



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65472

CUSTOMER WORK ORDER

WO #: 65472

Customer: 1000 - BASDENS AMERICAN
RV -
Tag:
Author: DH
Location: 1105 CHECK PREAUTH

Stock #: 10757
Stock Desc: 2022 TT COACHMEN
FREEDOM EXPRESS 257BHS
Chassis #: 5ZT2FERB1NW021547
Serial #: 5ZT2FERB1NW021547
Mileage: 0
Licence:

Invoice #:
Date In: 12 OCT 21
Promised:
Date Sched:
Completed: 31 OCT 21
Warr. Date:

Job #PDINTT - Internal
PDI - NEW TRAVEL TRAILER

Labor Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty
COMPLAINT: CLEARANCE LIGHT INOP, TOP ROADSIDE CORNER

CAUSE: CLEARANCE LIGHT INOP, TOP ROADSIDE CORNER.

CORRECTION: Light comes on real dim. Removed len from light. Checked wire connections. Both connections tight. 10/13/2021: Turned in parts request for a new clearance light (RED). Moved unit into shop from sales lot. Removed broken clearance light. Cleaned surface. Connected new light to wiring. Checked operation. OK. Mounted clearance light. Sealed around light with clear silicone. Moved unit back to sales lot.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	26.00

Parts Part #	Description	Qty	Price	Total
C01256706	AMBER 59 CLEARANCE	1.00	0.76	0.76

Other Services Code	Description	Qty	Price	Total
FRT	UPS-LIGHT	1.00	15.53	15.53



Customer #: 1000
BASDENS AMERICAN RV,



Subtotal for Job #1: 42.29

Job #2 - Warranty

COMPLAINT: LP QUICK-CONNECT WONT EXCEPT HOSE UNDER CAMPER

CAUSE: LP QUICK-CONNECT WONT EXCEPT HOSE UNDER CAMPER.

CORRECTION: Lp hose from grille will not plug into quick-connect. Removed quick-connect under camper. Installed new quick-connect. Checked connection for leak. Hose for outside grille now plugs into new quick-connect.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	52.00

Parts

Part #	Description	Qty	Price	Total
06-0954	ME-GMCL-4P QUICK C	1.00	29.06	29.06

Subtotal for Job #2: 81.06

Parts Total: 29.82
 Labour Total: 78.00
 Sublet Total: 0.00
 Extras Total: 15.53

WORK ORDER TOTAL: 123.35

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 02 Nov 2021

Customer Signature : _____

W/O : 65472



Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 822122
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2FERB1NW021547
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 320 / 320
ITEM # FET257BHS-320
DEALER RO # 65472
CLAIM START DATE 11/02/2021
CLAIM END DATE 01/01/1900

Labor rate: \$130.00
OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** 40-106-01-12-001216 **Operational Description** Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-11-02 08:11:21 :: CLEARANCE LIGHT INOP, TOP ROADSIDE CORNER Light comes on real dim. Removed len from light. Checked wire connections. Both connections tight. 10/13/2021: Turned in parts request for a new clearance light (RED). Moved unit into shop from sales lot. Removed broken clearance light. Cleaned surface. Connected new light to wiring. Checked operation. OK. Mounted clearance light. Sealed around light with clear silicone. Moved unit back to sales lot.
Model # **Dir Sub Hrs** 0.40 **Sub Labor Amt** \$52.00
Serial # **Appr Hrs** 0.20 **Appr Labor Amt** \$26.00

Notes
 Auth to flat rate

Labor

Line# 2 **Operation Code** 60-143-01-00-001627 **Operational Description** Spray Port with Quick Connect - Plumbing/Exterior Shower/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-11-02 08:12:46 :: LP QUICK-CONNECT WON'T EXCEPT HOSE UNDER CAMPER Lp hose from grille will not plug into quick-connect. Removed quick-connect under camper. Installed new quick-connect. Checked connection for leak. Hose for outside grille now plugs into new quick-connect.
Model # **Dir Sub Hrs** 0.40 **Sub Labor Amt** \$52.00
Serial # **Appr Hrs** 0.40 **Appr Labor Amt** \$52.00

Notes

Submitted **Labor Amt** \$104.00
 Parts & Freight \$0.00
 Total \$104.00

Approved **Labor Amt** \$78.00
 Parts & Freight \$0.00
 Total \$78.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.