



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65161
Promised Date: 31 AUG 21

CUSTOMER WORK ORDER

WO #: 65161
Customer: 39027 - WALTER, EDDY -
812-589-4633
Tag:
Author: BH
Location: 0907CHECK PREAUTH

Stock #: 11031
Stock Desc: 2021 5W KEYSTONE
MONTANA 3231CK
Chassis #: 4YDF32321M4704827
Serial #: 4YDF32321M4704827
Mileage: 0
Licence:

Invoice #:
Date In: 02 SEP 21
Promised: 31 AUG 21
Date Sched:
Completed: 30 AUG 21
Warr. Date: 28 AUG 21

Job #2 - Warranty

COMPLAINT: SCREEN DOOR LATCH ON DOOR JAMB IS MISSING

CORRECTION: installed screen latch.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	13.00

Parts

Part #	Description	Qty	Price	Total
20-1219	11205 RH PHILLIPS	1.00	10.83	10.83

Subtotal for Job #2: 23.83

Job #3 - Warranty

COMPLAINT: BATHROOM DRAIN LEAKS INTO FRONT BASMENT AREA

CORRECTION: cut out bad spot in drain and cut 2 more pipes to repair, replaced pipes and cut to fit and cut side of wall to reach drain pipe, i put all back and it is fine.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	130.00
Z990	MISCELLANEOUS REPAIR	DGH	130.00

Subtotal for Job #3: 260.00

Job #4 - Warranty

COMPLAINT: THE BLUE OUTDOOR SHOWER HOSE IS MISSING.

CORRECTION: INSTALLED BLUE HOSE.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	13.00

Parts

Part #	Description	Qty	Price	Total
BRV184574	HOSE - OUTSIDE FAU	1.00	17.48	17.48

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-HOSE	1.00	12.54	12.54



Customer #: 39027
WALTER, EDDY



Subtotal for Job #4: 43.02

Job #5 - Warranty

COMPLAINT: STEPS SQUEEKING GOING IN TO FRONT BEDROOM

CORRECTION: TOOK VENT OUT FROM UNDER STEP AND CUT DOWN ON BOTH SIDES AND PUT MORE SCREWS IN STEP AND REINSTALLED VENT.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	26.00

Subtotal for Job #5: 26.00

Job #6 - Warranty

COMPLAINT: HARD TO LOCK AND ALIGHN BEDROOM CLOSET NEAR HEAD OF BED NEEDS ADJUSTING.

CORRECTION: MOVED LATCH.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	13.00

Subtotal for Job #6: 13.00

Job #8 - Warranty

COMPLAINT: DOOR FOR RADIO DON'T STAY UP AND SQUEEKS

CORRECTION: LUBED DOOR TO STOP SPUEAKING,DOOR IS NOT MADE TO STAY UP.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	0.00

Subtotal for Job #8: 0.00

Parts Total:	28.31
Labour Total:	325.00
Sublet Total:	0.00
Extras Total:	12.54
WORK ORDER TOTAL:	365.85

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Sep 2021

W/O: 65161
Promised Date: 31 AUG 21



Customer #: 39027
WALTER, EDDY



e-Authorization

Authorization number PA02922392 Reference no: 65161 Status: Approved Approved by kiddz Approved date 9/3/2021
 Pricing Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF32321M4704827 8/27/2021
 600 E Baseline Rd
 Evansville, IN 47725

Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1 2301024B	Entrance Door, Hi	0.00	0.10	0.10		1	0.20	Complaint:SCREEN DOOR LATCH ON DOOR JAMB IS MISSING Cause:FAILED TO INSTALL Correction:installed screen latch.
2 6100115B	ABS Fitting - Repl	0.00	2.00	2.00		1	0.30	Complaint:BATHROOM DRAIN LEAKS INTO FRONT BASMENT AREA Cause:BAD SPOTS IN DRAIN PIPE WERE LEAKING Correction:cut out bad spot in drain and cut 2 more pipes to repair, replaced pipes and cut to fit and cut side of wall to reach drain pipe, I put all back and it is fine.
3 6201224A	Rubber Hose - Re	0.00	0.10	0.10		1	0.10	Complaint:THE BLUE OUTDOOR SHOWER HOSE IS MISSING. Cause:PART MISSING
4 2106614A	Heat Register	0.00	0.20	0.20		1	0.10	Complaint:STEPS SQUEEKING GOING IN TO FRONT BEDROOM Cause:THE VENT UNDER THE STEP WAS MAKING A NOISE Correction:TOOK VENT OUT FROM UNDER STEP AND CUT DOWN ON BOTH SIDES AND PUT MORE SCREWS IN STEP AND REINSTALLED VENT.
5 3100818F	Cabinet Door - Ad	0.00	0.10	0.10		1	0.10	Complaint:HARD TO LOCK AND ALIGHN BEDROOM CLOSET NEAR HEAD OF BED NEEDS ADJUSTING. Cause:NEED TO MOVE LATCH Correction:MOVEN LATCH
3-Authorization number PA02922392				2.50				

paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the