



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65281
Promised Date: 30 OCT 21

CUSTOMER WORK ORDER

WO #: 65281 (Appointment Date: 14 OCT 2021 - Time: 07:00am)

Customer: 51575 - PORTH, GEORGE S.
- 812-461-8068

Tag:

Author: BJW

Location: 1025CHECK WORK

Stock #: 10955

Stock Desc: (10955) 2021 COACHMEN

SPIRIT 1943RB

Chassis #: 5ZT2SBHBXMS041989

Serial #: 5ZT2SBHBXMS041989

Mileage:

Licence:

Invoice #: 369311

Date In: 14 OCT 21

Promised: 30 OCT 21

Date Sched:

Completed: 20 OCT 21

Warr. Date: 30 JUN 21

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

CAUSE: WINTER - WINTERIZE UNIT AND DRAIN HOLDING TANKS

CORRECTION: By-passed water heater. Blew out water lines and faucets with air. Added antifreeze to all water lines and faucets. including outside spray port. Poured antifreeze in all drain traps. Drained all holding tanks, including water heater.

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DKM	N/C

Parts Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE	2.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #COVER-S - External

COMPLAINT: INSTALL SMALL SLIDE COVER 66" TO 96"

CUSTOMER TO CALL WITH MEASUREMENTS

CAUSE: COVER S- INSTALL SMALL SLIDE COVER 66" TO 96". CUSTOMER TO CALL WITH MEASUREMENTS.

CORRECTION: Slide topper came without a hardware kit, except awning rail. Installed awning rail above slideout. Hardware kit will be here 10/18/2021. Received new hardware. Mounted brackets on slideout. Installed topper in awning rail. Checked operation of slideout. Secured topper to awning rail.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts Part #	Description	Qty	Price	Total
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Customer #: 51575
PORTH, GEORGE S.

00-0487 SOLERA TOPPER 97 I 1.00 N/C N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #COVER-S: 0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE 110V OUTLET UNDER THE TV IS LOOSE.

CAUSE: CUSTOMER STATES THAT THE 110V OUTLET UNDER TV IS LOOSE.

CORRECTION: Checked 110v receptical under tv. Removed receptical cover plate. Straightened receptical in opening. Tightened mounting screws. Replaced cover plate.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	26.00

Subtotal for Job #4: 26.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES THAT WHEN THEY TAKE A SHOWER, WATER COLLECTS AROUND THE VANITY.

CAUSE: CUSTOMER STATES THAT WHEN THEY TAKE A SHOWER, WATER COLLECTS AROUND THE VANITY.

CORRECTION: Checked sealer at bottom of shower doors. There is a gap in the sealer at the corner by the shower surround. Resealed corner with clear silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	2.60
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	62.40

Subtotal for Job #5: 65.00

Job #SSL - External

COMPLAINT: LUBRICATE SLIDE-OUT MECHANISMS, INSPECT SLIDE-OUT SEALS, LUBRICATE SLIDE-OUT SEALS.

CUSTOMER WOULD LIKE WRITER TO SHOW HIM WHAT WE LOOK FOR AND DO WHEN WE INSPECT AND LUBE SLIDE SEALS

CAUSE: SSL - LUBRICATE SLIDE-OUT MECHANISMS, INSPECT SLIDE-OUT SEALS. LUBRICATE SLIDE-OUT SEALS.

CORRECTION: Sprayed lubricant on both under slide mechanisms. Sprayed foam seal lubricant on all flap seals. Checked operation of slideout after lubricating. Slideout moves in and out with no problems.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13-3005	3X - CHEMISTRY EZ SLIDE LUBE	1.00	N/C	N/C
13-3008	3X - CHEMISTRY SLI	1.00	N/C	N/C

Subtotal for Job #SSL: 0.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND SEAMS - FILL VOIDS TT/FW

CAUSE: ROOFT - INSPECT ROOF AND SEAMS - FILL VOIDS TT/FW.



CORRECTION: Moved unit into shop from service lot. Inspected roof and seams. No cracks or splits.
Applied Dicor to two spots.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C
BRV47996	SILICONE II - WHITE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00

Parts Total: 0.00
Labour Total: 91.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 91.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 20 Oct 2021

W/O: 65281
Promised Date: 30 OCT 21



Customer #: 51575
PORTH, GEORGE S.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	648036
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2SBHBXMS041989
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	220 / 220
		ITEM #	SBT1943RB
Labor rate:	\$130.00	DEALER RO #	64455
OWNER INFORMATION		CLAIM START DATE	06/16/2021
GEORGE S PORTH		CLAIM END DATE	01/01/1900
333 OLD PALNK RD			
Chandler, IN 47610			
USA			
Retail Date of Purchase	06/24/2021	WARRANTY EXPIRATION DATE	06/24/2022

Claim Line Details

Labor

Line# 1

Operation Code

70-157-01-00-001816

Operational Description

Dometic Refrigerator Door or Freezer Door Trim for Insert Panel -
Appliances/Refrigerator (Dometic)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-06-16 16:19:06 :: DENT IN FREEZER DOOR, NOTED
ON DEL SHEET DENT IN FREEZER DOOR REPLACE THE FREEZER DOOR

Model #	FCR10DCGTA	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	264971	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

Submitted

Labor Amt	\$26.00
Parts & Freight	\$0.00
Total	\$26.00

Approved

Labor Amt	\$26.00
Parts & Freight	\$0.00
Total	\$26.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.