



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65268
Promised Date: 30 SEP 21

CUSTOMER WORK ORDER

WO #: 65268

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0928 LET BH KNOW THAT
PRE AUTH IS APPROVED

Stock #: 10968
Stock Desc: 2022 TT KEYSTONE
COUGAR HALF-TON 22RBS
Chassis #: 4YDTCGK20NV501425
Serial #: 4YDTCGK20NV501425
Mileage: 0
Licence:

Invoice #:
Date In: 17 SEP 21
Promised: 30 SEP 21
Date Sched:
Completed: 28 SEP 21
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Installed new battery box. Purged and filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Operated electric stab jacks. Checked power cord. Checked awning and roof. Checked entrance door and all compartment doors. Checked all interior lights. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked all cabinets and drawers. Checked all windows and blinds. Filled fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Filled water heater and purged all air from water system. Performed LP drop test and set LP pressure at 11 in.wc. Filled all holding tanks and checked monitor panel. Check all appliances. Checked TV Antenna, TV, Radio, DVD & CD Player. Applied all company decals. Recorded all serial numbers and took pictures. Drained all holding tanks, including water heater. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
72-0839	Fresh Water Adapter Fitting; BestPEX; 1/2 Inch PEX x 1/2 Inch Female Pipe Thread Plastic Swivel End Nut	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: WRONG HOSE WITH UNIT FOR OUTSIDE SHOWER

CORRECTION: DONNIE PUT IN UNIT

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00



Customer #: 1000
BASDEN'S AMERICAN RV,



W/O: 65268
Promised Date: 30 SEP 21



Customer #: 1000
BASDEN'S AMERICAN RV,



Parts				
Part #	Description	Qty	Price	Total
201444	OUTSIDE SHOWER HOS	1.00	17.48	17.48
Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-COILED HOSE	1.00	12.54	12.54
Subtotal for Job #1:				30.02

Job #2 - Warranty

COMPLAINT: GLUE OR SEALER ON DOOR FRAME HINGE SIDE INSIDE

CAUSE: GLUE OR SEALER ON DOOR FRAME HINGE SIDE INSIDE.

CORRECTION: Looks like contruction adhesive where wood trim around door frame. Cleaned off with 3M adhesive remover and scraping.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	26.00
Subtotal for Job #2:			26.00

Parts Total: 17.48
Labour Total: 26.00
Sublet Total: 0.00
Extras Total: 12.54
WORK ORDER TOTAL: 56.02

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 28 Sep 2021

Customer Signature : _____



e-Authozization

3-Authorization number PA02938746 Reference no: 65268 Status: Approved Approved by papca Approved date 9/23/2021
rvicing Name VIN Retail sold on
aler Address

34 Basden's American RV Basden's American RV 4YDTCGK20NV501425
600 E Baseline Rd
Evansville, IN 47725

Id	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6103724B	Shower/Tub Fauc	0.00	0.10			1	0.20	Complaint:WRONG HOSE WITH UNIT FOR OUTSIDE SHOWER Cause:WRONG HOSE Correction:NEED TO ORDER NEW PART AND INSTALL IN CAMPER KRV - Approved PART ONLY Complaint:GLUE OR SEALER ON DOOR FRAME HINGE SIDE INSIDE Cause:GLUE OR SEALER ON DOOR FRAME HINGE SIDE INSIDE. Correction:Looks like construction adhesive where wood trim around door frame. Cleaned off with 3M adhesive remover and scraping. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	2300112A	Entrance Door - H	0.00	1.00	0.20		1	0.20	

3-Authorization number PA02938746
0.20

r paper claims only use one pre-authorization number per warranty claim for
ple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
not authorized on the pre-authorization form and return to the nearest RV Center.