



Fw: Furrion refer Case #: 6622430 thread::Q5VtVs7lfKKjvpv4aVQwnB8::

From Cole Perkins <cole@triamrv.com>
Date Fri 3/13/2026 2:42 PM
To Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>

Cole Perkins
Tri-Am RV Center of East TN
(423)-235-1167

From: EmailToCase <customerservice@lci1.com>
Sent: Friday, March 13, 2026 3:37 PM
To: Cole Perkins <cole@triamrv.com>
Subject: RE: Furrion refer Case #: 6622430 thread::Q5VtVs7lfKKjvpv4aVQwnB8::

Hello Cole Curkins,
6622430

Thank you for contacting Lippert customer support. I will need to collect some additional information in order to determine the next step in the case. Please reply to this email with the information requested below.

- Year/Make/Model/VIN of your RV:
- Floorplan and Date of Manufacture of RV:
- Photo of model/serial tag of your product:
- Date of purchase:
- Proof of purchase (Only for items purchased separately from the RV):
- Original owner of coach: Yes / No
- Photos/video of the issue (if applicable):

Once that information is received, we can review it and determine the next step.

Per policy for all Lippert products service call charges are not covered under any warranty claims. A copy of our warranty policy can be found here: https://lci-support-doc.s3.amazonaws.com/forms/consumer_1_year_warranty_2017_final.pdf

Thank you,

Mike W.
Care Center Tech Agent,
Appliances & Entertainment Team.
P:432-Lippert (547-7378) | F: 537.534.7161
Monday–Friday: 8AM - 5:30PM (Eastern time)
www.lippert.com

<https://support.lci1.com/documentation/>
<https://www.lippert.com/business-login>

----- Original Message -----

From: Lippert Customer Care Center [customerservice@lci1.com]

Sent: 3/13/2026 3:33 PM

To: cole@triamrv.com

Subject: Furrion refer Case #: 6622430 thread::Q5VtVs7lfKKjvpv4aVQwnB8::



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Case #6622430

Thank you for contacting Lippert Customer Care Center. It was a pleasure speaking with you.

Case #6622430, has been created in response to your call. This number will be used in all communications regarding your case; please reference this number in the event you need to call us. If you prefer to email us, simply **reply to this email**. Additional resources are also available on the web at support.lci1.com.

Thank you,
Mike

Lippert Customer Care

1902 W Sample St, South Bend, IN 46619

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