BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 66071

| | | | |
|---|---|---|---|
| Completed | : 07 MAR 22 | Customer | : 10024 - FOREST RIVER TRAVEL TRAILER |
| Licence # | : | Invoice # | : |
| Stock No | : 10501 | Description | : 2022 TT FOREST RIVER CHEROKEE GREY |
| Tag | : | Date In | : 08 DEC 21 Mileage : 0 |
| Author | : BH | Promised | : 11 SEP 21 |
| Location | : 0307 HAVE BH FIND O | Date Sched | : |
| Serial# | : 4X4TCKY25NK077734 | Chassis# | : 4X4TCKY25NK077734 |
| Warr. Date | : 11 SEP 21 | Cust PO# | : |
| Print Date | : 07 MAR 22 | | |

| Job # | Description | JOB INFORMATION | Type | Bill To | |
|---|---|---|---|---|---|
| 4 | COMPLAINT: | OUTSIDE FRIDGE DOOR HAS A DENT IN IT | W | 10024 | FORES |
| | CORRECTION: | TOOK PICS OF DAMAGE AND MODEL NUMBER AND GAVE ORDER SHEET TO MATT. REPLACED OLD REFRIGERATOR WITH NEW REFRIGERATOR | | | |
| 5 | COMPLAINT: | THE REAR AWNING ARM WILL NOT STAY DOWN WHEN PULLED OUT. | W | 23567 | LIPPE |
| | CAUSE: | THE REAR AWNING ARM WILL NOT STAY DOWN WHEN PULLED OUT. | | | |
| | CORRECTION: | Rear awning not staying down. Adjustment knob does not tighten enough to hold arm down. Removed pin keepers on both pins holding adjustment arm in place. Removed pins and removed adjustment arm. Put new adjustment arm in place and inserted pins. Reinstalled pin keepers. Checked operation of awning and adjustment arm. Now holding arm down. | | | |
| COVE | COMPLAINT: | Transferred to BAS*66148 on 20 DEC 21 Estimate amount was 0.00 INSTALL SMALL SLIDE COVER 66" TO 96" 95 | E | 16678 | Whitl |
| | CAUSE: | COVER - S- INSTALL SMALL SLIDE COVER 66" TO 96" 95" | | | |
| | CORRECTION: | Moved unit into shop from service lot. Tapped holes in ends of roller tube stand offs. Mounted brackets on slideout face. Mounted awning rail above slideout. Installed slide topper and roller tube in awning rail. Located in place and secured to brackets. Removed spring lock pins. Checked operation of slide room and topper. Secured topper to awning rail. | | | |

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| Job # | Part No | Description | PARTS | Bill to | Qty | Price | Total |
|---|---|---|---|---|---|---|---|
| 5 | 773981 | EDGE PITCH ASSY -P | | W-23567 | 2 | 18.99 | 37.98 |
| 5 | 431583 | WASHER - 1/2 FLW D | | W-23567 | 4 | 2.99 | 11.96 |
| COVER | 00-0487 | SOLERA TOPPER 97 I | | E-16678 | 0 | 453.99 | 0.00 |
| COVER | PUTTY | PUTTY TAPE - ROLL | | E-16678 | 0 | 11.99 | 0.00 |
| 4 | F100077545 | REFRIGERATOR - CON | | W-10024 | 1 | 134.55 | 134.55 |

| Job# | Lab Code | Description | LABOUR | Mech | Bill to | Hrs | Rate | Total |
|---|---|---|---|---|---|---|---|---|
| 4 | Z990 | MISC LABOUR CODE (EXTE | | | W-10024 | 0.00 | 130.00 | 0.00 |
| 4 | Z990 | MISC LABOUR CODE (EXTE | BB | | W-10024 | 0.50 | 130.00 | 65.00 |
| 5 | Z990 | MISC LABOUR CODE (EXTE | DKM | | W-23567 | 0.00 | 130.00 | 0.00 |
| 5 | Z990 | MISC LABOUR CODE (EXTE | BB | | W-23567 | 0.63 | 130.00 | 81.90 |
| 5 | Z990 | MISC LABOUR CODE (EXTE | BB | | W-23567 | 0.37 | 130.00 | 48.10 |
| 5 | Z990 | MISC LABOUR CODE (EXTE | DKM | | W-23567 | 0.00 | 130.00 | 0.00 |
| VER-S | Z990 | MISC LABOUR CODE (EXTE | DKM | | E-16678 | 0.00 | 130.00 | 0.00 |

| Job # | Excode | Description | EXTRAS | bill to | Qty | Price | Total |
|---|---|---|---|---|---|---|---|
| 5 | FRT | UPS-AWNING PARTS | | W-23567 | 1.00 | 7.97 | 7.97 |
| VER-S | FRT | FREIGHT | | E-16678 | 0.00 | 25.00 | 0.00 |
| VER-S | SS | SHOP SUPPLIES | | E-16678 | 0.00 | 0.00 | 0.00 |
| 4 | FRT | FREIGHT | | W-10024 | 1.00 | 185.00 | 185.00 |

CUSTOMER COMMENTS

PER BW ON 02/28 @10:15 AM. CUSTOMER BROUGHT OLD REFRIGERATOR AND SWITCHED IT FOR THE NEW REFRIGERATOR.

BH CALLED CUSTOMER AND LET HIM KNOW THAT THE FRIDGE IS HERE AND HE IS GOIN TO BRING ME THE FRIDGE THAT WAY I CAN SWAP WITH THE NEW FRIDGE 2-9 OUTSIDE REFER IN BACK ROOM. 2-9-22
REFER ORDERED 1-25-22....CAM
PER EMAIL 1-20-22...REFER DOOR IS NLA, GET WITH WARRANTY FOR REPAIR...CAM
1-19-22, EMAILED FOR STATUS ON REFER DOOR...CAM
ALL PAPER WORK IN BENS FOLDER COMPLETE TRANSFERED
SEARCH FOREST RIVER BY VIN FOR FRIDGE
WHEN RO IS FINISHED, GIVE MATT THE COMPLETED RO.
AWNING ARM PARTS ARRIVED 11-17-21 MAB
TOPPER IN SHOP 1A 11-11-21...CAM
CUSTOMER CALLED IN ON 11/06 TO CHECK STATUS. HE'S NOT CONCERNED ABOUT HOW LONG IT'S HERE, BUT HE CAN ONLY PICK UP ON SATURDAYS.
CUSTOMER DID SAY THAT HE IS SUPPOSED TO BE GETTING A SLIDE TOPPER, BUT I DO NOT SEE ANYTHING REGARDING THAT ON THE W/O
DANIELLE @ LIPPERT TOOK ORDER FOR ARMS OVER THE PHONE. PAYS 1.0 HR. REFERENCE #SO0004012974 WE PAY FOR PARTS, ONCE THEY ARE

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DETERMINED TO BE WARRANTY WE WILL BE RE-IMBURSED FOR PARTS,
LABOR AND FREIGHT.
DH GOT EMAIL FROM LIPPERT AUTH 2 NEW PITCH ARMS
CASE # 2941682
DH EMAILED MAB COPY OF WHAT WAS SENT.11/4
ORDER REFER DOOR PER BEN. 11-2-21
LIPPERT 574-537-8900
CASE # 2941682
CUSTOMERSERVICE@LCI1.COM
DH SENT PHOTOS
LISA @LIPPERT
V000572647 58 EDGE BK HARDWARE
BH SENT IN PREAUTH WAITING TO HEAR BACK 11-02
UNIT HERE
DECAL IN BACKROOM 10-19-21...CAM
METAL IN SHOP 1A 10-14-21...CAM
METAL AND DECAL ORDERED PER KEITH...CAM 9-7-21
BH SENT IN PREAUTH FOR FRONT METAL 9-7
OK TO ORDER PRE KEITH 09-07
CALLED CUSTOMER AND HE IS BRINGING IN THE CAMPER TODAY 10-27-21
CJA

BILLINGS SUMMARY

| Type | Bill Id | Parts | Labour | Sublet | Extras | Tax | Total |
|---|---|---|---|---|---|---|---|
| W | 10024 | 134.55 | 65.00 | 0.00 | 185.00 | 0.00 | 384.55 |
| W | 23567 | 49.94 | 130.00 | 0.00 | 7.97 | 0.00 | 187.91 |
| | Totals | 184.49 | 195.00 | 0.00 | 192.97 | 0.00 | 572.46 |