

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 12499

Date In: 04 AUG 25 Author: DLUCAS  
Promised Date: 25 DEC 25 Stock No:  
: Year: 2024  
Customer Name: 17806 - MISSIAEN, JAY Manufacturer: GRAND DESIGN  
Address: 8218 SOUTH 35TH ST FRA Brand: REFLECTION TT  
: Model: 315RLTS  
Postal/Zip: 53132 Miles/Hrs:  
Phone#(res): 2625011786 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: MARY.D@HOTMAIL.COM Tag#: DB: 8/18  
Purchased Date: :  
Delivery Date: :  
InService Date: :  
Serial#: 573TR3821R9926130 :

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Job #	Description	JOB INFORMATION	Type	Bill To
SC	CUSTOMER REQUESTS SERVICE CALL TO EMRICK LAKE		E	17806 MISSI
	CAMPGROUND SITE 152 HONEY BEE LANE			
1	COMPLAINT: CUSTOMER STATES WHEN YOU TURN BOTH AC		W	1020 GRAND
	UNITS ON AFTER A LITTLE WHILE THE			
	THERMOSTAT SHOWS A WRONG TEMPERATURE			
	DOES IT IN DRY MODE ALSO ( GRAND DESIGN			
	THINKS FREEZE SENSOR )			
	CAUSE: pics taken of both furrion ac SAME AS			
	LINE #1. WILL NEED A REPLACEMNT CONTROL			
	BOARD AND THERMOSTAT TO REMEDY THE			
	ISSUE.			
	CORRECTION: WILL NEED A NEW THERMOSTAT AND CONTROL			
	BOARD TO REMEDY THE ISSUE.			
2	COMPLAINT: CUSTOMER STATES AUTO LEVEL NOT WORKING		W	1020 GRAND
	CORRECTLY HAS TRIED AUTO AND MANUAL			
	LEVEL AND IT IS NOT WORKING AS IT SHOULD			
	CAUSE: found the the rear landing gears was out			
	of stroke			
	CORRECTION: retract all jacks and re calibrate the			
	landing gears to clear code the unit is			
	leveled and landing is working REQUEST:			
	.50 HOURS OF LABOR WARR AUTH: .20 HOURS			
3	COMPLAINT: CUSTOMER STATES WHEN RUNNING SLIDES OUT		W	1020 GRAND
	THIS SEASON BEDROOM SLIDE CAME OUT			
	UNEVEN AND DIDNT SEAL CUSTOMER HAD TO			
	PLAY AROUND WITH IT TO GET IT TO SEAL			
	CAUSE: checked front bedroom slide on off door			
	side			

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
CORRECTION: re alighted the slide and explains to
            customer how to use REQUEST: .50 HOURS
            OF LABOR WARR AUTH: .50 HOURS OF LABOR
4 COMPLAINT: CUSTOMER STATES THERE IS A LEAK           W    1020   GRAND
            SOMEWHERE WHEN ATTEMPTING TO USE WATER
            IS COMING FROM UNDERBELLY
CAUSE:     what i found was the vacuum breaker
            valve for black tank flush was bad
CORRECTION: remove and installed new vacuum breaker
            and tested ok after install no leaks
            REQUEST .50 HOURS OF LABOR WARR AUTH:
            .30
5 CUSTOMER STATES WHEN YOU TURN BOTH AC UNITS ON AFTER W    1020   GRAND
            A LITTLE WHILE THE THERMOSTAT SHOWS A WRONG
            TEMPERATURE DOES IT IN DRY MODE ALSO ( GRAND DESIGN
            THINKS FREEZE SENSOR )

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Job # Part No   Description          PARTS   Bill to   Qty   Price   Total
*****
SC    711217024542 BAUER REPL. KEY #710      E-17806   2     6.94   13.88
4    756815001472 VACUUM BREAKER / CHECK V W-1020   1    33.36   33.36

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Job# Lab Code Description    LABOUR   Mech Bill to   Hrs   Rate   Total
*****
1 WARR    MANUFACTURER WARRANTY JS   W-1020   0.50  140.00  70.00
2 WARR    MANUFACTURER WARRANTY JS   W-1020   0.41  140.00  57.40
3 WARR    MANUFACTURER WARRANTY JS   W-1020   0.50  140.00  70.00
4 WARR    MANUFACTURER WARRANTY JS   W-1020   0.50  140.00  70.00

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Job # Excode   Description    EXTRAS   bill to   Qty   Price   Total
*****
SC SSE    SHOP SUPPLIES - EXTERNAL E-17806   1.00   0.00   0.00
SC SC     SERVICE CALL      E-17806  45.00   3.75  168.75

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                                BILLINGS SUMMARY
Type Bill Id      Parts   Labour   Sublet   Extras   Tax   Total
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E   17806          13.88    0.00    0.00    168.75  10.06  192.69
W   1020          33.36   267.40    0.00     0.00   0.00  300.76

Totals          47.24   267.40    0.00    168.75  10.06  493.45

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