



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65312
Promised Date: 28 SEP 21

CUSTOMER WORK ORDER

WO #: 65312 (Appointment Date: 27 SEP 2021 - Time: 07:00am)

Customer: 50476 - CORSONETI, JAMIE - Stock #: 10584
517-285-9632 Stock Desc: 2021 5W KEYSTONE
Tag: COUGAR 368MBI
Author: BJW Chassis #: 4YDF36824M2502057
Location: 1005 CHECK STATUS Serial #: 4YDF36824M2502057
Mileage: 0
Licence:

Invoice #: 368215
Date In: 24 SEP 21
Promised: 28 SEP 21
Date Sched:
Completed: 30 SEP 21
Warr. Date: 17 SEP 20

Job #1 - Warranty

COMPLAINT: 21-411 368MBI FRAME BRACE RECALL

CORRECTION: INSTALLED FRAME BRACES FOR RECALL.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	65.00

Parts

Part #	Description	Qty	Price	Total
681711	FRAME -KS-AXLE BRA	3.00	50.11	150.33
501127	FRAME - OUTRIGGER	1.00	16.68	16.68
682401	BOLT - #13-1/2"x1-	12.00	0.37	4.44
163795	NUT - 13 - 1/2" -	12.00	0.16	1.92
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	6.33	6.33

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-FRAME PARTS	1.00	59.12	59.12

Subtotal for Job #1: 303.82

Job #2 - Warranty

COMPLAINT: ONE OF THE DUCTS IN THE BEDROOM FLOOR IS NOT CONECTED. NO AIR COMES OUT.

CORRECTION: REMOVED ALL OF CUSTOMERS STUFF OUT OF THE FRONT COMPARTMENT. FOUND THAT THE VENT TUBE HAD COME OFF OF THE FURNCE. HAD TO REMOVE THE PANEL FROM THE INSIDE OF THE COMPARTMENT. I GOT INTO THE AREA BEHIND THE FURNACE AND PUT THE TUBE BACK ONTO THE FURNACE. TESTED UNIT AND THE DUCT IS STAYING TOGETHER AS IT SHOULD. I PUT THE PANEL BACK IN AND THEN PUT ALL OF THE CUSTOMERS STUFF BACK IN THE BEST I COULD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	130.00

Subtotal for Job #2: 130.00

Job #3 - Warranty

Transferred to BAS*65358 on 29 SEP 21

Estimate amount was 0.00

CUSTOMER STATES THAT WOOD IS COMING THROUGH THE ROOF WHERE THE ANGLE PART OF

Customer #: 50476
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THE ROOF MEETS THE FLAT PART. CUSTOMER APPLIED SEAL TAPE TO KEEP IT FROM LEAKING.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Subtotal for Job #3: 0.00

Job #PACK2 - External

COMPLAINT: REPACK BEARING - DOUBLE AXLE TRAILER

CORRECTION: REPACKED WHEEL BEARINGS AND ADJUSTED BRAKES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
SEALS	WHEEL SEALS FOR RE	4.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #PACK2: 0.00

Job #LP - External

COMPLAINT: FILL LP

CAUSE: fill lp

CORRECTION: 8 gallons of propane

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C

Subtotal for Job #LP: 0.00

Job #4 - Warranty

COMPLAINT: 21-406 SKYLIGHTS CAMPAIGN

CAUSE: recall on skylight.

CORRECTION: removed old skylight. installed new skylight. secured to roof with screws. sealed with lap sealant.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	130.00

Parts

Part #	Description	Qty	Price	Total
634185	Skylight - 14" x 2	1.00	16.04	16.04
639155	Sealant - Self Lev	1.00	7.60	7.60

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SKYLIGHT	1.00	24.41	24.41

Subtotal for Job #4: 178.05

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W/O: 65312
Promised Date: 28 SEP 21

Parts Total:	203.34
Labour Total:	325.00
Sublet Total:	0.00
Extras Total:	83.53
WORK ORDER TOTAL:	611.87

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Sep 2021

Customer Work Order



Customer #: 50476
CORSONETI, JAMIE



e-Authorization

9/30/20
09:47:54

Authorization number PA02944559 Reference no: 65312 Status: Approved Approved by anglr
 VIN VIN Retail sold on
 Approved date 9/30/2021

34 Basden's American RV Basden's American RV 4YDF36824M2502057 9/9/2020
 600 E Baseline Rd
 Evansville, IN 47725

Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	7141142K Safety Advisory 2	0.00	1.50	0.50		1	0.50	Complaint: Safety Advisory # 21-411 Cause: Safety Advisory # 21-411 Correction: Cross Braces and Outrigger installed.
				0.50				

Authorization number PA02944559

paper claims only use one pre-authorization number per warranty claim for

example a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

9/30/20
09:46:20

3-Authorization number PA02944594 Reference no: 65312 Status: Approved Approved by anglr
 n/icing Name Address Address VIN Retail sold on Approved date 9/30/2021

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDF36824M2502057	9/9/2020	Approved by anglr Retail sold on	Approved date 9/30/2021		
1	2101026A	Floor - Heat Duct	0.00	2.00	1.00	1	0.50	Complaint: ONE OF THE DUCTS IN THE BEDROOM FLOOR IS NOT CONNECTED. NO AIR COMES OUT. Cause: DUCT WORK FELL OFF OF THE VENT Correction: REMOVED ALL OF CUSTOMERS STUFF OUT OF THE FRONT COMPARTMENT. FOUND THAT THE VENT TUBE HAD COME OFF OF THE FURNCE. HAD TO REMOVE THE PANEL FROM THE INSIDE OF THE COMPARTMENT. I GOT INTO THE AREA BEHIND THE FURNACE AND PUT THE TUBE BACK ONTO THE FURNACE. TESTED UNIT AND THE DUCT IS STAYING TOGETHER AS IT SHOULD. I PUT THE PANEL BACK IN AND THEN PUT ALL OF THE CUSTOMERS STUFF BACK IN THE BEST I COULD. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

3-Authorization number PA02944594 1.00

r paper claims only use one pre-authorization number per warranty claim for
 m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

9/30/20
09:46:58

Authorization number PA02944578 Reference no: 65312 Status: Approved Approved by anglr Approved date 9/30/2021
 Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF36824M2502057 9/9/2020
 600 E Baseline Rd
 Evansville, IN 47725

Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	7140642B Service Advisory ;	0.00	1.00	1.00		1	1.00	Complaint:Service Advisory # 21-406 Cause:Skylight Cracked Correction:Replaced skylight with approved part# 634185
				1.00				

Authorization number PA02944578

For paper claims only use one pre-authorization number per warranty claim for
 Please print a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the