



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65461

CUSTOMER WORK ORDER

WO #: 65461 (Appointment Date: 11 OCT 2021 - Time: 07:00am)

Customer: 11546 - PRESKE, JOHN L. -
812-431-2790

Tag:

Author: BJW

Location: 1022 CHECK PREAUTH

Stock #: 10723

Stock Desc: 2021 TT KEYSTONE

SPRINGDALE 1740RK

Chassis #: 4YDT17418MW113359

Serial #: 4YDT17418MW113359

Mileage: 0

Licence:

Invoice #:

Date In: 11 OCT 21

Promised:

Date Sched:

Completed: 21 OCT 21

Warr. Date: 11 SEP 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE REFRIGERATOR WILL ONLY FUNCTION ON LP. IF CUSTOMER PUSHES THE AUTO AND THE THE GAS BUTTON WHEN THE UNIT IS PLUGGED IN TO SHORE POWER, THE REFRIGERATOR SHUTS DOWN.

CORRECTION: installed new heating element and ran to check operation.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	91.00

Parts

Part #	Description	Qty	Price	Total
3850644422	3850644422 HEATING	1.00	45.02	45.02

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 136.02

Job #2 - Warranty

COMPLAINT: WATER COMING IN SLIDE BOTTOM FRONT CORNER CLOSED

CORRECTION: sealed around slide room seals with silicone i then let sit in a rain and noiced no water in floor ben then wanted me to spray the room so i did and had no water on the floor .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	130.00

Subtotal for Job #2: 130.00

Job #3 - Warranty

COMPLAINT: TRIM BY DOOR BOWED

CORRECTION: STAPLED TRIM BACK IN PLACE ON FRONT SIDE OF DOOR AT THE WALL.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	13.00

Subtotal for Job #3: 13.00



Customer #: 11546
PRESKE, JOHN L.

Parts Total:	45.02
Labour Total:	234.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	279.02

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Oct 2021



Customer #: 11546
PRESKE, JOHN L.



Pre-Authorization

10/21/2020
06:04:26

Pre-Authorization number PA02962118 Reference no: 65461
 Pre-Authorizing Name Address

Status: Approved VIN
 Approved by kang Retail sold on

Approved date 10/20/2020

34 Basden's American RV Basden's American RV
 600 E Baseline Rd
 Evansville, IN 47725 4YDT17418MW113359 9/11/2021

Job Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction

1 4123906B Refrigerator - Don 0.00 1.10 0.70 1 0.70 Complaint: CUSTOMER STATES THAT THE REFRIGERATOR WILL ONLY FUNCTION ON LP. IF CUSTOMER PUSHES THE AUTO AND THE GAS BUTTON WHEN THE UNIT IS PLUGGED IN TO SHORE POWER, THE REFRIGERATOR SHUTS DOWN.
 Cause: NOT WORKING ON ELE
 Correction: installed new heating element and ran to check operation.

KRV - Labor time approved in accordance with Keystone RV's flat rate manual.
 VCB:

2 2103715B Slide Out - Box - 1 0.00 1.00 1.00 1 0.20 Complaint: WATER COMING IN SLIDE BOTTOM FRONT CORNER CLOSED
 Cause: WATER COMING IN THUR THE SEALS
 Correction: sealed around slide room seals with silicone i then let sit in a rain and noticed no water in floor ben then wanted me to spray the room so i did and had no water on the floor

KRV - Labor time approved in accordance with Keystone RV's flat rate manual.

3 3201837A Decorative Wood 0.00 0.20 0.10 1 0.10 Complaint: TRIM BY DOOR BOWED
 Cause: STAPLE IT BACK
 Correction: STAPLED TRIM BACK IN PLACE ON FRONT SIDE OF DOOR AT THE WALL.

Pre-Authorization number PA02962118

1.80

For paper claims only use one pre-authorization number per warranty claim for

able a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the