BH
Chassis #: 4YDTSGN28N3102613
Serial #: 4YDTSGN28N3102613
Mileage: 0
Licence:

Invoice #:
Date In: 18 OCT 21
Promised:
Date Sched:
Completed: 22 OCT 21
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER
N3102613

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box. Relocated brake-away switch to clear brackets for hitch. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Operated all electric stab jacks. Checked awning. Checked both entrance doors and all compartment doors. Checked power cord. Checked all interior lights. Checked converter output. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Made-up pump winterizing hose. Filled fresh water tank. Flushed antifreeze from water lines and faucets. Opened by-pass on water heater and filled. Purged all air from water lines. Checked all water lines and faucets for leaks. Performed LP drop test and set LP pressure at 11 in.wc. Filled all holding tanks and checked monitor panel. Checked all appliances. Checked TV Antenna, Radio and Fireplace. Checked all Antenna outlets with service TV. Applied all company decals. Checked roof. Retracted all stab jacks. Drained all holding tanks, including water heater. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
10-0926	1/2" BARB STRAIGHT	1.00	N/C	N/C
10-0916	2pkQUADx1/2" QUEST	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: REAR ENTRY DOOR WONT CLSOE

CAUSE: REAR ENTRY DOOR WON'T CLOSE AND LATCH.

CORRECTION: Rear entrance door was held closed with the dead bolt. Removed latch plate and door will latch closed. Ground flange of door frame for more adjustment. Remounted latch plate. Door now closes.



Customer #: 1000
BASDEN'S AMERICAN RV,



Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	26.00

Subtotal for Job #1: 26.00

Job #2 - Warranty

COMPLAINT: BLACK TANK DOES NOT READ ON MONITOR

CAUSE: BLACK TANK DOES NOT READ ON MONITOR.

CORRECTION: Filled Black tank. Monitor panel is showing that tank is EMPTY. Checked all wire connections. Black tank still reads empty. Changed DIOD pack. Still reads empty. Checked continuity of brown wire from tank to monitor panel. OK. Replaced ground sensor in black tank. Monitor now reads correctly. Reattached underbelly. Cleaned surface and applied underbelly tape to cover cut areas. CHECKED WIRING AND THE SYSTEM THEN WE INSTALLED NEW GROUND SENSOR AND THE SYSTEM STARTED WORKING AND NOW MONITOR SHOWS LEVELS.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	71.50
Z990	MISCELLANEOUS REPAIR	DKM	226.20
Z990	MISCELLANEOUS REPAIR	BRM	92.30

Parts

Part #	Description	Qty	Price	Total
10-1165	SCREW IN SENSOR PROBE	1.00	1.31	1.31

Subtotal for Job #2: 391.31

Parts Total: 1.31
 Labour Total: 416.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 417.31

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 22 Oct 2021

Customer #: 1000
 BASDEN'S AMERICAN RV,



Pre-Authorization

10/22/20
06:08:11

Pre-Authorization number PA02962997	Reference no: 65514	Status: Approved	Approved by flins	Approved date 10/21/202
Technician Name	Address	VIN	Retail sold on	

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTSGN28N3102613
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Job Root Job operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2301014B Entrance Door, Hi	0.00	0.40	0.20		1	0.20	Complaint:REAR ENTRY DOOR WONT CLOSE Cause:REAR ENTRY DOOR WONT CLOSE AND LATCH. Correction:Rear entrance door was held closed with the dead bolt. Removed latch plate and door will latch closed. Ground flange of door frame for more adjustment. Remounted latch plate. Door now closes. KRV - Labor time approved in accordance with Keystone RV's flat rate manual.
2	6102419A Holding Tank - Bl	0.00	3.00	3.00		1	4.00	Complaint:BLACK TANK DOES NOT READ ON MONITOR Cause:BLACK TANK DOES NOT READ ON MONITOR. Correction:Filled Black tank. Monitor panel is showing that tank is EMPTY. Checked all wire connections. Black tank still reads empty. Changed DIOD pack. Still reads empty. Checked continuity of brown wire from tank to monitor panel. OK. Replaced ground sensor in black tank. Monitor now reads correctly. Reattached underbelly. Cleaned surface and applied underbelly tape to cover cut areas. CHECKED WIRING AND THE SYSTEM THEN WE INSTALLED NEW GROUND SENSOR AND THE SYSTEM STARTED WORKING AND NOW MONITOR SHOWS LEVELS.

Pre-Authorization number PA02962997	3.20
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For paper claims only use one pre-authorization number per warranty claim for
multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the