



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65178
Promised Date: 30 SEP 21

CUSTOMER WORK ORDER

WO #: 65178 (Appointment Date: 07 SEP 2021 - Time: 07:00am)

Customer: 51433 - SEGER, KHRISTIAN
N. - 812-550-2475

Tag:

Author: BJW

Location: 0914 CHECK STATUS

Stock #: 10507

Stock Desc: 2022 TT FOREST RIVER
CHEROKEE GREY WOLF 20RDSE

Chassis #: 5ZT2CKJB9NF000660

Serial #: 5ZT2CKJB9NF000660

Mileage:

Licence:

Invoice #:

Date In: 07 SEP 21

Promised: 30 SEP 21

Date Sched:

Completed: 08 SEP 21

Warr. Date: 13 AUG 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES WHEN USING THE SHOWER HE NOTICED WATER COMING OUT FROM THE PAN INTO THE BATHROOM FLOOR. CUSTOMER WAS ON CITY WATER AND WAS USING A REGULATOR WHEN THIS HAPPENED. UNIT GOES IN TO STORAGE UPON COMPLETION.

CAUSE: water running out of the pan per customer. hooked up to city water and ran shower for several minutes. NO LEAKS PRESENT ANYWHERE UNDERNEATH THE SHOWER PAN OR SURROUND. NO WATER LEAKING FROM FITTINGS. NO WATER LEAKING FROM DRAIN OR PLUMBING. WATER IS ROLLING OVER THE SHOWER PAN DOWN ONTO THE FLOOR. AS WATER SPLASHES ON TO SURROUND IT DRIPS DOWN TO THE CORNER AND ONTO THE FLOOR.

CORRECTION: INSTALLED SPLASH GUARD KIT ON BOTH LEFT AND RIGHT CORNERS OF SHOWER. APPLIED SEALER AS NEEDED TO HELP PREVENT WATER FROM SEEPING THROUGH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00

Parts

Part #	Description	Qty	Price	Total
83218	MAGIC WHITE SPLASH	1.00	6.51	6.51

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	10.00	10.00

Subtotal for Job #1: 81.51

Parts Total: 6.51
Labour Total: 65.00
Sublet Total: 0.00
Extras Total: 10.00
WORK ORDER TOTAL: 81.51

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer #: 51433
SEGER, KHRISTIAN N.



Customer Signature : _____

Date: 15 Sep 2021

W/O: 65178
Promised Date: 30 SEP 21



Customer #: 51433
SEGER, CHRISTIAN N.



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	754784
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKJB9NF000660
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	086 / 086A
Labor rate:	\$130.00	ITEM #	CKT20RDSE-86
OWNER INFORMATION		DEALER RO #	65178
KHRISTIAN N SEGER		CLAIM START DATE	09/08/2021
507 CARANZA CT		CLAIM END DATE	01/01/1900
Evansville, IN 47711			
USA			
Retail Date of Purchase	08/15/2021	WARRANTY EXPIRATION DATE	08/15/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	60-141-19-00-001596	Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-09-08 16:56:32 :: CUSTOMER STATES WHEN USING THE SHOWER HE NOTICED WATER COMING OUT FROM THE PAN INTO THE BATHROOM FLOOR. CUSTOMER WAS ON CITY WATER AND WAS USING A REGULATOR WHEN THIS HAPPENED. UNIT GOES IN TO STORAGE UPON COMPLETION. water running out of the pan per customer. hooked up to city water and ran shower for several minutes. NO LEAKS PRESENT ANYWHERE UNDERNEATH THE SHOWER PAN OR SURROUND. NO WATER LEAKING FROM FITTINGS. NO WATER LEAKING FROM DRAIN OR PLUMBING. WATER IS ROLLING OVER THE SHOWER PAN DOWN ONTO THE FLOOR. AS WATER SPLASHES ON TO SURROUND IT DRIPS DOWN TO THE CORNER AND ONTO THE FLOOR. INSTALLED SPLASH GUARD KIT ON BOTH LEFT AND RIGHT CORNERS OF SHOWER. APPLIED SEALER AS NEEDED TO HELP PREVENT WATER FROM SEEPING THROUGH	
	Model #	Dlr Sub Hrs
	Serial #	Appr Hrs
		0.75
		0.50
	Sub Labor Amt	\$97.50
	Appr Labor Amt	\$65.00
	Notes	
	pictures please	
	PHOTOS ARE ADDED	

Submitted	Labor Amt	\$97.50	Approved	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$97.50		Total	\$65.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	