

Water Heater Checklist for Warranty Request

Once completed – E-mail to support@Furrion.com

*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name _____ **Dealer Account #** _____
Dealer Phone _____ **E-mail** _____
Dealer Contact _____ **Dealer PO #** _____
Customer Name _____ **Original Owner** Yes / No
Shipping Address _____ **Case #** _____
City _____ **State** _____ **Zip** _____
Coach Manufacturer _____ **Model of Coach** _____
Complete Coach VIN # _____ **Year of Coach** _____
Original date of purchase _____
Furrion Model # _____ **Furrion Serial #** _____

Nature of the complaint: _____

Diagnostic Information

Water Leak Yes / No Location _____ If Yes Submit Photo
Gas Leak Yes / No Location _____ If Yes Submit Photo

***** If a leak is identified, no additional testing is required *****

Error Code _____
Incoming Voltage (Black+/white-): _____ AMP Draw on White Wire: _____
Blue Wires Connected to Wall Controller Yes / No
Flame light Present on Wall Controller Yes / No
10 Amp Fuse Blown Yes / No
Power Switch On/Off

Measured as Close to Water Heater as Possible
Water Pressure PSI _____ Water Flow Rate GPM _____
Incoming Water Temperature _____ Output Water Temperature _____
Bypass Valve Installed Yes / No
Have any Faucets or Shower Heads been Replaced? Yes / No
If so Residential or RV Replacements Used? _____

Gas Pressure inches WC _____ Other Gas Appliances Operating Yes / No

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.