



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 79958



Customer #: 55985
HEINZ, CHRISTIAN



CUSTOMER WORK ORDER

WO #: 79958 (Appointment Date: 18 MAY 2026 - Time: 09:00am)

Customer: 55985 - HEINZ, CHRISTIAN -
812-589-5361

Tag:

Author: GA

Location: 0529 BH TO CLOSE

Stock #: 11552

Stock Desc: (11552) 2025 COACHMEN

CATALINA SUMMIT 184BHS

Chassis #: 5ZT2CAGC9SU045440

Serial #: 5ZT2CAGC9SU045440

Mileage:

Licence:

Invoice #:

Date In: 18 MAY 26

Promised:

Date Sched:

Completed: 31 MAY 26

Warr. Date: 17 JUL 25

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THR MOUNTING FRAME AROUND THE MICROWAVE IS BROKEN

CAUSE: Cracked microwave mounting bracket

CORRECTION: Mounting bracket on Microwave is broken/cracked at the lower left-hand corner and bent in the right corner. Part requesting new mount Bracket

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	31.20
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	7.80

Parts

Part #	Description	Qty	Price	Total
F100383187	TRIM KIT, STAINLESS - GE MICROWAVE 9	1.00	49.34	49.34

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TRIM KIT	1.00	16.81	16.81

Subtotal for Job #1: 105.15

Job #2 - Warranty

COMPLAINT: CUSTOMER CAN SEE DAYLIGHT AROUND THE NON DOOR SIDE WINDOW BY BED SEAL AND FRAME

CAUSE: Seal and not closing tight enough. And screen pulled from tracking.

CORRECTION: Inspected the Safety Window and found the gaps in the lower corners. Opened the window and adjusted the seal and checked it but a small gap was still on the right corner so I shimmed the latch out with washers and it closed the gap. Screen is pulled from it track... pulled insert and repositioned the screening and reinstalled insert and installed in window.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	70.20
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	105.30

Subtotal for Job #2: 175.50

Job #3 - Warranty

COMPLAINT: ENTRY DOOR IS STICKING

CAUSE: Sticking latch and screen rubbing stricker plate.



CORRECTION: Latch was stiff and sticking and screen door was rubbing stricker plate. Lubercated the latch and adjusted the stricker plate.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	39.00

Subtotal for Job #3: 39.00

Parts Total: 49.34
Labour Total: 253.50
Sublet Total: 0.00
Extras Total: 16.81
WORK ORDER TOTAL: 319.65

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Jun 2026

W/O: 79958



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