

1/4/2022
11:22:05 am

Last Modified by: manyk

**Change in
warranty rate**

9339076 1194 Basden's American RV
600 E Baseline Rd
Evansville, IN 47725

called new parallel to old did not remove the old harness VCB SG				
663730	Shade - Roller - Night Only - 2	1.00	0.00	
problem listed below.				
d freight per invoice 3611255 AM				
		51.57	15.00	
		59.31	29.53	
		36.73		
			0.00	ending parts return U

1210806B	Leveling Jack - Brain Box + Prog	0.50	0.50	75.00	0.00	1	0.50	Approved
Complaint: CUSTOMER STATES THAT THE LEVELING SYSTEM IS NOT FUNCTIONING PROPERLY Cause: REAR SENSOR IS SHOWING ON THE CONTROL PANEL ISSUES CALL LCI AND DO THE TESTING THAT THEY WANT ME TO DO AND THEY ARE TELLING ME TO REPLACE THE CABLE AND THE EXTERNAL SENSOR Correction: NEED TO REPLACE THE EXTERNAL SENSOR AND CORD KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB								
KRISTIE R & DAVID R SWENSON								

3300506A	Blind - Vertical - Repair	0.20	0.20	30.00	0.00	1	0.20	Approved
Complaint: CUSTOMER STATES THAT THE DOOR SIDE LIVING ROOM SHADE DOES NOT STAY DOWN.								
Cause: INTERNAL FAILER OF THE BLIND								
Correction: NEED TO REPLACE THE BLIND								
KBY: 1 hour time removed in accordance with								

ny le	Operation Description	Srvc advisory	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	Keystone RV's flat rate manual. VCB								

Submitted parts & sublet :	331.04	Approved parts & sublet :	0.00
Submitted labor & sublet :	105.00	Approved labor & sublet :	105.00
Submitted freight :	49.27	Approved freight :	0.00
Tax:	0.00	Tax:	0.00
Total Submitted :	<u>485.31</u>	Total approved :	<u>105.00</u>