



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65361
Promised Date: 16 OCT 21

CUSTOMER WORK ORDER

WO #: 65361

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 1012 CHECK PRE AUTH

Stock #: 10565
Stock Desc: 2021 TT COACHMEN
CATALINA 303QBCKLE
Chassis #: 5ZT2CAVB0NX024022
Serial #: 5ZT2CAVB0NX024022
Mileage: 0
Licence:

Invoice #:
Date In: 30 SEP 21
Promised: 16 OCT 21
Date Sched:
Completed: 12 OCT 21
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: PDI DONE.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: BATHROOM DOOR WON'T LATCH, NOTED ON DEL

CORRECTION: CUT WOOD OUT AND MOVED DOOR CATCH.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00

Subtotal for Job #1: 26.00

Job #2 - Warranty

COMPLAINT: SCREEN DOOR RUBBING DOOR FRAME ON
BEDROOM DOOR

CORRECTION: CUT OUT AROUND CATCH AND RECESSED IN DOOR JAMB.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00



Customer #: 1000
BASDEN'S AMERICAN RV,

Subtotal for Job #2: 26.00

Job #3 - Warranty

COMPLAINT: SCREEN DOOR LATCH NEEDS ADJUSTED

CORRECTION: MOVED SCREW AND LATCH.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	13.00

Subtotal for Job #3: 13.00

Job #4 - Warranty

OUTSIDE GRILL HOSE IS MISSING.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Parts

Part #	Description	Qty	Price	Total
172242	MER14TCQDMP-72 HP	1.00	45.75	45.75

Subtotal for Job #4: 45.75

Job #5 - Warranty

Transferred to BAS*65425 on 05 OCT 21

Estimate amount was 0.00

RADIO NO WORKY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Subtotal for Job #5: 0.00

Parts Total: 45.75
Labour Total: 65.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 110.75

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Oct 2021

W/O: 65361
Promised Date: 16 OCT 21



Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	CLAIM STATUS Authorized CLAIM 788383 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CAVB0NX024022 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 205 / 205 ITEM # ACAT303QBCKLE DEALER RO # 65361 CLAIM START DATE 10/05/2021 CLAIM END DATE 01/01/1900
--	--

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-101-02-00-001076 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-10-05 18:01:50 :: BATHROOM DOOR WON'T LATCH, NOTED ON DEL CUT WOOD OUT AND MOVED DOOR CATCH.	Operational Description Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code	
	Model # Serial #	Dlr Sub Hrs 0.30 Appr Hrs 0.20	Sub Labor Amt \$39.00 Appr Labor Amt \$26.00

Notes

Adjusted to flat rate

Labor

Line# 2	Operation Code 20-66-15-00-002294 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-10-05 18:06:13 :: SCREEN DOOR RUBBING DOOR FRAME ON BEDROOM DOOR CUT OUT AROUND CATCH AND RECESSED IN DOOR JAMB.	Operational Description Screen Door - Exterior/Entry Doors/Repair or Replace/No Tread Code	
	Model # Serial #	Dlr Sub Hrs 0.30 Appr Hrs 0.20	Sub Labor Amt \$39.00 Appr Labor Amt \$26.00

Notes

Adjusted to flat rate

Labor

Line# 3	Operation Code 20-66-02-00-000687 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-10-05 18:08:21 :: SCREEN DOOR LATCH NEEDS ADJUSTED MOVED SCREW AND LATCH.	Operational Description Screen Door Latch - Exterior/Entry Doors/Adjust/No Tread Code	
	Model # Serial #	Dlr Sub Hrs 0.10 Appr Hrs 0.10	Sub Labor Amt \$13.00 Appr Labor Amt \$13.00

Notes

Labor

Line# 4	Operation Code 50-134-01-00-001453 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-10-05 18:08:49 :: OUTSIDE GRILL HOSE IS MISSING. REPLACE MISSING HOSE	Operational Description LP Regulator Hose, Pigtail - Includes Leak Test - LP Gas/LP Gas System/ Replace/No Tread Code	
	Model #	Dlr Sub Hrs 0.00	Sub Labor Amt \$0.00

Serial #
Notes

Appr Hrs

0.00

Appr Labor Amt \$0.00

Submitted

Labor Amt	\$91.00
Parts & Freight	\$0.00
Total	\$91.00

Approved

Labor Amt	\$65.00
Parts & Freight	\$0.00
Total	\$65.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.