

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
 600 E. Baseline Rd.
 Evansville IN
 US
 47725
 812-867-5200

WORK ORDER # 65196

Completed : 31 DEC 21 Customer : 10024 - FOREST RIVER TRAVEL TRAILER
 Licence # : Invoice # :
 Stock No : 10504 Description : 2021 TT FOREST RIVER CHEROKEE GREY
 Tag : UNIT IS IN SERVI Date In : 09 SEP 21 Mileage : 0
 Author : C.ALLEN Promised : 31 JAN 22
 Location : APPOINTMENT SET FOR Date Sched :
 Serial# : 4X4TCKX22MK068604 Chassis# : 4X4TCKX22MK068604
 Warr. Date : 11 SEP 20 Cust PO# :
 Print Date : 08 JAN 22

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	CUSTOMER STATES THE ENTRY DOOR IS FALLING APART AND DELAMITNAING	W	10024 FORES
	CAUSE:	CUSTOMER STATES THE ENTRY DOOR IS FALLING APARTAND DELAMINATING.		
	CORRECTION:	Moved unit into shop from service lot. Checked entrance door. Customer has installed screws on outside and inside on hinge side to hold door together. Hinges are too tight causing door to flex and come apart when opened and closed. 9/13/2021: Turned in parts request for a new entry door. See pictures on ONE DRIVE for door label. Moved unit back to service lot.		
2	COMPLAINT:	DOOR FRAME ON THE LATCH SIDE TOWARDS REAR OF THE UNIT IS STICK OUT FROM THE UNIT BODY FARTHER THAN THE HINGE SIDE.	W	10024 FORES
	CAUSE:	REMOVED BAD DOOR AND MOVED THE ASSISTING HANDLE TO REINSTALL NEW DOOR AND REINSTALLED HANDLE USED BLACK PUTTY TAPE AND BLACK SILICONE CHECKED DOOR TO MAKE SURE IT FUNCTIONED		

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
1	4674	DOOR, ENTRY, 26" X		W-10024	1	334.43	334.43
1	219088	SILICONE II BLACK		W-10024	1	8.04	8.04
1	5460	BLACK PUTTY TAPE 1		W-10024	1	10.44	10.44
1	219088	SILICONE II BLACK		W-10024	1	8.04	8.04

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	Z990	MISC LABOUR CODE (EXTE BRM			W-10024	0.00	130.00	0.00
1	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	0.00	130.00	0.00
1	Z990	MISC LABOUR CODE (EXTE BRM			W-10024	0.00	130.00	0.00
2	Z990	MISC LABOUR CODE (EXTE SAR			W-10024	0.00	150.00	0.00
2	Z990	MISC LABOUR CODE (EXTE SAR			W-10024	1.00	130.00	130.00
2	Z990	MISC LABOUR CODE (EXTE SAR			W-10024	0.00	150.00	0.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
1	SS	SHOP SUPPLIES		W-10024	1.00	0.00	0.00
1	FRT	UPS-DOOR FREIGHT		W-10024	1.00	140.00	140.00

CUSTOMER COMMENTS

CUSTOMER TO DROP OFF 1/4/22
 DOOR ARRIVED IN SHOP 1A 11-11-21...CAM RMA#30164
 JESSIE @ LIPPERT/CHALLENGER DOOR IS SENDING A REPLACEMENT,
 REPLACEMENT DOOR. SAID SHE WOULD SEND ME AN ORDER CONFIRMATION
 ON 11-2-21. SAID DOOR SHOULD BE HERE IN 2 WEEKS. (ROUGHLY) MAB
 CUSTOMER PICKED UP UNIT 10-30-21 SINCE PART WAS ON ORDER...CALL
 WHEN IT ARRIVES...CAM
 CUSOTMER MIGHT COME PICK UP FOR HUNTING SEASON
 DOOR RECEIVED HAS SAME PROBLEM AS ORIGINAL DOOR. GOT IN CONTACT
 TALKED TO THE CUSTOMER AND SCHEDULED THE DOOR TO BE REPLACED
 1-4-22 CA
 WITH AMY @ LIPPERT, SHE STARTED CASE #2937720. LIPPERT SEVERAL
 PHOTOS OF ORIGINAL DOOR AND NEW DOOR. WAITING ON REPLY FROM
 LIPPERT. 10-29-21 MAB
 DO NOT CLOSE RO !!!!!!!!!!!!!!!!!!!!!!!
 DOOR IN 1A
 LEFT MESSAGE FOR F.R. GREYWOLF TO CALL ME. 10-28-21 MAB
 EMAILED 10-22-21 FOR INVOICE.
 ORDERED ENTRANCE DOOR PER BEN. 9-15-21
 ORDER#S2455478
 BH GAVE PARTS SHEET TO MATT9-15
 BH GOT APPROVEL 9-15
 BH SENT FORM BACK BECAUSE THE PICS WERE NOT GOOD ENOUGH
 TINA SENT ME A FORM TO FILL OUT BECAUSE THE PICS WERE NOT GOOD
 ENOUGH
 BH SENT PREAUTH WAITING TO HEAR BACK

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	10024	360.95	130.00	0.00	140.00	0.00	630.95

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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
Totals	360.95	130.00	0.00	140.00	0.00	630.95