

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11394

Date In: 08 OCT 24 Author: MGRAY
Promised Date: 25 DEC 26 Stock No: 11094
: Year: 2023
Customer Name: 11394 - ANNALA, MARTY Manufacturer: FOREST RIVER
Address: P O BOX 18 Brand: PUMA FW
: ATHENS, WI Model: 253FBS
Postal/Zip: 54411 Miles/Hrs: 0
Phone#(res): 715-257-9322 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: Tag#: apt 5/14
Purchased Date: 12 SEP 24 :
Delivery Date: 30 SEP 24 :
InService Date: :
Serial#: 4X4FPUA21PP098156 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THEY ARE HAVING A W 1021 FORES
HARD TIME LATCHING THEIR DOOR FROM THE
INSIDE. WOULD LIKE TO TRY AND ADJUST
DOOR STRIKER. ground on the strike plate
to help close but now really thin.
CAUSE: Entrance door adjustment. Latching hard
to close. Customer ground down Striker.
Made it thin. Need to install new
striker.
CORRECTION: Installed new Striker plate. Then
adjusted for better closure also
lubricated . approved for .3
WARR COMPLAINT: WARRANTY REPAIR 1 - DECALS ARE CRACKING W 1021 FORES
AND NEED REPLACEMENT. IN THE SEAMS THEY
ARE BUBBLING. per warranty - Warranty
Repair 1: approved for 4.8 hours flat
rate to repair .20 X 24 after further
review with production poke a small pin
hole in the decal and push air out and
smooth to surface****
CAUSE: All the decals are bubbling. Need new
ones. Both sides and the rear. Pics
uploaded.
CORRECTION: After trying to get bubbles out of
decals, the bubbles won't lay down nice.
Still should have new ones put on.
Installed only 2 decals on ds near
entrance door. That's all warranty gave

Continued on page 2

Work Order : 11394

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
us.
WARR    COMPLAINT:  WARRANTY REPAIR 2 - SHOWER IS LEAKING.  W    1021  FORES
          NEEDS DIAG FOR REPAIR. WHERE THE TUBE
          COMES UP WITH THE HOSE IS LEAKING.
          per warranty - Warranty Repair 2:
          approved for 0.4 hour per flat rate ,
          pending photos for final payment The tag
          on the underside of the faucet, riser,
          or hose (if tag is not present, take a
          picture of the underside of the faucet
          still) and the stamped logo on the
          exterior of the faucet***
          CAUSE:      Test faucet in shower for leaks . Faucet
                    leaks out of the pressure weep hole all
                    the time. Not suppose to do that. Need
                    to order new one . Pics uploaded.
          CORRECTION: Removed defective faucet and onstall new
                    one. Tested good.
2        COMPLAINT:  Transferred to GRV*11394B on 09 MAY 25  W    1021  FORES
          Estimate amount was 0.00 UNIT NEEDS TO
          BE INSPECTED FOR COMPLIANCE WITH RECALL
          24V395 7 WAY CONNECTOR-
          CAUSE:      Check for 7way charge line recall.
          CORRECTION: Recall not needed.

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Job # Part No Description          PARTS          Bill to Qty Price Total
*****
WARR0 822051382 DECAL PUMA, SIDE CUT #10 RH W-1021 1 6.50 6.50
WARR0 82201401 DECAL,PUMA SIDE CUT RH #12 W-1021 1 10.83 10.83
WARR0 82201117 FAUCET SHOWER BLACK W-1021 1 10.82 10.82

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Job# Lab Code Description          LABOUR Mech Bill to Hrs Rate Total
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1 Z992 MISC LABOUR CODE (WARR TD W-1021 0.00 140.00 0.00
1 Z992 MISC LABOUR CODE (WARR TD W-1021 0.50 140.00 70.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1021 0.00 115.00 0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1021 0.08 115.00 9.20
ARR01 Z992 MISC LABOUR CODE (WARR W-1021 0.00 140.00 0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1021 0.64 140.00 89.60
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1021 0.42 115.00 48.30
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1021 0.00 115.00 0.00
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1021 0.20 115.00 23.00
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1021 0.30 115.00 34.50
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1021 0.00 115.00 0.00
2 WARR MANUFACTURER WARRANTY TD W-1021 0.00 140.00 0.00

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Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
*****
   1   SC       SERVICE CALL      W-1021     1.00     3.75     3.75
   1   SSE       SHOP SUPPLIES -  W-1021     1.00     0.00     0.00
ARR01  FRT       FREIGHT           W-1021     1.00    43.15    43.15
ARR02  FRT       FREIGHT FOR WARR W-1021     1.00    18.50    18.50
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1021          28.15    274.60     0.00    65.40     0.00    368.15
      Totals          28.15    274.60     0.00    65.40     0.00    368.15
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&k2S
&k0S