



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64631
Promised Date: 18 SEP 21

CUSTOMER WORK ORDER

WO #: 64631 (Appointment Date: 06 JUL 2021 - Time: 07:00am)

Customer: 12368 - WITTER, JEREMY K.
- 618-445-1790

Tag:

Author: BH

Location: 0908 SEE IF PARTS ARE
HERE YET

Stock #: 10779

Stock Desc: 2021 TT COACHMEN APEX
300BHS

Chassis #: 5ZT2CXVB2MS041502

Serial #: 5ZT2CXVB2MS041502

Mileage: 0

Licence:

Invoice #:

Date In: 05 JUL 21

Promised: 18 SEP 21

Date Sched:

Completed: 31 AUG 21

Warr. Date: 14 MAY 21

Job #1 - Warranty

COMPLAINT: TOILET ROCKS BACK AND FORTH WATER IS LEAKING AT THE TOILET ALSO BUT
CUSOTMER CANT TELL WHERE THE WATER IS COMING FROM

CAUSE: TOILET ROCKS TOILET IS WARPED AND HAS DOOR SIDE BOLT HAS BEEN TIGHTENED TO
MUCH AND HAS PULLED THROUGH THE BASE. WATER LEAKING FROM WATER SUPPLY LINE

CORRECTION: REMOVED WATER LINE AND REPLACED CONE WASHER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	78.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL	1.00	0.24	0.24
933223	TOILET, AQUA MAGIC	1.00	89.50	89.50

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TOILET	1.00	13.33	13.33

Subtotal for Job #1: 246.07

Job #2 - Warranty

COMPLAINT: Transferred to BAS*65166 on 02 SEP 21

Estimate amount was 0.00

THE FRIDGE DOOR IS HARD TO OPEN

CAUSE: GOT

DOOR OPEN INSPECTED TOP OF SIDE WHER

DOOR LATCH ATTACKES TO IS BROKE NEEDS

BOTTOM DOOR AND LATCH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

64631

Customer #: 12368
WITTER, JEREMY K.

12368

64631

12368

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-REFER DOOR	0.00	32.70	0.00
Subtotal for Job #2:				0.00

Job #3 - Warranty

COMPLAINT: AWNING LEAKING WHERE THE TWO SEAMS MEET

CAUSE: AWNING LEAKING AT SEAM

CORRECTION: CLEANED AND RESEALED AT SEAM

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	13.00
Subtotal for Job #3:			13.00

Job #4 - Internal

COMPLAINT: AIR VENT OVER THE LARGE BED WILL NOT CLOSE

CORRECTION: ADJUSTED , LOOSENED BOLTS ON VENT COVER SLID IT TO REAR , TIGHTENED BOLTS ANED TESTED .IT GOES UP AND DOWN .CLOSES ALL THE WAY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: THE GREY, BLACK, AND FRESH ALL SAY THEY ARE EMPTY NO MATTER HOW MUCH WATER YOU PUT IN

CAUSE: WIRES AT PLUG FOR MONITOR PANEL MELTED

CORRECTION: CHECKD AND FOUND PLUG MELTED ON MOONITOR PANEL .REPLACED PLUG AND PANEL FILLED TANKS ONLY BLACK TANK READ.DROPPED UNDER BELLY TO ACESS SENSORS CUT OFF CONECTORS ON FRESH TANK INSTALLED NEW CONECTORS AND NOW READS GALLEY TANK. CHECKED WIRING AND THEY HAD THE WRONG WIRE HOOKED ,SWAPPED WIRES THEN FRESH TANK READS . CHECKED WIRES ON GRAY TANK AND THEY WERE NOT HOOKED UP TO WIRE TO MONITOR PANEL (CONECTOR HAD NEVER BEEN CRIMPED .HOOKED UP WIRE AND GRAY TANK READS .DRAINED TANKS ,PUT UNDER BELLY UP AND INSTALLED SCREWS AND WASHERS TO HOLD IT UP. PUT MONITOR P ANEL ON WALL

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	39.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00

Parts

Part #	Description	Qty	Price	Total
C01221818	MONITOR PANEL, WHI	1.00	26.39	26.39

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MONITOR PANEL	1.00	15.47	15.47
Subtotal for Job #5:				80.86

64631

Customer #: 12368
 WITTER, JEREMY K.

12368

Job #6 - Warranty

COMPLAINT: RECLINER FOOR REST ON THE RIGHT SIDE WILL NOT WORK (IF YOU ARE SITING IN IT)

CAUSE: FOOT REST ON RIGHT SIDE OF RECLINER SCREWS PULLED OUT OF FOOT REST CAUSING IT TO NOT COME OUT

CORRECTION: PULLED FOOT REST OUT REMOVED THE SCREWS ON OPPOSIT SIDE ,REMOVED FOOT REST TURNED IT 180 DEGREESE AND RE INSTALLED IT INSTALLED ALL SCREWS AND ADJUSTED LATCH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	52.00
Subtotal for Job #6:			52.00

Job #7 - Warranty

COMPLAINT: BACK WINDOW ON THE BUNKHOUSE LEAKS DURING A RAIN

CAUSE: rear window leaks

CORRECTION: water tested found water coming in around rubber plugs in window frame . removed plugs sealed and installed4 plugs in window frame . sealed around window. let dry then water tested again no leaks

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	39.00
Subtotal for Job #7:			39.00

Job #8 - Warranty

COMPLAINT: TV IN THE LIVING ROOM DOES NOT GET ANY CHANNELS

CAUSE: tv does not pick up any channels

CORRECTION: checked tv conectiontested booster installed a test booster still no channels , hooked up different antenna got channels . removed antenna hooked it to test cable it works .tested cable and found cable ends bad .installed new ends on antenna cable put antenna on roof and hooked up tested have 10 channels with trailer in building. put everything back together .installed antenna and sealed antenna to roof

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	130.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00

Parts

Part #	Description	Qty	Price	Total
PUTTY	PUTTY TAPE - ROLL	1.00	7.97	7.97
13-1320	PW HAPS FREE SELF-	1.00	6.28	6.28
Subtotal for Job #8:				144.25

Job #9 - Warranty

THE BUNK THAT LIFTS UP NEED TO BE REPLACED BECAUSE OF DAMAGE OVER THE COUCH (MIGHT BE SPN)

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	52.00

Z990 MISC LABOUR CODE (EXTERNAL) ZMS 0.00

Parts

Part #	Description	Qty	Price	Total
F100173115	STILE, 18MM x 3' x	8.00	0.90	7.20

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SILTE	1.00	145.64	145.64

Subtotal for Job #9: 204.84

Job #10 - Warranty

COMPLAINT: THE BLIND OVER THE TABLE WILL NOT STAY UP

CAUSE: BLIND OVER TABLE WILL NOT STAY UP

CORRECTION: TIGHTENED UP STRINGS ON BLIND AND TESTED .BLIND STAYS UP

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	13.00

Subtotal for Job #10: 13.00

Job #11 - Warranty

Transferred to BAS*65166 on 02 SEP 21

Estimate amount was 0.00

ONE OF THE ROLLERS CAME OUT FROM UNDER THE SLIDE CUSTOMER THINKS IT MIGHT BE FROM THE FRONT SLIDE IT IS IN THE KITCHEN SINK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Subtotal for Job #11: 0.00

Comments

FOREST RIVER SENT REFER DOOR WITHOUT HANDLE. ORDERED HANDLE

8-31-21. MAB

REFER DOOR IN BACKROOM 8-4-21...CAM

TOILET AND STILE IN BACKROOM 7-30-21...CAM

BH GAVE MATT ORDER SHEET

APPROVED 675906

MONITOR PANEL IN BACKROOM 7-9-21...CAM

MISC BAGGIE OF WARRANTY PARTS ON SHELF 7-8-21..CAM

CUSTOMER MIGHT COME AND PICK UP TRAILER

CUSTOMER HAS CAMPER

Parts Total:	137.58
Labour Total:	481.00
Sublet Total:	0.00
Extras Total:	174.44
WORK ORDER TOTAL:	793.02

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Sep 2021