

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2683629
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXUB9SS048493
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$195.00	SITE/WAREHOUSE	220 / 220A
OWNER INFORMATION		ITEM #	APTT291TBSS
SHANNON E ANDRECHT		DEALER RO #	79994
600 S HUDSON DR		CLAIM START DATE	05/21/2026
Patoka, IN 47666		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/21/2025	WARRANTY EXPIRATION DATE	06/21/2026

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description			
70-699-01-11-001978	Water Heater - complete - Appliances/Water Heater - Tankless (Fogatti)/ Replace/Electrical			
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2026-05-21 11:05:05 :: TANKLESS WATER HEATER IS LEAKING. CUSTOMER SAYS HE WINTERIZED HIM SELF Brought unit in. Connected to city water and turned water on. Water began to gush out top of watwr heater. Tankless water heater is busted. Partd request submitted for new water heater. REMOVE AND REPLACE WATER HEATER				
Model#	N.02.SOE01.001?	Dlr Sub Hrs	1.20	Sub Labor Amt \$234.00
Serial#	2460?70101815	Appr Hrs	1.20	Appr Labor Amt \$234.00
Notes				
Can you please attach photos of the defect?				
PHOTOS ADDED				
5/22- Sent to vendor for consideration.				
If the vendor denys this due to retail winterizing wrong, Forest River will also deny.				
VCB FOGATTI LABOR ONLY PLEASE CONFIRM ADDRESS TO EMAIL OR THE PART WILL NOT BE SENT.				
Hi,				
Thank you for reaching out.				
For this issue, we will replace a new unit for you.				
1. Authorization reference is FOG260523-797, please put this number on the VCB.				
2. Labor Hour: FOGATTI would authorize the replacement unit and 1.2h for labor.				
3. Please confirm if we can use this delivery address below to process the replacement.				
We will send you the replacement unit first, and then you can return the defective unit to our warehouse using the return label provided later.				
AMERICAN RV CENTER, 600 E BASELINE ROAD, EVANSVILLE, IN 47725 USA				
4. Please provide clear photos showing the barcode that is attached to the cover of the motherboard so we can confirm the specific product.				
Looking forward to your reply.				
Thank you				

Submitted	Labor Amt	\$234.00	Approved	Labor Amt	\$234.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$234.00		Total	\$234.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.