

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2682116
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC9SU045440
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$195.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT184BHS
ABIGAIL K HELMS		DEALER RO #	79958
2355 BULLOCKTOWN RD		CLAIM START DATE	05/20/2026
Boonville, IN 47601		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/19/2025	WARRANTY EXPIRATION DATE	07/19/2026

Claim Line Details

Labor

Line# 1	Operation Code 70-150-01-00-004126 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-05-20 11:07:38 :: CUSTOMER STATES THR MOUNTING FRAME AROUND THE MICROWAVE IS BROKEN Cracked microwave mounting bracket Mounting bracket on Microwave is broken/cracked at the lower left-hand corner and bent in the right corner. Part requesting new mount BracET	Operational Description Greystone Trim Kit - Appliances/Microwave/Replace/No Tread Code		
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$39.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$39.00
Notes				

Labor

Line# 2	Operation Code 20-46-19-00-000721 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-05-20 11:08:42 :: CUSTOMER CAN SEE DAYLIGHT AROUND THE NON DOOR SIDE WINDOW BY BED SEAL AND FRAME Seal and not closing tight enough. And screen pulled from tracking. Inspected the Safety Window and found the gaps in the lower corners. Opened the window and adjusted the seal and checked it but a small gap was still on the right corner so I shimmed the latch out with washers and it closed the gap. Screen is pulled from it track... pulled insert and repositioned the screening and reinstalled insert and installed in window.	Operational Description Window - Exterior/Windows/Reseal/No Tread Code		
Model#		Dlr Sub Hrs	0.90	Sub Labor Amt \$175.50
Serial#		Appr Hrs	0.90	Appr Labor Amt \$175.50
Notes				

Labor

Line# 3	Operation Code 20-66-02-17-000672 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-05-20 11:09:27 :: ENTRY DOOR IS STICKING Sticking latch and screen rubbing stricker plate. Latch was stiff and sticking and screen door was rubbing stricker plate. Lubercated the latch and adjusted the stricker plate.	Operational Description Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$39.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$39.00
Notes				

Submitted	Labor Amt	\$253.50
	Parts & Freight	\$0.00
	Total	\$253.50

Approved	Labor Amt	\$253.50
	Parts & Freight	\$0.00
	Total	\$253.50

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.