

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 79958
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55985 - CHRISTIAN HEINZ
Address: 316 S BOSSE AVE EVANSVILLE, IN

47712

Phone: 812-589-5361

Stock Number: 11552 - 2025 CATALINA SUMMIT 184BHS 5ZT2CAGC9SU045440

VIN: 5ZT2CAGC9SU045440 HIN: SER#: 5ZT2CAGC9SU045440

Mileage: 0 Work Order Comp: 31 MAY 26

Auth. No: Dealer #:

Warr. Date: 17 JUL 25 Work Order Date: 18 MAY 26 Inv #: 430859

WO # Job # Description JOB INFORMATION

79958 1 CUSTOMER STATES THR MOUNTING FRAME AROUND THE MICROWAVE IS BROKEN
Cracked microwave mounting bracket
Mounting bracket on Microwave is broken/cracked at the lower
left-hand corner and bent in the right corner. Part requesting
new mount Bracket

79958 2 CUSTOMER CAN SEE DAYLIGHT AROUND THE NON DOOR SIDE WINDOW BY BED
SEAL AND FRAME
Seal and not closing tight enough. And screen pulled from
tracking.
Inspected the Safety Window and found the gaps in the lower
corners. Opened the window and adjusted the seal and checked it
but a small gap was still on the right corner so I shimmed the
latch out with washers and it closed the gap. Screen is pulled
from it track... pulled insert and repositioned the screening and
reinstalled insert and installed in window.

79958 3 ENTRY DOOR IS STICKING
Sticking latch and screen rubbing stricker plate.
Latch was stiff and sticking and screen door was rubbing stricker
plate. Lubercated the latch and adjusted the stricker plate.

Part No Job# Description PARTS Qty Price Total

F100383187 1 TRIM KIT, STAINLESS - GE MICROWAV 1.00 49.34 49.34

Claim : 79958

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*****
Part No      Job#  Description      PARTS      Qty      Price      Total
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*****
Lab Code     Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990          1  MISC LABOUR CODE (EXTERNAL)      0.16     195.00     31.20
Z990          1  MISC LABOUR CODE (EXTERNAL)      0.04     195.00      7.80
Z990          2  MISC LABOUR CODE (EXTERNAL)      0.36     195.00     70.20
Z990          2  MISC LABOUR CODE (EXTERNAL)      0.54     195.00    105.30
Z990          3  MISC LABOUR CODE (EXTERNAL)      0.20     195.00     39.00
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*****
Excode       Job#  Description      EXTRAS      Qty      Price      Total
*****
FRT           1  UPS-TRIM KIT                1.00     16.81     16.81
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Parts Total:      49.34
Labour Total:     253.50
Sublet Total:      0.00
Extras Total:     16.81
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>>>> Claim Total:      319.65
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Customer Signature: _____

Date: _____