



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 79890



CUSTOMER WORK ORDER

WO #: 79890

Customer: 54437 - WHITTENBURG,
RONALD - 573-429-9330

Tag:

Author: BH

Location: 0528 ready to CLOSE

Stock #: 11745

Stock Desc: 2026 5W KEYSTONE

COUGAR HALF-TON 28RLI

Chassis #: 4YDFCGN22T2506164

Serial #: 4YDFCGN22T2506164

Mileage:

Licence:

Invoice #:

Date In: 11 MAY 26

Promised:

Date Sched:

Completed: 29 MAY 26

Warr. Date: 31 MAR 26

Job #1 - Warranty

COMPLAINT: OFF DOOR SIDE REAR SLIDE HAS A RUBBING GRINDING NOISE EVERYONCE IN A WHILE See been on noise coming from off door side tire area from the outside

CAUSE: Lubrication

CORRECTION: Had BEN run the slideroom out and in 6 times and only once heard the squeak. With the slideroom out sprayed slide lubricant all over the mechanism.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	38.00
Subtotal for Job #1:			38.00

Job #2 - Internal

COMPLAINT: THE BACK REST ON THE DINETTE TABLE FELL OFF Customer put it back up its holding for now but the Velcro does not stick to the wall

CAUSE: No cause found

CORRECTION: Pulled off the dinette cushion which was a difficult pull. The velcro was stuck to the wall. Tried to pull off the velcro but is stuck to the wall. Could not replicate the action of the velcro.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: CHECK THE REMOTE WITH THE A/C NOT CHANGING THE TEMP

CORRECTION: Plugged in the shore power then got the ac remote to power on the ac but the remote didn't respond to the ac. Manually pushed the power button on the ac to power on. Set the temp on the remote but the ac didn't respond. Set the temp manually then tried again with the remote and the remote changed the temp but only after manually changing. Called lippert to discuss the ac and remote. They recommended a remote replacement. Put in a parts request. CUSOTMER PICKED UP PARTS AND WORKS FINE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	95.00



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Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

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Parts

Part #	Description	Qty	Price	Total
752479	A/C - Ceiling Assembly - Remote Only	1.00	40.39	40.39

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-REMOTE	1.00	12.62	12.62

Subtotal for Job #3: 148.01

Job #4 - Warranty

COMPLAINT: STORAGE DOOR ON THE DS FRONT IS CROOKEDneeds adjust

CAUSE: Compartment door crooked

CORRECTION: Took pictures of the crooked door the cut the silicone and unscrewed the door from the body. Pushed the door towards the back then put the screws back in. Trimmed with silicone. Took pictures of the process.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	57.00

Subtotal for Job #4: 57.00

Customer Order



Customer #: 54437
WHITTENBURG, RONALD

Parts Total:	40.39
Labour Total:	190.00
Sublet Total:	0.00
Extras Total:	12.62
WORK ORDER TOTAL:	243.01

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 May 2026

