



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65200

CUSTOMER WORK ORDER

WO #: 65200 (Appointment Date: 10 SEP 2021 - Time: 09:30am)

Customer: 50948 - BRADLEY, JR,
DONALD H. - 270-454-4853

Tag:

Author: BH

Location: 0920CHECK PERAUTH

Stock #: 10661

Stock Desc: 2021 TT RIVERSIDE RV
INTREPID 260RB

Chassis #: 59CCC2923ML003790

Serial #: 59CCC2923ML003790

Mileage:

Licence:

Invoice #:

Date In: 09 SEP 21

Promised:

Date Sched:

Completed: 20 SEP 21

Warr. Date: 09 MAR 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE TOILET CAME OFF OF THE BASE AND IS NOW LEAKING.

CORRECTION: MOVED FLANGE SO IT WOULD NOT COME LOOSE AGAIN ADDED A BOARD UNDER THE BACK FOR SUPPORT AND SEALED AROUND BASE WHEN I WAS DONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	91.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Subtotal for Job #1: 91.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE ELECTRICAL PLUGS FELL DOWN FROM NEAR THE STOVE

CORRECTION: removed the old outlet and installed new outlet and removed the range vent and stapled the panel back in place and put back together.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	39.00

Parts

Part #	Description	Qty	Price	Total
S817	S817 BLACK DUAL OU	1.00	8.56	8.56

Subtotal for Job #2: 47.56

Job #3 - Internal

COMPLAINT: AIR CONDITIONER IS NOT COOLING PROPERLY

CAUSE: CHECK FOR SHORT CYCLING ISSUE, AIRBOX DIVIDER, CRUSHED DUCTS ETC

CORRECTION: TOOK APART AND SEALED UP THE PLENIUM IN A FEW SPOTS AND FOUND THE TEMP SENSOR IS UP BY THE WIRING AND TO ME IS NOT A GOOD LOCATION FOR OPTIMAL OPERATION I CLEANED OUT THE FILTERS AND PUT BACK TOGETHER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C



Customer #: 50948
BRADLEY, JR, DONALD H.



Z990 MISC LABOUR CODE (EXTERNAL) BRM N/C

Parts				
Part #	Description	Qty	Price	Total
38-9089	QUICK ROOF EXTREME 6" X 25"	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: AIR CONDITIONER DOES NOT BLOW IN BEDROOM. CUSTOMER STATES THE DUCT WAS CRUSHED BEFORE AND IT APPEARS IT IS AGAIN.

CORRECTION: CHECKED VENTS AND CAN SEE FROM AC TO EACH VENT WE SHINED A LIGHT DOWN THE VENTS AND TOOK PICTURES.

Labor				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C	
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C	

Subtotal for Job #4: 0.00

Parts Total: 8.56
 Labour Total: 130.00
 Sublet Total: 0.00
 Extras Total: 0.00
 Tax Total: 0.60
WORK ORDER TOTAL: 139.16

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 20 Sep 2021

W/O: 65200



Customer #: 50948
 BRADLEY, JR, DONALD H.



RE: 10661 - 2021 TT RIVERSIDE RV INTREPID 260RB Ser#: 59CCC2923ML003790, RO 65200

Warranty @Riverside RV <warranty@goriversiderv.com>

Thu 9/16/2021 2:35 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

091621-6 - 1.0

Job 1 - .7

Job 2 - .3



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Thursday, September 16, 2021 2:48 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>

Subject: 10661 - 2021 TT RIVERSIDE RV INTREPID 260RB Ser#: 59CCC2923ML003790, RO 65200

1. THE CUSTOMER STATES THAT THE TOILET CAME OFF OF THE BASE AND IS NOW LEAKING.
 - a. MOVED THE FLANGE SO IT WOULD NOT COME LOOSE AGAIN ADDED A BOARD UNDER THE BACK FOR SUPPORT AND SEALED IT AROUND THE BASE WHEN I WAS DONE.
 - i. LABOR 2.00

2. THE CUSTOMER STATES THAT THE ELECTRICAL PLUGS FELL DOWN FROM NEAR THE STOVE
 - a. removed the old outlet and installed a new outlet and removed the range vent and stapled the panel back in place and put it back together.
 - i. LABOR .9

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM