



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65183
Promised Date: 10 SEP 21

CUSTOMER WORK ORDER

WO #: 65183

Customer: 51848 - WILKERSON,
MICHAEL L. - 270-724-9765

Tag:

Author: BH

Location: 918CHECK PREAUTH

Stock #: 10889

Stock Desc: 2022 TT FOREST RIVER

CHEROKEE WOLF PUP 16BHS

Chassis #: 5ZT2CKEC5NY018693

Serial #: 5ZT2CKEC5NY018693

Mileage: 0

Licence:

Invoice #:

Date In: 07 SEP 21

Promised: 10 SEP 21

Date Sched:

Completed: 22 SEP 21

Warr. Date: 10 SEP 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CORRECTION: PDI DONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CORRECTION: FINAL DONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
40052	40052 BRASS W.P. REGULATOR	1.00	N/C	N/C
11-0018	39741 20' RHINOFLEX HOSE KIT	1.00	N/C	N/C
13-0181	40274 2-PLY TST TOILET TISSUE	1.00	N/C	N/C
22596	22596 50' CAMCO EVOFLEX HOSE	1.00	N/C	N/C
76332	76332 32OZ. ODOR AWAY NATURAL HOLDING TANK TREATMENT	1.00	N/C	N/C
5487	A10-1530HVP 15M - 30F ADAPTER CORD	1.00	N/C	N/C



Customer #: 51848
WILKERSON, MICHAEL L.



Subtotal for Job #DELUXE: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: SET UP HITCH PUT ON NEW BALL AND PINS AND HANDLE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
H410	H410 2-pk WD HITCH	1.00	N/C	N/C
14-2977	8K 2" EQUALIZER BA	1.00	N/C	N/C

Subtotal for Job #SWAP: 0.00

Job #BCWT - Internal

COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: CHANGED 7-WAY ON REAR OF TRUCK. FIXED GROUND WIRE ON 7-WAY. REPLACED THE FUSES FOR THE TRAILER CHARGE, LEFT TURN, RIGHT TURN, MARKER LIGHTS AND BRAKE CONTROL. THE TRAILER BRAKE WIRE WAS SHORTED TO GROUND SOMEWHERE IN THE DASH. I BYPASSED THE BLUE WIRE IN THE DASH. I HAD TO RUN A WIRE FROM THE BRAKE CONTROL TO THE MAIN HARNESS UNDER THE HOOD. TESTED THE 7-WAY OUTPUT AFTER THE REPAIRS AND ALL OUTPUTS ARE WORKING.

Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
17-0081	#51120 BRAKE CONTR	2.00	N/C	N/C
210966	RV OEM 7-WAY SOCKET	1.00	N/C	N/C
30081	#51323 FORD F-SERIES	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWT: 0.00

Job #PARTS - Internal

CURVED LEVELERS / COVER TO FIT

Parts

Part #	Description	Qty	Price	Total
44423	44423 CURVED LEVEL	1.00	N/C	N/C
94840	94840 TT UV HYDRO	1.00	N/C	N/C

Subtotal for Job #PARTS: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CAUSE: WALK THROUGH

CORRECTION: WALK THROUGH WENT GOOD, TRUCK HAS A SHORT CIRCUIT

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C



W/O: 65183
Promised Date: 10 SEP 21



Customer #: 51848
WILKERSON, MICHAEL L.



Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: CABINET BASE ABOVE SINK WAS NEVER
STAPLED IN. NOTED ON DEL SHEET

CORRECTION: stapled down wood and touched up with paint.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	13.00

Subtotal for Job #1: 13.00

Job #2 - Warranty

COMPLAINT: PANELING UNDER BED LOOSE

CORRECTION: STAPLED DOWN PANELING AND PAINTED STAPLES.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	39.00

Subtotal for Job #2: 39.00

Job #3 - Warranty

COMPLAINT: SCREEN ON EXIT WINDOW BY BED TORN

CORRECTION: TOOK SCREEN OUT AND RESCREENED.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	39.00

Subtotal for Job #3: 39.00

Parts Total: 0.00
Labour Total: 91.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 91.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 22 Sep 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 762292 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CKEC5NY018693 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 017 / 017D ITEM # CKTR16BHS-D DEALER RO # 65183 CLAIM START DATE 09/15/2021 CLAIM END DATE 01/01/1900	
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Labor rate: \$130.00
 OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-102-12-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code				
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-09-15 09:29:16 :: CABINET BASE ABOVE SINK WAS NEVER STAPLED IN. NOTED ON DEL SHEET stapled down wood and touched up with paint.					
	Model # Serial #	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Dlr Sub Hrs 0.30</td> <td style="width: 33%;">Sub Labor Amt \$39.00</td> </tr> <tr> <td>Appr Hrs 0.10</td> <td>Appr Labor Amt \$13.00</td> </tr> </table>	Dlr Sub Hrs 0.30	Sub Labor Amt \$39.00	Appr Hrs 0.10	Appr Labor Amt \$13.00
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Notes

Labor

Line# 2	Operation Code 30-102-12-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code				
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-09-15 09:30:58 :: PANELING UNDER BED LOOSE STAPLED DOWN PANELING AND PAINTED STAPLES.					
	Model # Serial #	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Dlr Sub Hrs 0.30</td> <td style="width: 33%;">Sub Labor Amt \$39.00</td> </tr> <tr> <td>Appr Hrs 0.30</td> <td>Appr Labor Amt \$39.00</td> </tr> </table>	Dlr Sub Hrs 0.30	Sub Labor Amt \$39.00	Appr Hrs 0.30	Appr Labor Amt \$39.00
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Appr Hrs 0.30	Appr Labor Amt \$39.00					

Notes

Labor

Line# 3	Operation Code 20-46-01-00-000726	Operational Description Window Screen - Exterior/Windows/Replace/No Tread Code				
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-09-15 09:32:09 :: SCREEN ON EXIT WINDOW BY BED TORN TOOK SCREEN OUT AND RESCREENED.					
	Model # Serial #	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Dlr Sub Hrs 0.50</td> <td style="width: 33%;">Sub Labor Amt \$65.00</td> </tr> <tr> <td>Appr Hrs 0.30</td> <td>Appr Labor Amt \$39.00</td> </tr> </table>	Dlr Sub Hrs 0.50	Sub Labor Amt \$65.00	Appr Hrs 0.30	Appr Labor Amt \$39.00
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Appr Hrs 0.30	Appr Labor Amt \$39.00					

Notes

Submitted <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Labor Amt</td> <td>\$143.00</td> </tr> <tr> <td>Parts & Freight</td> <td>\$0.00</td> </tr> <tr> <td>Total</td> <td>\$143.00</td> </tr> </table>	Labor Amt	\$143.00	Parts & Freight	\$0.00	Total	\$143.00	Approved <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Labor Amt</td> <td>\$91.00</td> </tr> <tr> <td>Parts & Freight</td> <td>\$0.00</td> </tr> <tr> <td>Total</td> <td>\$91.00</td> </tr> </table>	Labor Amt	\$91.00	Parts & Freight	\$0.00	Total	\$91.00
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DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.