



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 65337

### CUSTOMER WORK ORDER

WO #: 65337

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: BH  
Location: 1012 CHECK PRE AUTH

Stock #: 11052  
Stock Desc: 2022 TT COACHMEN APEX  
256BHS  
Chassis #: 5ZT2CXRBO NS042689  
Serial #: 5ZT2CXRBO NS042689  
Mileage: 0  
Licence:

Invoice #:  
Date In: 27 SEP 21  
Promised:  
Date Sched:  
Completed: 30 SEP 21  
Warr. Date:



#### Job #PDINTT - Internal

COMPLAINT: Transferred to BAS\*65388 on 02 OCT 21  
Estimate amount was 0.00  
PDI - NEW TRAVEL TRAILER

CAUSE: pdi new unit

kieth said ther brakes were not working properly.

CORRECTION: all 4 brakes were very loose. adjusted all brakes as needed checked tire pressure, lug nuts, running lights, all other lights, electrical system, all appliances, water and plumbing system, filled and drained holding tanks, filled lp, ran lp leak test, installed battery box. documented all model and serial numbers

Customer #: 1000  
BASDEN'S AMERICAN RV,



#### Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

**Subtotal for Job #PDINTT: 0.00**

#### Job #1 - Warranty

COMPLAINT: WATER RUNS OUT OF THE PRESSURE RELIEF VALVE WHEN TRYING TO FILL THE WATER HEATER.

CAUSE: filled water heater tank and water started coming out of the pressure relief valve. tried to shut off valve but it would not move.

CORRECTION: removed old valve. replaced new valve. filled water heater. turned on water heater to build pressure and test for leaks.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00

#### Parts

Part #	Description	Qty	Price	Total
09-0201	3/4"PRESSURE RELIE	1.00	10.47	10.47



Subtotal for Job #1: 75.47

**Job #2 - Warranty**

COMPLAINT: THE SCREEN DOOR WILL NOT CLOSE PROPERLY.

CAUSE: screen door holder needs to be moved to hold door.

CORRECTION: moved door holder down.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00

Subtotal for Job #2: 26.00

Parts Total: 10.47  
 Labour Total: 91.00  
 Sublet Total: 0.00  
 Extras Total: 0.00

**WORK ORDER TOTAL: 101.47**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 06 Oct 2021

W/O: 65337



Customer #: 1000  
BASDENS AMERICAN RV,



# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	788403
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	5ZT2CXRBO0NS042689
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
		<b>SITE/WAREHOUSE</b>	220 / 220A
<b>Labor rate:</b>	\$130.00	<b>ITEM #</b>	APTT256BHS
<b>OWNER INFORMATION</b>		<b>DEALER RO #</b>	65337
		<b>CLAIM START DATE</b>	10/05/2021
		<b>CLAIM END DATE</b>	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

<b>Labor</b>				
<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	60-136-01-00-002000	Water Heater By-Pass Valve - Plumbing/Fresh Water Supply/Replace/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bjwright@americanrvcenter.com, 2021-10-05 18:34:31 :: WATER RUNS OUT OF THE PRESSURE RELIEF VALVE WHEN TRYING TO FILL THE WATER HEATER. filled water heater tank and water started coming out of the pressure relief valve. tried to shut off valve but it would not move. removed old valve. replaced new valve. filled water heater. turned on water heater to build pressure and test for leaks.			
	<b>Model #</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>	<b>\$78.00</b>
	<b>Serial #</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>	<b>\$65.00</b>
	<b>Notes</b>			
	Auth to flat rate			
<b>Labor</b>				
<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	20-66-02-00-000687	Screen Door Latch - Exterior/Entry Doors/Adjust/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bjwright@americanrvcenter.com, 2021-10-05 18:38:47 :: THE SCREEN DOOR WILL NOT CLOSE PROPERLY. screen door holder need to be moved to hold door. moved door holder down.			
	<b>Model #</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>	<b>\$26.00</b>
	<b>Serial #</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>	<b>\$26.00</b>
	<b>Notes</b>			
	repair only			

<b>Submitted</b>	<b>Labor Amt</b>	\$104.00	<b>Approved</b>	<b>Labor Amt</b>	\$91.00
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	<b>\$104.00</b>		<b>Total</b>	<b>\$91.00</b>

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.