FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	**CLAIM STATUS**	Authorized
BASDEN RV CENTER INC		**CLAIM**	758548
DBA AMERICAN RV CENTER		**CLAIM ORIGIN**	WEB
600 E BASELINE ROAD		**ORIGINAL CLAIM ID**	
		VIN	4X4TCKX22MK068604
EVANSVILLE, IN 47725		**CHASSIS VIN**	
USA		**MILEAGE**	0
		SITE/WAREHOUSE	017 / 017C
		ITEM #	CCKT22RR
Labor rate:	$130.00	**DEALER RO #**	65196
OWNER INFORMATION		**CLAIM START DATE**	09/13/2021
DARRELL KEMPER		**CLAIM END DATE**	01/01/1900
8131 W COUNTY RD 150 N Hazleton, IN 47640 USA			
Retail Date of Purchase	09/08/2020	**WARRANTY EXPIRATION DATE**	09/08/2021

Claim Line Details

Labor

Line# 1

Operation Code	**Operational Description**
20-66-01-00-000658	Entry Door - Exterior/Entry Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-09-13 08:49:15 :: CUSTOMER STATES THE ENTRY DOOR IS FALLING APART AND DELAMITNAING Moved unit into shop from service lot. Checked entrance door. Customer has installed screws on outside and inside on hinge side to hold door together. Hinges are too tight causing door to flex and come apart when opened and closed. 9/13/2021: Turned in parts request for a new entry door. See pictures on ONE DRIVE for door label. Moved unit back to service lot.

Model #	**Dlr Sub Hrs**	1.00	**Sub Labor Amt**	$130.00
Serial #	**Appr Hrs**	1.20	**Appr Labor Amt**	$156.00

Notes

sent form to dealer 9/13/21
THANK YOU PLEASE LET ME KNOW WHEN IT IS APPROVED AND DID YOU SEND IT TO THE VENDER ?
Sent to vendor 9/13/21
replace door-vcb

Good morning,
Challenger will cover this at 1 hour

Thank you!

Jessie Cable
Warranty & RMA Specialist
LIPPERT 148 A
574-773-8176
www.lippert.com

Dealer called and needed more time because of all the seal on the door.

Submitted			**Approved**		
	Labor Amt	$130.00		Labor Amt	$156.00
	Parts & Freight	$0.00		Parts & Freight	$0.00
	Total	$130.00		Total	$156.00

DEALER **DATE** **CUSTOMER** **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

SIGNATURE

All repairs described have been inspected and are satisfactory.