



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65504

CUSTOMER WORK ORDER

WO #: 65504

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 1023 CHECK PREAUTH

Stock #: 10917
Stock Desc: 2022 TT FOREST RIVER
CHEROKEE GREY WOLF 26DBH
Chassis #: 4X4TCKB2XNK079276
Serial #: 4X4TCKB2XNK079276
Mileage: 0
Licence:

Invoice #:
Date In: 15 OCT 21
Promised:
Date Sched:
Completed: 26 OCT 21
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: PDI DONE.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: WHEN CHECKING IN UNIT THE SLIDE ROOM
MOVED ABOUT 6 INCHES AND QUIT WORKING.

CORRECTION: WENT OUT TO UNIT AND SLIDE OUT WOULD NOT COME IN,CHECKED BOX BEHIND
CABINET AND THAT WAS NOT THE RIGHT ONE FOUND BOX UNDER COUCH TOOK OFF FRONT OF
COUCH TO GAIN ACESS TO BOX PUSHED BUTTON 7 TIMES TO OVERRIDE ROOM AND BROUGHT
ROOM IN MOVED CAMPER IN SHOP AND RAN ROOM OUT,BUT IT WOULD NOT COME BACK IN
AGAIN,GAINED ACCESS TO MOTOR NO.2 PLUG WAS NOT PLUGGED IN ALL THE WAY,UNPLUGGED
AND RAN A DIFFERENT CABLE TO MAKE SURE CABLE WAS GOOD,PLUGGED IN OTHER CABLE
AND IT RAN FINE,SO I PUT EVERYTHING BACK TOGETHER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	65.00

Subtotal for Job #1: 130.00

Job #2 - Warranty

COMPLAINT: BRAKES DONT WORK

CORRECTION: NOTHING WRONG WITH BRAKES TEST BOX HAD BLOWN FUSE.



Customer #: 1000
BASDEN'S AMERICAN RV,



Labor
Code
Z990

Description
MISC LABOUR CODE (EXTERNAL)

Mechanic
DGH

Total
0.00

Subtotal for Job #2: 0.00

Parts Total: 0.00

Labour Total: 130.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 130.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Oct 2021

W/O: 65504



Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 808118
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKB2XNK079276
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017C
ITEM # CCKT26DBH
DEALER RO # 65504
CLAIM START DATE 10/21/2021
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code
10-38-01-11-000496

Operational Description
Lippert Schwintek In-Wall Slide Out Motor only - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-10-21 10:23:23 :: WHEN CHECKING IN UNIT THE SLIDE ROOM MOVED ABOUT 6 INCHES AND QUIT WORKING. WENT OUT TO UNIT AND SLIDE OUT WOULD NOT COME IN,CHECKED BOX BEHIND CABINET AND THAT WAS NOT THE RIGHT ONE FOUND BOX UNDER COUCH TOOK OFF FRONT OF COUCH TO GAIN ACCESS TO BOX PUSHED BUTTON 7 TIMES TO OVERRIDE ROOM AND BROUGHT ROOM IN MOVED CAMPER IN SHOP AND RAN ROOM OUT,BUT IT WOULD NOT COME BACK IN AGAIN,GAINED ACCESS TO MOTOR NO.2 PLUG WAS NOT PLUGGED IN ALL THE WAY,UNPLUGGED AND RAN A DIFFERENT CABLE TO MAKE SURE CABLE WAS GOOD,PLUGGED IN OTHER CABLE AND IT RAN FINE,SO I PUT EVERYTHING BACK TOGETHER.

Model #	Dlr Sub Hrs	1.50	Sub Labor Amt	\$195.00
Serial #	Appr Hrs	1.00	Appr Labor Amt	\$130.00

Notes

I need a pic of the issue and the slide out
need a pic of the issue and the slide out
PIC IS UP

Submitted	Labor Amt	\$195.00
	Parts & Freight	\$0.00
	Total	\$195.00

Approved	Labor Amt	\$130.00
	Parts & Freight	\$0.00
	Total	\$130.00

DEALER
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

All repairs described have been inspected and are satisfactory.