

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 66071

Completed : 07 MAR 22 Customer : 23567 - LIPPERT COMPONENTS, LIPPERT
Licence # : Invoice # :
Stock No : 10501 Description : 2022 TT FOREST RIVER CHEROKEE GREY
Tag : Date In : 08 DEC 21 Mileage : 0
Author : BH Promised : 11 SEP 21
Location : 0307 HAVE BH FIND ODate Sched :
Serial# : 4X4TCKY25NK077734 Chassis# : 4X4TCKY25NK077734
Warr. Date : 11 SEP 21 Cust PO# :
Print Date : 07 MAR 22

Job # Description JOB INFORMATION Type Bill To *****

4 COMPLAINT: OUTSIDE FRIDGE DOOR HAS A DENT IN IT W 10024 FORES
CORRECTION: TOOK PICS OF DAMAGE AND MODEL NUMBER AND
GAVE ORDER SHEET TO MATT. REPLACED OLD
REFRIGERATOR WITH NEW REFRIGERATOR
5 COMPLAINT: THE REAR AWNING ARM WILL NOT STAY DOWN W 23567 LIPPE
WHEN PULLED OUT.
CAUSE: THE REAR AWNING ARM WILL NOT STAY DOWN
WHEN PULLED OUT.
CORRECTION: Rear awning not staying down.
Adjustment knob does not tighten enough
to hold arm down. Removed pin keepers
on both pins holding adjustment arm in
place. Removed pins and removed
adjustment arm. Put new adjustment arm
in place and inserted pins.
Reinstalled pin keepers. Checked
operation of awning and adjustment arm.
Now holding arm down.
COVE COMPLAINT: Transferred to BAS*66148 on 20 DEC 21 E 16678 Whitl
Estimate amount was 0.00 INSTALL SMALL
SLIDE COVER 66" TO 96" 95
CAUSE: COVER - S- INSTALL SMALL SLIDE COVER
66" TO 96" 95"
CORRECTION: Moved unit into shop from service lot.
Tapped holes in ends of roller tube
stand offs. Mounted brackets on
slideout face. Mounted awning rail
above slideout. Installed slide topper
and roller tube in awning rail. Located
in place and secured to brackets.
Removed spring lock pins. Checked
operation of slide room and topper.
Secured topper to awning rail.

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
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5      773981      EDGE PITCH ASSY -P      W-23567      2      18.99      37.98
5      431583      WASHER - 1/2 FLW D      W-23567      4      2.99      11.96
COVER 00-0487      SOLERA TOPPER 97 I      E-16678      0      453.99      0.00
COVER PUTTY      PUTTY TAPE - ROLL      E-16678      0      11.99      0.00
4      F100077545      REFRIGERATOR - CON      W-10024      1      134.55      134.55
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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4 Z990 MISC LABOUR CODE (EXTE W-10024 0.00 130.00 0.00
4 Z990 MISC LABOUR CODE (EXTE BB W-10024 0.50 130.00 65.00
5 Z990 MISC LABOUR CODE (EXTE DKM W-23567 0.00 130.00 0.00
5 Z990 MISC LABOUR CODE (EXTE BB W-23567 0.63 130.00 81.90
5 Z990 MISC LABOUR CODE (EXTE BB W-23567 0.37 130.00 48.10
5 Z990 MISC LABOUR CODE (EXTE DKM W-23567 0.00 130.00 0.00
VER-S Z990 MISC LABOUR CODE (EXTE DKM E-16678 0.00 130.00 0.00
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Job # Excode Description EXTRAS bill to Qty Price Total
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5 FRT UPS-AWNING PARTS W-23567 1.00 7.97 7.97
VER-S FRT FREIGHT E-16678 0.00 25.00 0.00
VER-S SS SHOP SUPPLIES E-16678 0.00 0.00 0.00
4 FRT FREIGHT W-10024 1.00 185.00 185.00
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CUSTOMER COMMENTS

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PER BW ON 02/28 @10:15 AM. CUSTOMER BROUGHT OLD REFRIGERATOR AND
SWITCHED IT FOR THE NEW REFRIGERATOR.
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BH CALLED CUSTOMER AND LET HIM KNOW THAT THE FRIDGE IS HERE AND HE IS
GOIN TO BRING ME THE FRIDGE THAT WAY I CAN SWAP WITH THE NEW FRIDGE 2-9
OUTSIDE REFER IN BACK ROOM. 2-9-22
REFER ORDERED 1-25-22...CAM
PER EMAIL 1-20-22...REFER DOOR IS NLA, GET WITH WARRANTY FOR
REPAIR...CAM
1-19-22, EMAILED FOR STATUS ON REFER DOOR...CAM
ALL PAPER WORK IN BENS FOLDER COMPLETE TRANSFERED
SEARCH FOREST RIVER BY VIN FOR FRIDGE
WHEN RO IS FINISHED, GIVE MATT THE COMPLETED RO.
AWNING ARM PARTS ARRIVED 11-17-21 MAB
TOPPER IN SHOP 1A 11-11-21...CAM
CUSTOMER CALLED IN ON 11/06 TO CHECK STATUS. HE'S NOT CONCERNED
ABOUT HOW LONG IT'S HERE, BUT HE CAN ONLY PICK UP ON SATURDAYS.
CUSTOMER DID SAY THAT HE IS SUPPOSED TO BE GETTING A SLIDE
TOPPER, BUT I DO NOT SEE ANYTHING REGARDING THAT ON THE W/O
DANIELLE @ LIPPERT TOOK ORDER FOR ARMS OVER THE PHONE. PAYS 1.0
HR. REFERENCE #SO0004012974 WE PAY FOR PARTS, ONCE THEY ARE

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DETERMINED TO BE WARRANTY WE WILL BE RE-IMBURSED FOR PARTS,
LABOR AND FREIGHT.

DH GOT EMAIL FROM LIPPERT AUTH 2 NEW PITCH ARMS

CASE # 2941682

DH EMAILED MAB COPY OF WHAT WAS SENT.11/4

ORDER REFER DOOR PER BEN. 11-2-21

LIPPERT 574-537-8900

CASE # 2941682

CUSTOMERSERVICE@LCI1.COM

DH SENT PHOTOS

LISA @LIPPERT

V000572647 58 EDGE BK HARDWARE

BH SENT IN PREAUTH WAITING TO HEAR BACK 11-02

UNIT HERE

DECAL IN BACKROOM 10-19-21...CAM

METAL IN SHOP 1A 10-14-21...CAM

METAL AND DECAL ORDERED PER KEITH...CAM 9-7-21

BH SENT IN PREAUTH FOR FRONT METAL 9-7

OK TO ORDER PRE KEITH 09-07

CALLED CUSTOMER AND HE IS BRINGING IN THE CAMPER TODAY 10-27-21

CJA

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	10024	134.55	65.00	0.00	185.00	0.00	384.55
W	23567	49.94	130.00	0.00	7.97	0.00	187.91
	Totals	184.49	195.00	0.00	192.97	0.00	572.46