

Part Tag

Please return parts to:

2425 Davis Drive  
Goshen, IN 46526

Part Tag : **PT605533**

O. number ...: 65321  
N .....: 4YDF32321M4704827  
Part number .....: C2944796  
Retailer .....: dba American RV Center  
Phone number ....: 665166  
Part name .....: Drawer - Cabinet - Slide - 16" - 37mm - Full Ext

Reason for return

CUSTOMER STATES THAT THE BOTTOM DRAWER  
ON THE RIGHT SIDE OF THE STOVE DOES NOT  
CLOSE  
Reason: SOFT CLOSE DRAWER RAIL IS BROKEN, NEEDS NEW RAILS, TURN IN PO  
Correction: SOFT CLOSE DRAWER RAIL IS BROKEN, NEEDS NEW RAILS, TURN IN PO  
REMOVE BROKEN SLIDE RAILS AND INSTALL NEW RAILS IN SAME LOCATION, DRAWER STOPS 3/16 of inch  
FROM CLOSING, RESET RAILS TO GET TO CLOSE  
RV - Labor time adjusted allowing for proper repair procedure to be performed.

Please follow these instructions to return Warranty or RGA return parts on Keystone's account. Further information is available in Section 11  
of the Policy and Procedure Manual.  
Small Parts - UPS  
Key Express, select 'UPS Return Label' which will take you to the UPS website to generate a return shipping label on Keystone's account.  
You will need the box weight (no dimensions are needed). Properly protect the contents, put the Part Return Tag inside the box, the UPS return  
label on the box, and have the UPS driver take the package when they deliver next.  
Large Parts - Motor Freight  
A-Contact CEVA Logistics at 800/989-9052 or UPS Supply Chain at 574/234-7192. They will manifest the return to Keystone Freight Collect  
Keystone's account. The Warranty Claim number or RGA number will be required and the Parts Tag(s) needs to be in the package with the  
return. CANADA-Please see Section 11 of the Policy and Procedure Manual for complete part return instructions utilizing Frontier Supply Chain  
options.  
Vendor Direct  
Follow the instructions on the Warranty Claim for return of the part direct to the vendor. Do not return the part to Keystone.