



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65379
Promised Date: 15 OCT 21



Customer #: 24648
WHIPKEY, SHEILA J.



CUSTOMER WORK ORDER

WO #: 65379 (Appointment Date: 01 OCT 2021 - Time: 01:00pm)

Customer: 24648 - WHIPKEY, SHEILA J.
- 812-204-3920

Tag:

Author: BJW

Location: 1005 HAVE BH CHECK
STATUS WITH RIVERSIDE

Stock #: 10935

Stock Desc: 2021 TT RIVERSIDE RV
INTREPID 257RKS

Chassis #: 59CCC3529ML003725

Serial #: 59CCC3529ML003725

Mileage: 0

Licence:

Invoice #:

Date In: 01 OCT 21

Promised: 15 OCT 21

Date Sched:

Completed: 30 SEP 21

Warr. Date: 29 APR 21

Job #1 - Warranty

COMPLAINT: CUSTOMER GOT UNIT TO MILES LANDING FOR HER FIRST CAMPING TRIP. SHE TURNED THE AIR ON. THE COMPRESSOR RAN FOR ABOUT 5 MINUTES AND THEN ONLY THE FAN RAN. AFTER THAT, THE COMPRESSOR WOULD KICK ON FOR A FEW SECONDS AND THEN TURN OFF INTERMITTANLY.

CORRECTION: took plenum down and found that there was no divider in unit, installed divider and taped and found that the ducts were not taped up either, taped both of them up and put plenum back together and it works fine.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	65.00

Parts

Part #	Description	Qty	Price	Total
729927	FURRION CEILING AS	1.00	70.22	70.22

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 135.22

Job #2 - Internal

COMPLAINT: MAIN TV MOUNT SCREWS CAME LOOSE AND THE SCREWS ARE WHERE THE SPICE RACK IS

CORRECTION: remounted tv bracket, would advise to take it down for travel.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: INSIDE SHOWER HOSE BUSTED FROM THE FAUSET TO THE SHOWER HEAD

CORRECTION: replaced shower hose.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00



Parts

Part #	Description	Qty	Price	Total
86-8506	72" WHITE SHOWER H	1.00	7.57	7.57
Subtotal for Job #3:				33.57

Parts Total: 77.79
Labour Total: 91.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 168.79

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Oct 2021

W/O: 65379
Promised Date: 15 OCT 21



Customer #: 24648
WHIPKEY, SHEILA J.



RE: 10935 - 2021 TT RIVERSIDE RV INTREPID 257RKS Ser#: 59CCC3529ML003725, RO 65379

Warranty @Riverside RV <warranty@goriversiderv.com>

Tue 10/5/2021 1:28 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

100521-4 - .7

Job 1 - .5

Job 2 - .2



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Tuesday, October 5, 2021 10:31 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 10935 - 2021 TT RIVERSIDE RV INTREPID 257RKS Ser#: 59CCC3529ML003725, RO 65379

1. THE CUSTOMER GOT UNIT TO MILES LANDING FOR HER FIRST CAMPING TRIP. SHE TURNED THE AIR ON. THE COMPRESSOR RAN FOR ABOUT 5 MINUTES AND THEN ONLY THE FAN RAN. AFTER THAT, THE COMPRESSOR WOULD KICK ON FOR A FEW SECONDS AND THEN TURN OFF INTERMITTENTLY.

a. took plenum down and found that there was no divider in the unit, installed divider and taped and found that the ducts were not taped up either, taped both of them up and put plenum back together and it works fine.

i. LABOR 1.3

2. INSIDE SHOWER HOSE BUSTED FROM THE FAUSET TO THE SHOWERHEAD

a. replaced shower hose.

i. LABOR .2

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

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