

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville IN  
US  
47725  
812-867-5200

WORK ORDER # 65497

Completed : 14 OCT 21                      Customer : 10024 - FOREST RIVER TRAVEL TRAILER  
Licence # :                                      Invoice # :  
Stock No : 10819                              Description : 2021 TT FOREST RIVER CHEROKEE 264DB  
Tag :    Date In : 14 OCT 21                      Mileage : 0  
Author : BH                                      Promised : 16 OCT 21  
Location : BAS                                  Date Sched :  
Serial# : 4X4TCKB28MX151982              Chassis# : 4X4TCKB28MX151982  
Warr. Date : 17 APR 21                      Cust PO# :  
Print Date : 14 OCT 21

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Job #	Description	JOB INFORMATION	Type	Bill To
2	COMPLAINT: RECALL SLIDE MOTOR CAUSE: RECALL SLIDE MOTOR. CORRECTION: Checked serial number for slide motor and actuator. Numbers fall in range of recall. 9/27/2021: Turned in parts request for new parts. 10/1/2021: Cut motor wires off. Removed old slide motor and actuator from mounting. Installed new motor and actuator in place. Secures in place with mounting bolts. Tightened both bolts securely. Connected and adjusted bell and nuts per factory recall instructions. Connected motor to power wires. Checked operation of slide going "out" and back "in" several time to check stops. All OK. Moved unit back to service lot.		W	10024 FORES
3	COMPLAINT: THERE IS A PIECE OF TRIM ON THE FRONT OF THE SLIDE ON THE INSIDE THAT IS HANGING DOWN. CAUSE: THERE IS A PIECE OF TRIM ON THE FRONT OF THE SLIDE ON THE INSIDE THAT IS HANGING DOWN. CORRECTION: Flat trim bowed out and coming off. Facia trim loose and coming off. Removed flat trim and pulled out all staples. Reattached facia trim. Set all brad nails. Reattached flat trim. Filled all nail holes with matching putty.		I	SPN SALES
4	COMPLAINT: CUSTOMER STATES THAT THE BLACK TANK REGISTERS 2/3 OF A TANK MOST TIMES. CAUSE: CUSTOMER STATES THAT THE BLACK TANK REGISTERS 2/3 OF A TANK MOST TIMES.		I	SPN SALES

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CORRECTION: Moved unit into shop from service lot.  
 Checked monitor panel. Panel showing  
 1/3 on black tank. Connected to black  
 tank flusher and filled black tank.  
 Added 2 oz. of NUGEN thru toilet. Let  
 tank sit full for 15 mins. Drained tank  
 and refilled with flusher. Let sit full  
 for 15 mins. Drained again. Monitor  
 now showing "Empty" now.

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
2	Z990	MISC LABOUR CODE (EXTE	DKM	W-10024		0.00	130.00	0.00
2	Z990	MISC LABOUR CODE (EXTE	DKM	W-10024		0.60	130.00	78.00
2	Z990	MISC LABOUR CODE (EXTE		W-10024		0.00	130.00	0.00
2	Z990	MISC LABOUR CODE (EXTE	DKM	W-10024		0.70	130.00	91.00
3	Z990	MISC LABOUR CODE (EXTE	DKM	I-SPN		0.00	25.00	0.00
3	Z990	MISC LABOUR CODE (EXTE	DKM	I-SPN		1.00	25.00	25.00
4	Z990	MISC LABOUR CODE (EXTE	DKM	I-SPN		0.82	25.00	20.50
4	Z990	MISC LABOUR CODE (EXTE	DKM	I-SPN		0.18	25.00	4.50

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 CUSTOMER COMMENTS

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 AWNING PARTS ORDERED 10-4-21 ONCE APPROVED...CAM  
 CUSTOMER AUTHORIZED \$2000.00 ESTIMATE TO REPLACE THE AWNING  
 FABRIC AND HARDWARE.  
 SLIDE MOTOR ARRIVED N/C IN BACKROOM 9-29-21...CAM  
 SLIDE MOTOR RECALL ORDERED WITH TAMRA @ LIPPERT 9-28-21. ORDER#  
 3917991, SCRAP THE OLD MOTOR AND SENDING N/C GOODWILL...CAM

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 BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	SPN	0.00	50.00	0.00	0.00	0.00	50.00
W	10024	0.00	169.00	0.00	0.00	0.00	169.00
Totals		0.00	219.00	0.00	0.00	0.00	219.00