



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65157
Promised Date: 30 SEP 21

CUSTOMER WORK ORDER

WO #: 65157

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BJW
Location: 0929 CHECK PREAUTH

Stock #: 10562
Stock Desc: 2022 TT COACHMEN
CATALINA 303QBCKLE
Chassis #: 5ZT2CAVB3NX023642
Serial #: 5ZT2CAVB3NX023642
Mileage:
Licence:

Invoice #:
Date In: 02 SEP 21
Promised: 30 SEP 21
Date Sched:
Completed: 28 SEP 21
Warr. Date:

Job #PDINTT - Internal PDI - NEW TRAVEL TRAILER

Labor Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C

Parts Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty COMPLAINT: RUNNING LIGHTS ARE NOT WORKING

CAUSE: running lights are not coming on.

CORRECTION: cut open underbelly to access junction box. tested all wires to check for voltage. no voltage at running lights, checked light tester and fuse was blown on tester box relay. replaced fuse. started tracing power towards the back. removed drivers side and removed wires to see if fuse would blow again. fuse is good. did the same for the passenger side. fuse did not blow. removed top left marker light on the rear of the camper. removed wires and all lights leading to that light. the light came on. after checking the wires i noticed there was a tear in the insulation for the wire leading up front. removed damaged section of wire. secured all lights to camper. applied sealer to lights as needed. taped up underbelly. all lights are working

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	481.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	169.00

Subtotal for Job #1: 650.00

Job #2 - Warranty COMPLAINT: SEALER SOFA AND DINNETTE. NOTED ON DEL SHEET



Customer #: 1000
BASDEN'S AMERICAN RV,

CAUSE: SEALER ON COUCH AND SOFA

CORRECTION: REMOVED SEALER WITH MINERAL SPIRITS AND A RAG

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00
Subtotal for Job #2:			26.00

Job #3 - Warranty

SEALER ON METAL, WINDOW AND DOOR. NOTED ON DEL

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	13.00
Subtotal for Job #3:			13.00

Parts Total: 0.00
Labour Total: 689.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 689.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Sep 2021

W/O: 65157
Promised Date: 30 SEP 21



Customer #: 1000
BASDENS AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	CLAIM STATUS Authorized CLAIM 775916 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CAVB3NX023642 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 205 / 205 ITEM # ACAT303QBCKLE DEALER RO # 65157 CLAIM START DATE 09/24/2021 CLAIM END DATE 01/01/1900
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Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor	Line# 1	Operation Code 40-106-24-11-001253 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-09-24 17:23:13 :: RUNNING LIGHTS ARE NOT WORKING running lights are not coming on. checked light tester and fuse was blown on tester box relay . replaced fuse. started tracing power towards the back. removed drivers side and removed wires to see if fuse would blow again. fuse is good. did the same for the passenger side. fuse did not blow. removed top left marker light on the rear of the camper. removed wires and all lights leading to that light. the light came on. after checking the wires i noticed there was a tear in the insulation for the wire leading up front. removed damaged section of wire. secured all lights to camper. applied sealer to lights as needed. taped up underbelly. all lights are working	Operational Description Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical		
		Model # Serial #	Dlr Sub Hrs 8.00 Appr Hrs 5.00	Sub Labor Amt \$1,040.00 Appr Labor Amt \$650.00	
		Notes excessive time requested			
Labor	Line# 2	Operation Code 30-91-24-00-000897 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-09-24 17:24:31 :: SEALER SOFA AND DINNETTE. NOTED ON DEL SHEET SEALER ON COUCH AND SOFA REMOVED SEALER WITH MINERAL SPIRITS AND A RAG	Operational Description Bar Stool - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code		
		Model # Serial #	Dlr Sub Hrs 0.30 Appr Hrs 0.20	Sub Labor Amt \$39.00 Appr Labor Amt \$26.00	
		Notes excessive time requested			
Labor	Line# 3	Operation Code 20-46-19-00-000721 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-09-24 17:27:05 :: SEALER ON METAL, WINDOW AND DOOR. NOTED ON DEL CLEAN SEALER	Operational Description Window - Exterior/Windows/Reseal/No Tread Code		
		Model # Serial #	Dlr Sub Hrs 0.30 Appr Hrs 0.10	Sub Labor Amt \$39.00 Appr Labor Amt \$13.00	
		Notes excessive time requested			

Submitted	Labor Amt	\$1,118.00
	Parts & Freight	\$0.00
	Total	\$1,118.00

Approved	Labor Amt	\$689.00
	Parts & Freight	\$0.00
	Total	\$689.00

DEALER	DATE
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SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
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SIGNATURE
All repairs described have been inspected and are satisfactory.