



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

WO: 65247

CUSTOMER WORK ORDER

WO #: 65247 (Appointment Date: 16 SEP 2021 - Time: 07:00am)

Customer: 51207 - MEUNIER, KEVIN W.
- 812-217-9897

Tag:

Author: BH

Location: 925CHECK PREAUTH

Stock #: 10703

Stock Desc: (10703) 2021 KEYSTONE
SPRINGDALE 260BH

Chassis #: 4YDT26026M3110418

Serial #: 4YDT26026M3110418

Mileage:

Licence:

Invoice #:

Date In: 16 SEP 21

Promised:

Date Sched:

Completed: 20 SEP 21

Warr. Date: 07 MAY 21

Job #1 - Warranty

COMPLAINT: FRIDGE DOOR FELL OFF WHEN GOIN DOWN THE ROAD

CAUSE: fridge door came off during travel. door is damaged. need to replace door.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR	0.00	0.00	0.00

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE TOUNGE JACK THE PURPLE WIRE WHEN YOU MOVE IT IT WILL START WORKING

CAUSE: when you grab the wire and move it up and down the motor cuts out

CORRECTION: replaced wire cap with a heat shrink wire connector. removed top cover and noticed the nut for the power wire leading to breaker was loose. tightened the nut and secured cover. jack works as it should.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	65.00

Subtotal for Job #2: 65.00

Parts Total: 0.00
Labour Total: 65.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 65.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer #: 51207
MEUNIER, KEVIN W.

Pre-Authorization

9/20/20
04:10:07

Pre-Authorization number PAD2933796 Reference no: 65247 Status: Approved Approved by rodrr Approved date 9/17/2021
 Authorizing Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDT26026M3110418 5/8/2021
 600 E Baseline Rd
 Evansville, IN 47725

Job Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction

1	4152009B	Refrigerator - GE	0.00	0.60		1	0.50	Complaint:FRIDGE DOOR FELL OFF WHEN GOIN DOWN THE ROAD Cause:failure of the door Correction:fridge door came off during travel. door is damaged. need to replace door. KRV - The issue submitted is not considered a warranty defect in materials or workmanship.
2	1202219B	Power Jack, Moto	0.00	0.80	0.50	1	0.50	Complaint:THE TOUNGE JACK THE PURPLE WIRE WHEN YOU MOVE IT IT WILL START WORKING Cause:when you grab the wire and move it up and down the motor cuts out Correction:replaced wire cap with a heat shrink wire connector. removed top cover and noticed the nut for the power wire leading to breaker was loose. tightened the nut and secured cover. jack works as it should.

Pre-Authorization number PAD2933796
 0.50

paper claims ~~only~~ use one pre-authorization number per warranty claim for
 a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
 amount authorized on the pre-authorization form and return to the manufacturer.